

CHIA Oversight Council

June 17, 2026



Meeting Agenda

1. Approval of Prior Meeting Minutes [Vote]
2. Election of Officers [Vote]
3. Executive Director's Report
4. CHIA Agency Website Redesign
5. Strategic Discussion of CHIA's Work



Election of Officers



Election of Officers

- The floor is open for nominations for the offices of Chair and Vice Chair
- The results of the election are effective immediately
- Term lasts for 1 year



Executive Director's Report



CHIA Executive Priorities

Roadmap for a Strong Transition



A Look at the Next Six Months for CHIA

Data Collections

- APCD data (monthly)
- Audited hospital financials
- Employer survey
- Enhanced demographics
- Hospital discharge data (2 quarters)
- Hospital financials (2 quarters)
- Household insurance survey
- **New:** Pharmacy benefit managers
- **New:** Private equity & related parties
- Provider cost reports
- Quality measures
- Workforce survey

20+ Publications

- Affordability series
- Behavioral health series
- Enrollment trends
- Hospital financial performance
- **New:** Oral health use and spending
- **New:** Pharmacy benefit managers
- Prescription drug use and spending
- Primary care dashboard
- **New:** Private equity & related parties
- **New:** Workforce study

State Calendar

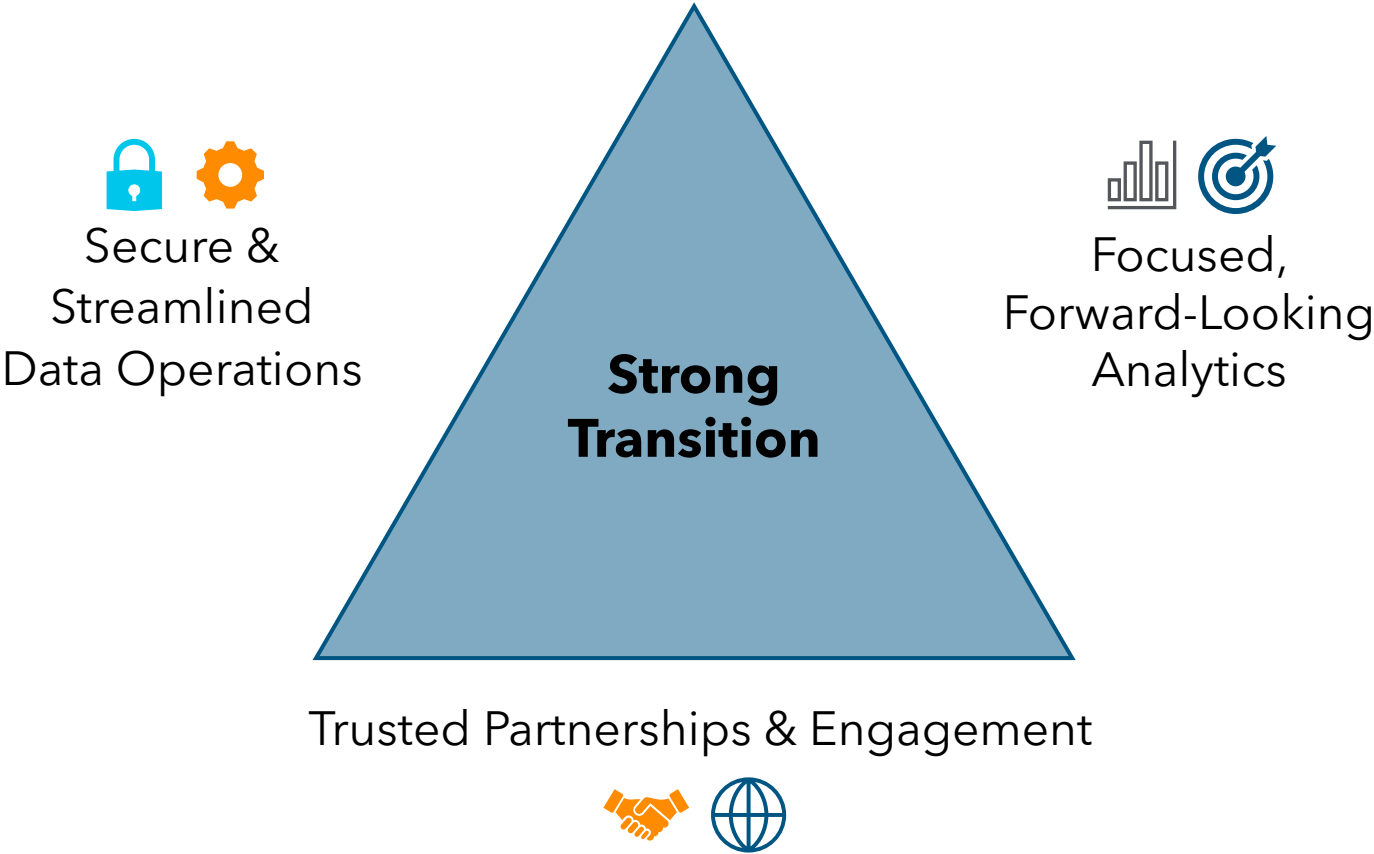
- FY27 budget development
- End of formal session
- FY26 collection & closeout
- FY28 planning

