

FY 2025 Hospital Emergency Department Visit Data

Release Notes

Background

These release notes provide information for users of the FY 2025 Emergency Department Visit Data (EDD). The data includes emergency visits from Massachusetts acute care hospitals for the period of October 1, 2024 – September 30, 2025.

The Center for Health Information and Analysis (CHIA) made substantial changes to the FY 2025 data structure and elements. For further details, users of the data should consult the Fiscal Year 2025 EDD User Guide on CHIA's website at <https://www.chiamass.gov/case-mix-data>.

Data Notes

- Holy Family Hospital (Org Id 75) and Holy Family Hospital at Merrimack Valley (Org Id 11466), both formerly owned by Steward Health Care, transferred ownership to Lawrence General Hospital (Org Id 83) effective October 1, 2024. Under a subsequent system-wide rebranding, these campuses were renamed Merrimack Health Methuen Hospital and Merrimack Health Haverhill Hospital, while the parent facility changed its name to Merrimack Health Lawrence Hospital.
- Good Samaritan Medical Center – Brockton Campus (Org Id 62) and St. Elizabeth's Medical Center (Org Id 126), both formerly owned by Steward Health Care, transferred ownership to Boston Medical Center effective October 1, 2024. Following this transition, the facilities were renamed Boston Medical Center – South and Boston Medical Center – Brighton.
- Harrington Hospital (Org Id 68) changed its name to UMass Memorial Health – Harrington Hospital.
- Marlborough Hospital (Org Id 133) merged with UMass Memorial Medical Center and subsequently changed its name to UMass Memorial Health – Marlborough Hospital.
- Milford Regional Medical Center (Org Id 97) merged with UMass Memorial Health and subsequently changed its name to UMass Memorial Health – Milford Regional Medical Center.
- Morton Hospital (Org Id 99) and Saint Anne's Hospital (Org Id 114), both formerly owned by Steward Health Care, transferred ownership to Brown University Health (formerly Lifespan) effective October 1, 2024.

FY 2025 Provider-Specific Notes

Prior to releasing the FY 2025 EDD data, CHIA provides the hospitals with a profile of the data submitted. Providers may resubmit data or provide written feedback to CHIA. Below is a summary of some of the key feedback received.

- Anna Jaques Hospital (Org Id 1), Beth Israel Deaconess Hospital – Milton (Org Id 98), Beth Israel Deaconess Hospital – Needham (Org Id 53), Beth Israel Deaconess Hospital – Plymouth (Org Id 79), and Beth Israel Deaconess Medical Center – East Campus (Org Id 10):
 - Noted reporting changes in workflow and classifications that affected data output across all Beth Israel Lahey Health (BILH) hospital sites due to the conversion to the “OneBILH” Epic platform. The health system is actively working to standardize the submission process.
- Athol Memorial Hospital (Org Id 2) and Heywood Hospital (Org Id 73):
 - Noted a 50-75% decrease in Emergency Department (ED) visits lasting greater than 24 hours reported for each site, as the hospital system has reduced ED boarding times by streamlining patient throughput.
- Baystate Medical Center (Org Id 4), Baystate Franklin Medical Center (Org Id 5), Baystate Noble Hospital (Org Id 106), and Baystate Wing Campus (Org Id 139):
 - Noted decreases in ED visits lasting greater than 24 hours as the hospital system has reduced ED boarding times by streamlining patient throughput.
- Boston Children’s Hospital (Org Id 46):
 - Noted that an Electronic Medical Record (EMR) conversion to Epic in June 2024 resulted in data mapping changes; FY 2025 data has been confirmed as accurate.
- Cambridge Health Alliance (Org Id 27):
 - Noted a decrease in Self-Pay visits following Quarter 1 due to a data-mapping change; FY 2025 data has been confirmed as accurate.
- Cape Cod Hospital (Org Id 39) and Falmouth Hospital (Org Id 40):
 - Noted a significant volume of 'Unknown' values in Patient Sex at Birth reporting due to system updates and field mapping changes from the Patient Sex category used in prior years. Staff re-education was implemented to correct data capture workflows effective FY 2026 Quarter 3.
- Emerson Hospital (Org Id 57):
 - Noted fluctuations in Source of Visit reporting; system updates were completed to ensure data integrity for FY 2026.
- Mercy Medical Center – Springfield Campus (Org Id 119):
 - Noted that an EMR conversion to Epic in November 2024 resulted in data mapping challenges and workflow changes. System updates effective February 2026 will ensure data integrity and include standardized codes for Race, Ethnicity, and Hispanic Indicators.
- Merrimack Health Methuen Hospital (Org Id 75) and Merrimack Health Haverhill Hospital (Org Id 11466):
 - Noted data reporting changes due to the transfer of ownership from Steward Health Care to Lawrence General Hospital. System updates are underway to align workflows with the Merrimack Health chargemaster, which impacted previously reported revenue codes.

