

CENTER FOR HEALTH INFORMATION AND ANALYSIS

CHIA SUBMISSIONS USER GUIDE:
Payer Reporting of Relative Prices

August 2026



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1. Template Structure

- Upon opening the Excel RP submission template, the Table of Contents will be the shown on the “Contents” tab. This includes an overview of the tabs as well as a color key.
- When using the template, start on the “Front Page” tab located to the right of the “Contents” tab.

Payer Reporting of Relative Price
A. File Overview and Payer Verification

Save & Name Submission

Contact Name: * Required Fields *
Contact Email: *

Payer OrgID *	0
Payer Name *	Select Payer:
Risk Tool and Version *	
Submission Year *	
Data Year *	

Inpatient Data Review Outpatient Data Review

Hos Inpatient Data Tab	Please run Inpatient Data Review prior to submission
Hos Outpatient Data Tab	Please run Outpatient Data Review prior to submission
Hos IP Review	Please run Inpatient Data Review prior to submission
IP Payments Review	Please run Inpatient Data Review prior to submission
OP Service Review	Please run Outpatient Data Review prior to submission

Data Tab	Acknowledgement
I acknowledge I have reviewed the Hos	

Contents **Front Page** HOS Inpatient Data HOS Outpatient Data Hospital List Reference Tables Hos IP Review HOS IP Payments Review HOS OP Payments Review HOS OP Multiplier Review HOS OP Service Rev ...

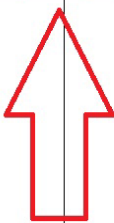
The Front Page tab will look like this:

*Each cell highlighted in yellow indicates user attention is needed

- Users must fill out their first and last name in the **Contact Name** cell and their contact email address in the **Contact Email** cell.
- Users must complete Table A.1:
 - a. Select the correct **Payer Name** for the organization submitting the data. This will automatically populate the **Payer OrgID** cell which is highlighted in **yellow**.
 - b. Enter the **Risk Tool and Version** used when preparing the data.
 - c. Input the current year that you are submitting the RP data for in the **Submission Year** cell.
 - d. Enter the calendar year that the data represents in the **Data Year** cell.

- Users must complete Table A.4 and Table A.5:
 - a. Table A.4 and Table A.5 are summarized tables that are generated once information is properly entered in the “HOS Inpatient Data” and “HOS Outpatient Data” data fields.
 - b. The last two columns in Tables A.4 and A.5 are entered manually by the data submitter
 - i. The **Hospitals** columns are a count of which providers are considered in-network or out-of-network
 - ii. The **Percent of Payments** columns are a percentage of what payments are considered in-network or out-of-network

Table A.4: In-Network Providers (Inpatient)								
Insurance Category	Product Type	Total Claims Payments	Total Non-Claims Payments	Number of Hospitals	Hospitals		Percent of Payments	
					In Network *	Out of Network *	In Network *	Out of Network *



2. Entering Hospital Inpatient RP Data

- Click on the “Hos Inpatient Data” tab located to the right of the “Front Page” tab.
- Users must enter data into columns A through H on the left side of the screen.
- Columns I through M (highlighted in blue) contain data checks for the inputted data. These cells are locked and will auto-populate when validating the entered data.

The screenshot shows an Excel spreadsheet with the following columns: A (HospitalOrgID), B (HospitalTypeCode), C (InsuranceCategoryCode), D (ProductTypeCode), E (ClaimsPayments), F (NonClaimsPayments), G (Discharges), H (CaseMixScore), and I (Hospital). The spreadsheet is currently on the 'HOS Inpatient Data' tab, which is highlighted in light blue in the bottom tab bar. A red arrow points to the 'HOS Inpatient Data' tab. The spreadsheet is empty except for the headers in row 1.

- For details on the data fields to enter, please refer to the **Data Specification Manual**.
- User reference materials for certain fields are also included within the template on the tabs highlighted in light blue:
 - a. The Provider List is included on the “Hospital List” tab.
 - b. The Relative Price Reference Tables from the Data Specification Manual (for the Hospital Type, Insurance Category, Product Type, and Multiplier Indicator) are also included in the “Reference Tables” tab.