Cross-Agency Support

- Anticipating federally driven enrollment changes (MassHealth/Connector)
- Cost growth benchmark hearing (HPC/Legislature)
- Health Care Affordability Working Group
- Health Resource Planning (HPC)
- Hospital performance monitoring (EHS, HPC, DPH)
- Mandated benefit reviews (Legislature)
- MassHealth 1115 waiver/rate dev
- Maternal Health Commission
- Oral Health Commission (DPH)
- PBM licensure renewal (DOI)
- Primary Care Taskforce (EHS/HPC)
- Statewide Quality Advisory Committee (DOI/HPC)



Three Priorities





Secure & Streamlined Data Operations



Bolster Data Security

Issue: Protecting sensitive health data is foundational to public trust and CHIA's mission

Executive Response: Implement a layered security approach

- Align with best-in-class security standards
- Reduce day-to-day risk through training, monitoring, and audits
- Inventory and safeguard most sensitive data (PII and PHI)
- Test our readiness before a potential cyber event through tabletop exercises



Improve Time out the Door

Issue: Timely access to data is core to CHIA's relevance and impact

Executive Response:

- Execute revised data release process to significantly reduce turnaround time
- Shift from custom data pulls to standard, repeatable data products
- Maintain strong privacy and security protections

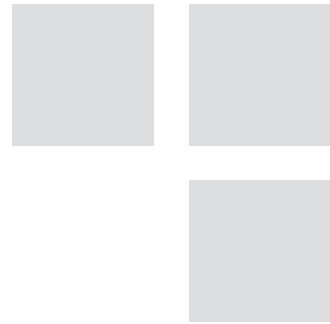


Improve Time in the Door

Issue: Opportunities for greater efficiency in data submission processes can speed CHIA's work and reduce burden for submitters

Executive Response:

- Simplify core data structures to reduce effort required to generate submissions
- Standardize data requirements to eliminate one-off work and manual fixes
- Minimize duplicative reporting by aligning data needs across state agencies



Focused, Forward- Looking Analytics

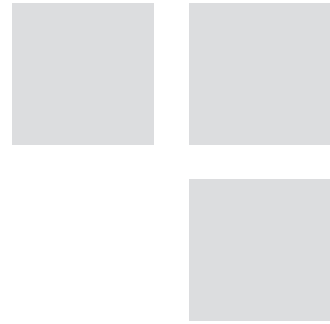


Focused, Forward-Looking Analytics

Issue: CHIA's analytic capacity must be focused on the highest-value, emerging policy questions to remain relevant and impactful

Executive Response:

- Deliver new, mandate-driven publications on access and affordability, health equity, drug spending, and private equity in health care
- Rebalance our analytic portfolio by shifting select projects from long-form reports to dashboards and data tables that better highlight key findings and support more timely, topic-focused analysis
- Anticipate emerging issues where CHIA can add value and design data collections and publications to be proactive