- MetroWest Medical Center – Framingham Campus (Org Id 49) and Saint Vincent Hospital (Org Id 127):
 - Noted continued refinement of data mapping since the May 2023 EMR conversion. Additionally, a corporate charity care policy change was implemented in Quarter 2, contributing to increased ED visits.
- North Adams Regional Hospital (Org Id 21965):
 - Noted a change in Type of Visit reporting from 'Emergency' to 'Urgent' to align coding practices with other Berkshire Health Systems sites.
- Morton Hospital (Org Id 99) and Saint Anne's Hospital (Org Id 114):
 - Noted reporting variances following the acquisition by Brown University Health, driven by ongoing system alignment including Type of Visit, Patient Sex at Birth, and Patient Race. The Patient Access team is reviewing for process improvement.
- Signature Healthcare Brockton Hospital (Org Id 25):
 - Noted a change in Patient Race reporting from 'Other' to 'Unknown' in Quarters 3 and 4; the data mapping logic is under review.
- South Shore Hospital (Org Id 122):
 - Noted an overall decline in ED visits due to an October 2024 Observation Level of Care (LOC) initiative that transitioned patients from the emergency department to observation status, in addition to volume shifts following the reopening of Signature Healthcare Brockton Hospital. This decline was partially offset by incoming patient visits from the permanent closure of Steward Carney Hospital.
 - Noted shifts in Race, Ethnicity, and Departure Status reporting driven by expanded FY 2025 code options and staff training.

The following hospitals resubmitted data prior to finalizing the FY 2025 EDD release available in July 2026.

- Athol Memorial Hospital (Org Id 2) and Heywood Hospital (Org Id 73) resubmitted all quarters to correct the reporting of Service Line Items.
- Berkshire Medical Center – Berkshire Campus (Org Id 7), Fairview Hospital (Org Id 8), and North Adams Regional Hospital (Org Id 21965) resubmitted all quarters to correct Hispanic Indicator; Fairview Hospital also corrected its Patient Ethnicity reporting.
- Beth Israel Lahey Health – Addison Gilbert Hospital (Org Id 109), Anna Jaques Hospital (Org Id 1), Beth Israel Deaconess Hospital – Milton (Org Id 98), Beth Israel Deaconess Hospital – Needham (Org Id 53), Beth Israel Deaconess Hospital – Plymouth (Org Id 79), Beth Israel Deaconess Medical Center – East Campus (Org Id 10), Lahey Health – Beverly Hospital (Org Id 110), Lahey Hospital & Medical Center, Burlington (Org Id 81), Lahey Medical Center, Peabody (Org Id 4448), and Winchester Hospital (Org Id 138) resubmitted all quarters to correct Mode of Transport and Payer Type data.
- Boston Children's Hospital (Org Id 46) resubmitted all quarters to correct Patient Departure Status.

- Boston Medical Center – Menino Pavilion Campus (Org Id 16) resubmitted all quarters to update patient billing information including Payer Source.
- Cambridge Health Alliance – Cambridge Hospital Campus (Org Id 27) and Cambridge Health Alliance – Everett Hospital Campus (Org Id 142) resubmitted all quarters to correct Payer Type and Payer Source.
- Holyoke Medical Center (Org Id 77) resubmitted all quarters to correct the reporting of Service Line Items.
- Lowell General Hospital (Org Id 85), Lowell General Hospital – Saints Campus (Org Id 115), MelroseWakefield Hospital (Org Id 141), and Tufts Medical Center (Org Id 104) resubmitted all quarters to correct reporting for Patient Sex at Birth and updated Type of Visit to include trauma visits.
- Mercy Medical (Org Id 119) resubmitted Quarter 2 to correct Primary Payer Source.
- MetroWest Medical Center (Org Id 49) and Saint Vincent Hospital (Org Id 127) resubmitted all quarters to correct Mode of Transport reporting.
- Morton Hospital (Org Id 99) and Saint Anne’s Hospital (Org Id 114) resubmitted Quarter 4 to correct Source of Visit, Payer Type and Source, Race, Ethnicity, Mode of Transport, and Patient Departure Status data.
- Newton-Wellesley Hospital (Org Id 105) resubmitted Quarter 1 to correct Patient Discharge Date.
- Southcoast Hospitals Group – Charlton Memorial Hospital (Org Id 123), St. Luke’s Campus (Org Id 124), and Tobey Hospital Campus (Org Id 145) resubmitted all quarters to correct Payer Type and Payer Source data.
- Sturdy Memorial Hospital (Org Id 129) resubmitted all quarters to correct Source of Visit and Patient Homeless Indicator reporting.

End User Support

For more information about specific data elements, facility reporting, or other questions about the data, please contact CHIA by emailing CaseMix.data@chiamass.gov.