OrgID			
A	B	C	D
OrgID	Hospital Name	Type	Address
1	Anna Jaques Hospital	Acute Hospital	25 Highland Avenue, Newburyport, MA 01950
2	Athol Memorial Hospital	Acute Hospital	2033 Main Street, Athol, MA 01331
4	Baystate Franklin Medical Center	Acute Hospital	164 High Street, Greenfield, MA 01301
5	Baystate Medical Center	Acute Hospital	759 Chestnut Street, Springfield, MA 01199
6	Baystate Noble Hospital	Acute Hospital	115 West Silver Street, Westfield, MA 01086
7	139 Baystate Wing Hospital	Acute Hospital	40 Wright Street, Palmer, MA 01069
8	6309 Berkshire Medical Center	Acute Hospital	725 North Street, Pittsfield, MA 01201
9	98 Beth Israel Deaconess Hospital - Milton	Acute Hospital	199 Reedsdale Road, Milton, MA 02186
10	53 Beth Israel Deaconess Hospital - Needham	Acute Hospital	148 Chestnut Street, Needham, MA 02492
11	79 Beth Israel Deaconess Hospital - Plymouth	Acute Hospital	275 Sandwich Street, Plymouth, MA 02360
12	8702 Beth Israel Deaconess Medical Center	Acute Hospital	330 Brookline Avenue, Boston, MA 02215
13	46 Boston Children's Hospital	Acute Hospital	300 Longwood Avenue, Boston, MA 02115
14	12661 Boston Children's Hospital - Suburban	Acute Hospital	300 Longwood Avenue, Boston, MA 02115
15	12660 Boston Children's Hospital - Urban	Acute Hospital	300 Longwood Avenue, Boston, MA 02101
16	3107 Boston Medical Center	Acute Hospital	One Boston Medical Center Place, Boston, MA 02118
17	59 Brigham and Women's Faulkner Hospital	Acute Hospital	1153 Centre Street, Boston, MA 02130
18	22 Brigham and Women's Hospital	Acute Hospital	75 Francis Street, Boston, MA 02115
19	12665 Brigham and Women's Hospital - Suburban	Acute Hospital	75 Francis Street, Boston, MA 02115
20	12664 Brigham and Women's Hospital - Urban	Acute Hospital	75 Francis Street, Boston, MA 02115
21	3108 Cambridge Health Alliance	Acute Hospital	1493 Cambridge Street, Cambridge, MA 02139
22	39 Cape Cod Hospital	Acute Hospital	27 Park Street, Hyannis, MA 02601
23	50 Cooley Dickinson Hospital	Acute Hospital	30 Locust Street, Northampton, MA 01061
24	51 Dana-Farber Cancer Institute	Acute Hospital	44 Binney Street, Boston, MA 02115
25	57 Emerson Hospital	Acute Hospital	133 Old Road to Nine Acre Corner, Concord, MA 01742
26	8 Fairview Hospital	Acute Hospital	29 Lewis Avenue, Great Barrington, MA 01230
27	40 Falmouth Hospital	Acute Hospital	100 Ter Heun Drive, Falmouth, MA 02540
28	68 Harrington Memorial Hospital	Acute Hospital	100 South Street, Southbridge, MA 01550
29	14496 HealthAlliance-Clinton Hospital (formerly Health	Acute Hospital	1201 Highland Street Clinton MA 01510

- After entering the inpatient data on the “HOS Inpatient Data” tab, return to the “Front Page” tab of the workbook and click on the **Inpatient Data Review** button. This will check all the entered data within the “HOS Inpatient Data” tab and populate both the “HOS IP Review” and “HOS IP Payment Review” tabs.
 - Note: The **Inpatient Data Review** button is only compatible with Excel 365 and newer versions. If you are using an older version of Excel, please contact eric.yang@chiamass.gov for further assistance.

Payer Reporting of Relative Price
A. File Overview and Payer Verification

Save & Name Submission

Required Fields *

Contact Name: *

Contact Email: *

Table A.1: File Overview

Payer OrgID *	0
Payer Name *	Select Payer:
Risk Tool and Version *	
Submission Year *	
Data Year *	

Table A.2: Data Checks

Hos Inpatient Data Tab	Please run Inpatient Data Review prior to submission
Hos Outpatient Data Tab	Please run Outpatient Data Review prior to submission
Hos IP Review	Please run Inpatient Data Review prior to submission
IP Payments Review	Please run Inpatient Data Review prior to submission
OP Service Review	Please run Outpatient Data Review prior to submission

Table A.3: Data Review Certifications

Contents Front Page HOS Inpatient Data HOS Outpatient Data Hospital List Reference Tables Hos IP Review Hos IP Payments Review HOS OP Payments Review HOS OP Multiplier Review HOS OP Service ...

- Return to the “HOS Inpatient Data” tab. Columns I through M will be populated with the results of the data validation. Any invalid data entered will trigger an error message to appear in the blue columns (see example below). Note: the **Inpatient Data Review** button must be clicked to apply the data checks to all of the entered data.

E	F	G	H	I	J	K	L	M
ClaimsPayment	NonClaimsPayment	Discharge	CaseMixScore	Hospital	HospitalType	InsuranceCategory	ProductType	DataChecks
				T Anna Jaques Hospital	Acute Hospital	Medicare Advantage	HMO and POS	ERROR! Payments Amounts Must Be Entered

Contents Front Page HOS Inpatient Data HOS Outpatient Data Hospital List Reference Tables Hos IP Review Hos IP Payments Review HOS OP Payments Review HOS OP Multiplier ...