Trusted Partnerships & Engagement



Trusted Partnerships and Engagement

Issue: CHIA's expanding data collections and publications require strong, intentional engagement to ensure our work meets the needs of those who rely on it

Executive Response:

- Strengthen partnerships with key stakeholders to ensure CHIA's work is relevant, usable, and trusted
- Engage stakeholders early in the design of new data collections and publications
- Continuously refine products based on user feedback as CHIA expands its analytic and data portfolio



Bringing it Together

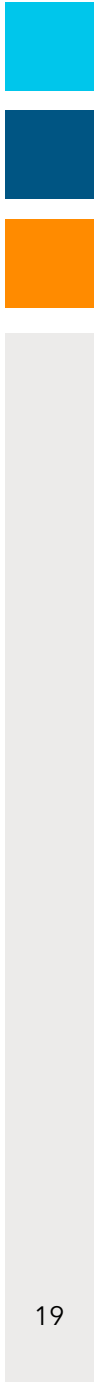
A strong transition requires progress across the full data lifecycle

- Secure and streamlined data operations **build trust and reliability**
- Efficient data in and out the door **reduce friction and accelerates work**
- Focused, forward-looking analytics **ensure relevance and impact**
- Trusted partnerships and engagement **keep work usable and credible**



Legislative Update

- 109 bills that invoke CHIA pending in Legislature as of June 17
 - Primary care
 - Health care workforce
 - Pharmacy benefit management
 - Hospital closures
- Formal 2025-2026 session adjourns July 31, 2026



Budget Update

- House FY27 Budget (H5501) included \$32 million appropriation for CHIA
- Senate FY27 Budget (S3100) included \$32.9 million appropriation for CHIA
- Conference Committee is meeting
- New fiscal year begins July 1



PBM Data Collection

UPDATE AND NEXT STEPS

- Pharmacy benefit managers (PBMs) newly required to report data to CHIA about prescription drug pricing and utilization as well as copies of formularies
- 42 PBMs licensed by DOI
 - Only PBMs covering Massachusetts residents with private insurance required to submit in year one (n=36)
- As of June 12, 33 PBMs have submitted data and 3 have remaining extensions
- Next steps:
 - Continued follow-up with submitters
 - Data validation
 - Production of key topline metrics
 - Publication of results (fall 2026)



Primary Care and Behavioral Health Reporting

KEY FINDINGS FROM 2024

- 3 reports released spring 2026
 - Primary Care and Behavioral Health Spending
 - Primary Care Dashboard
 - Behavioral Health Dashboard
- Primary care continues to represent a modest proportion of total spending
- Proportion of MA-based physicians who practice primary care declined slightly
- A higher proportion of individuals had an unmet behavioral health need because of cost in 2025



CHIA Agency Website Redesign



Agency Website Redesign Goals

- Navigation and usability updates for site visitors
- Design updates for visual appeal and accessibility
- Functionality updates for improved content management

Homepage

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CHIA

Analytics & Reports ▾ Data Assets ▾ Requesting & Submitting Data ▾ About CHIA

What do you want to search?

...

Center for Health Information & Analysis

CHIA is Massachusetts' trusted source for reliable health care data and independent insights. Explore our data assets and find reports on cost, quality, access, and equity across the state.

Databases Insights & Analysis

FEATURED REPORT

Annual Report

Statewide THCE totaled \$83.3 billion or \$11,663 per person in 2024, a 5.7% increase from 2023, according to CHIA's latest Annual Report on the Performance of the Massachusetts Health Care System.

\$11,663
THCE per capita, 2024

5.7%
per capita growth rate

\$83.3B
total spending

Updated June 15, 2026

CHIA

Health Care Costs & Payments

Explore CHIA's data and reports on health care costs and payments in Massachusetts, including spending trends, provider prices, and total medical expenses.

OF REPORTS

5

LAST UPDATED

Jun 15, 2026

See all Reports ▸

See latest Reports ▸

Health Care Settings & Providers

Explore CHIA's data and analysis on the overall performance of the Massachusetts health care system, including cost, quality, access, and equity measures.