- Click on the “Hos IP Review” tab, this tab checks to ensure that only one line of data was entered for each Hospital/Hospital Type/Insurance Category/Product Type, and provides the payments entered for review. Once the “Hos IP Review” button on the “Front Page” tab is clicked, the data within the “Hos Inpatient Review” can be used by the data submitter to review their data prior to submission.

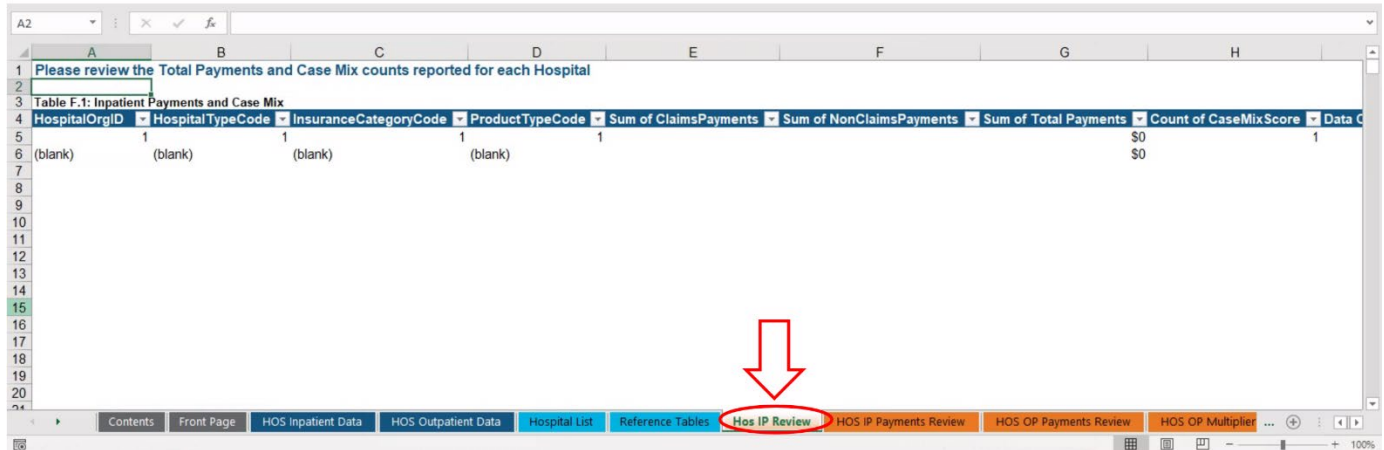


Table F.1: Inpatient Payments and Case Mix

HospitalOrgID	HospitalTypeCode	InsuranceCategoryCode	ProductTypeCode	Sum of ClaimsPayments	Sum of NonClaimsPayments	Sum of Total Payments	Count of CaseMixScore	Data Check
(blank)	1	(blank)	1	(blank)	1	\$0	\$0	1

- Click on the “HOS IP Payments Review” tab. This tab checks to ensure that acute hospitals with psych payments are reported as a subset of the total acute hospital payments, and also provides the payments entered for review.