OF REPORTS

7

LAST UPDATED

Jun 13, 2026

See all Reports ▸

See latest Reports ▸

Health Equity

Use CHIA's interactive dashboard to explore health care equity measures across Massachusetts, including disparities by race, ethnicity, income, and geography.

OF REPORTS

3

LAST UPDATED

Jun 15, 2026

See all Reports ▸

See latest Reports ▸

Health Insurance Access & Coverage

Explore data and reports on health insurance access and use of health care services across Massachusetts, including coverage trends and utilization patterns.

OF REPORTS

1

LAST UPDATED

Jun 12, 2026

See all Reports ▸

See latest Reports ▸

Quality of Care

Explore CHIA's data and reports on health care quality and patient safety in Massachusetts, including clinical outcomes, readmissions, and patient experience.

OF REPORTS

2

LAST UPDATED

Jun 12, 2026

See all Reports ▸

See latest Reports ▸

Provider Financial Data

Find data, reports, and performance information for Massachusetts hospitals, including financial results, utilization trends, and quality and safety measures.

OF REPORTS

3

LAST UPDATED

Jun 12, 2026

See all Reports ▸

See latest Reports ▸

MA APCD

Learn about the Massachusetts All Payer Claims Database, including what data is collected, how to request access, and how to submit claims data to CHIA.

Learn More About MA APCD ▸

Case Mix

Access Massachusetts hospital case mix data, including inpatient discharge, emergency department, and outpatient observation datasets, documentation, and data specification manuals.

Learn More About Case Mix Database ▸

EHRD

CHIA's Electronic Health Record Database includes quarterly data from about 70 acute care hospitals across Massachusetts, focusing on key patient information, health risk factors, and selected clinical and visit information.

Learn More About EHRD ▸

Payer Expenditure & Utilization Data

CHIA's aggregate payer data collects information from commercial health insurance plans in Massachusetts to support a better understanding of health care costs, spending trends, and how care is delivered across the state.

Learn More About Payer Data ▸

Provider Financials/Cost Reports

Provider financial and cost reports are submitted from acute hospitals, affiliated physician groups, hospital health systems, hospitals, skilled nursing facilities, resident care facilities, and other providers.

Learn More About Provider Financial Data ▸

Request or Submit Data

Learn more about requesting health care data or public records from CHIA, or find guidelines and technical resources on submitting required data.

About Us

CHIA is an independent state agency whose mission is to serve as a steward of health information to promote transparency and equity in the health care system.



Main Navigation Menu

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CHIA.

Analytics & Reports ^

Data Assets v

Requesting & Submitting Data v

About CHIA

Q

What do you want to search for

Analytics & Reports →

Quick description for what users can find in this section of the site.

Annual Health Care Report →

New Analysis & Reports →

Health Care Costs & Payments →

Spending & Expenses

Prescription Drugs

Provider Price Variation

Provider Financial Data →

Hospital Annual Performance Reporting

Hospital Year-to-Date Performance Reporting

Skilled Nursing Facility Cost Reports

Quality of Care →

Quality of Care in Massachusetts

Quality Measure Catalog Survey Results

Hospital Readmissions & Revisits

Health Insurance Access & Coverage →

Health Insurance Enrollment Trends

Massachusetts Health Insurance Survey (MHIS)

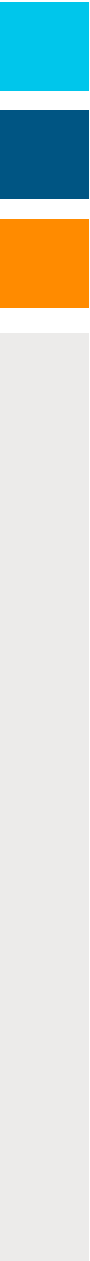
MA Workforce Survey (MHCW)

Health Equity →

Equity in Quality of Care and Patient Experiences

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CHIA Oversight Council June 17, 2026



Search Results

Payer Data Reporting: Total Medical Expenses (TME) and Alternative Payment Methods (APM)

[home](#) / [payer data reporting: total medical expenses \(tme\) and alternative payment methods \(apm\)](#)

...September 9, 2026 Contact For questions specifically related to **TME**-APM reporting, email Cynthia Menna at Cynthia.Menna@chiamass.gov. Please include the subject line "**TME**-APM Submission." Related Links [CHIA Regulation and Administrative Bulletins...](#)

Email Update: TME Trends

[home](#) / [email update: tme trends](#)

...as well as the relationship between these community characteristics and total medical expenses (**TME**) by insurance population and across **TME** service categories. Data is presented at the community level by...

Regulations & Standards

[home](#) / [regulations & standards](#)

Data Submission

[Home](#) / [Requesting & Submitting Data](#) / [Submitting Data](#) / [Acute Hospital Case Mix Data Submissions](#)

...

Information for Data Submitters:

Acute Hospital Case Mix Data Submissions.

[JUMP TO:](#) [Overview](#) • [Submission Deadlines](#) • [Registration Instructions](#) • [Reporting Requirements](#) • [Archived Documentation](#) • [Recommended Links](#)

Overview

CHIA collects quarterly hospital case mix data on patient demographics, diagnoses and procedures, physicians, and charges for inpatient discharges, outpatient observation stays, and emergency department visits in Massachusetts. Hospitals must submit data in accordance with the Hospital Case Mix Data Specification Manuals, which define file formats, data elements, code tables, and submission standards.

Submission Deadlines

Case Mix data files must be submitted quarterly according to the following schedule:

- Q1 (10/1-12/31) by 3/16
- Q2 (1/1-3/31) by 6/14
- Q3 (4/1-6/30) by 9/13
- Q4 (7/1-9/30) by 12/14

Preliminary inpatient discharge, emergency department, and outpatient observation files are due by the last day of the month following the close of the quarter.

Registration Instructions

New users must register to submit data via [CHIA Submissions](#).

1

Complete User Agreement

Complete and sign the [CHIA Data Reporter User Agreement](#) (DRUA) after reviewing the [DRUA Instructions](#). Note that each individual user for an organization must complete the form.

2

Submit User Agreement

Submit the completed Data Reporter User Agreement to [DL-Data-Submitter-HelpDesk@chiamass.gov](#). You will be notified when your account is ready to use.

SUBMISSION RESOURCES

[File Encryption/Submission Instructions \(PDF\)](#)

[FY26 OOD Submission Guide \(PDF\)](#)

[FY25 HIDD Submission Guide \(PDF\)](#)

[FY25 EDD Submission Guide \(PDF\)](#)

[Transfer Org ID List \(Excel\)](#)

[CDC Ethnicity Codes \(PDF\)](#)

[Payer Type/Source Codes \(Excel\)](#)



Report

[Home](#) / [Annual Report](#)

...

Annual Report.

Statewide THICE increased 5.7% from 2023 according to CHIA's latest Annual Report on the Performance of the Massachusetts Health Care System.

2026

[Jump To: Overview](#) • [Additional Information](#) • [Previous Reports](#) • [Recommended Links](#)

Overview

CHIA examines the performance of the Massachusetts health care system and reports on trends in costs, coverage, and quality indicators to inform policymaking. The **Annual Report on the Performance of the Massachusetts Health Care System** includes a calculation of Total Health Care Expenditures (THICE), a measure of total statewide health care spending in the Commonwealth.

In addition to THICE, the Annual Report presents results on health care spending and cost trends, access and affordability, hospital utilization and financial performance, key quality metrics, and behavioral health trends.

REPORT MATERIALS (MARCH 2026)

[Annual Report \(PDF\)](#)

[Technical Appendix \(Zip\)](#)

[Databases and Datasets \(Zip\)](#)

[Press Release \(PDF\)](#)

5.7%

THICE Growth From 2023-2024

THICE increased to \$11,663 per capita in 2024, marking the fourth year in a row the state has exceeded the 3.6% health care cost growth benchmark.

Pharmacy and Hospital Outpatient Spending

Top Drivers Of THICE Growth in 2024

In 2024, pharmacy spending grew \$1.5 billion and outpatient spending grew \$1.1 billion.

Nearly 5%

Rise in Premiums

In 2024, premiums for residents with fully insured employer-sponsored insurance grew to \$623 per member per month (PMPM). Small and mid-size employers had the highest premiums at \$625 and \$637 PMPM, respectively.

7% to 10%

Rise in Cost-Sharing

Cost-sharing grew across small, mid-size, large, and jumbo group employers; member cost-sharing was highest for employees at small and mid-size organizations (\$117 and \$92 PMPM, respectively).

Decreased enrollment

In High-Deductible Health Plans

Enrollment in HDHPs fell in 2024 across all employer sizes except mid-size organizations, disrupting a decade-long growth trend.

Additional Information

This report primarily focuses on data through 2024; select hospital utilization and financial measures are included through June 2025, where possible.

Key findings from the March 2026 Annual Report were presented at the Health Policy Commission's Health Care Cost Growth Benchmark Hearing on April 1, 2026. This annual public hearing solicits testimony, data, and feedback from market participants, stakeholders, and other interested parties to inform the next year's health care cost growth benchmark.

Members of the state Legislature's Joint Committee on Health Care Financing, led by Senate Chair Cindy Friedman and House Chair John Lawn Jr., co-hosted the hearing alongside the HPC Board of Commissioners. The hearing was livestreamed by the HPC and the recording is posted on the [HPC's YouTube channel](#).

Previous Reports

2021-2025

2016-2019

Recommended Links





Strategic Discussion of CHIA's Work



Purpose

- Review CHIA's current strategic plan
- Assess emerging health system challenges and opportunities
- Solicit Council input on future data and analytic needs



Why Now

- CHIA's strategic plan was developed in 2023 as a 3-year framework
- The plan was designed to evolve with the health care landscape
- End of intended time period coupled with new leadership: natural time establish priorities for the next phase



Overview of Strategic Plan

FRAMEWORK FOR GUIDING CHIA'S WORK



CHIA's mission is to serve as a steward of Massachusetts health information to promote a more transparent and equitable health care system that effectively serves all residents of the Commonwealth.

VALUES

- 1. Diversity and Inclusion
- 2. Responsible Stewardship
- 3. Client-Centered Service
- 4. Collaborative Partnership
- 5. Innovation and Inclusion

PRIORITY AREAS

- 1. Health equity
- 2. Workforce capacity
- 3. Primary care & behavioral health reforms
- 4. Access and affordability
- 5. Government agencies' emerging priorities

GOALS

- 1. Diversity, equity, and inclusion
- 2. Clear and actionable communications
- 3. Data usability
- 4. Comprehensive data & analytic strategy



What Are the Biggest Challenges?

LOOKING AHEAD: WHAT MIGHT BE ON THE HORIZON

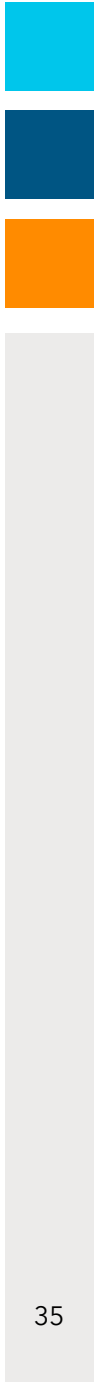
Some examples:

- Increased reliance on artificial intelligence
- Renewed investment in primary care
- Coverage and access disruptions - **300K individuals lose insurance**
- Rising affordability pressures - **40% of residents can't afford care**
- Hospital failures - **closure of critical safety net hospitals**
- Loss of federal funding - **\$3.7B in cuts/\$22.9B in federal funding in MA**



Discussion

- What developments should CHIA be planning for over the next 3-5 years?
- What information would be most useful to policymakers and stakeholders?
- What signals should CHIA be tracking?
- How can CHIA anticipate—not just react to—system changes?



Next Steps

- Incorporate Council feedback
- Refine CHIA's strategic framework

Questions?

Questions?





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