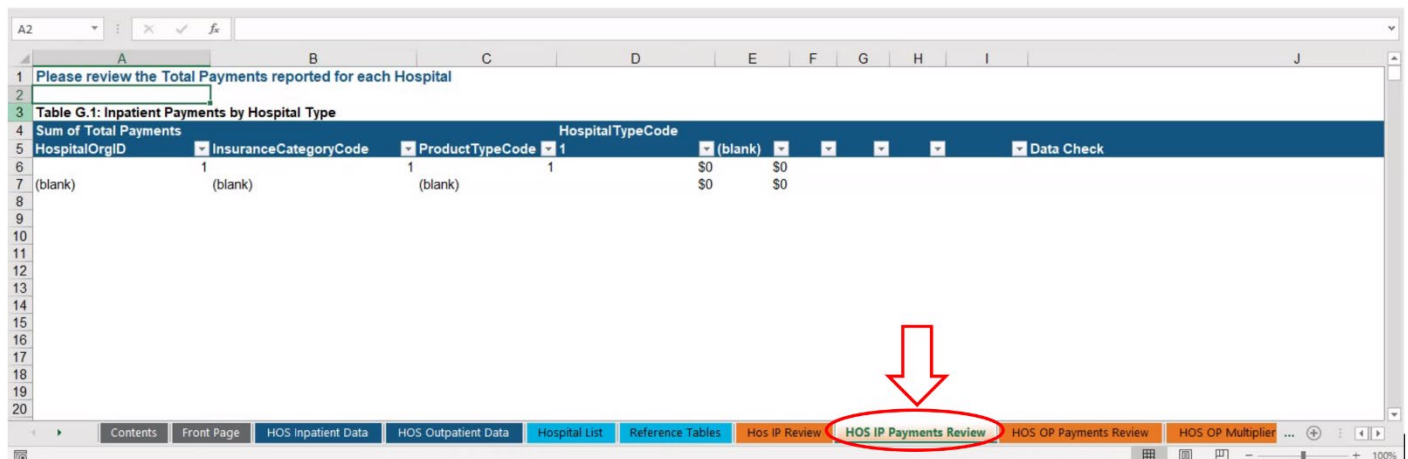


Table G.1: Inpatient Payments by Hospital Type

HospitalOrgID	InsuranceCategoryCode	ProductTypeCode	HospitalTypeCode	Sum of Total Payments	Data Check
(blank)	1	(blank)	1	\$0	\$0

- Return to the “Front Page” tab after correcting any data issues flagged. Table A.2 will no longer be highlighted in yellow or red when the entered data has been validated.
- When the data has been validated, please fill out Table A.3 acknowledging that you have reviewed the data entered and it is correct. There is also space for data submitters to include any relevant comments.

- Fill out table A.4, including the **Hospitals** and **Percent of Payments** columns for inpatient. These columns may not appear highlighted, but users will be capable of inputting their in-network and out-of-network information.

The screenshot displays a spreadsheet interface with several tables and navigation tabs. The main content area includes:

- Submission Year *** and **Data Year *** input fields.
- Inpatient Data Review** and **Outpatient Data Review** buttons.
- Table A.2: Data Checks** with instructions for running reviews.
- Table A.3: Data Reviews Certifications** with acknowledgment rows for Inpatient, Outpatient, and IP Review tabs. Red arrows point to these rows.
- Table A.4: In-Network Providers (Inpatient)** with columns for Insurance Category, Product Type, Total Claims Payments, Total Non-Claims Payments, Number of Hospitals, and a circled section for **Hospitals** (In Network, Out of Network) and **Percent of Payments** (In Network, Out of Network). A large red arrow points to this circled section.

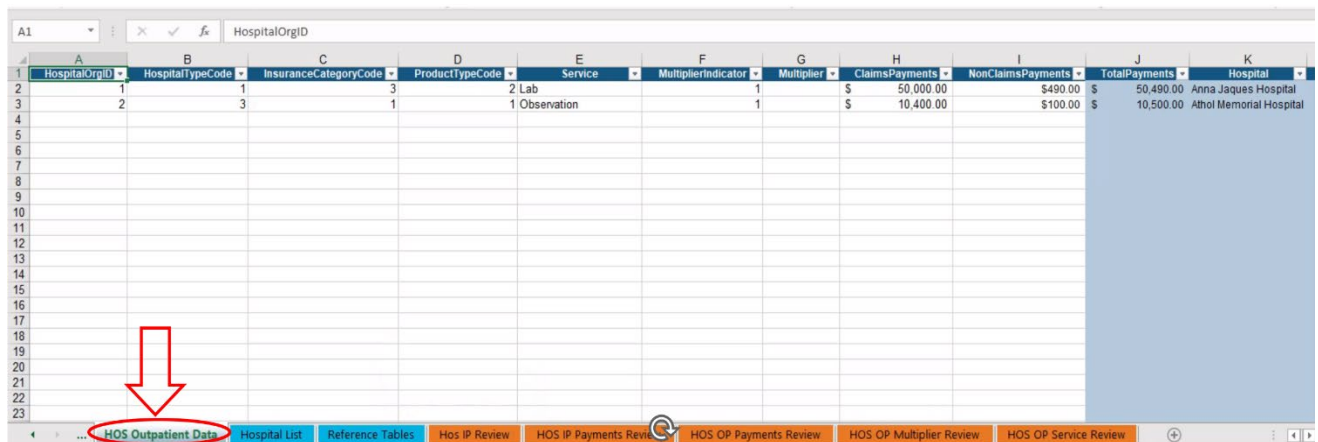
The bottom navigation bar includes tabs for **Contents**, **Front Page**, **HOS Inpatient Data**, **HOS Outpatient Data**, **Hospital List**, **Reference Tables**, **HOS IP Review**, **HOS IP Payments Review**, **HOS OP Payments Review**, and **HOS OP Multiplier**.

Insurance Category	Product Type	Total Claims Payments	Total Non-Claims Payments	Number of Hospitals	Hospitals		Percent of Payments	
					In Network *	Out of Network *	In Network *	Out of Network *

3. Entering Hospital Outpatient RP Data

***Please note that these instructions also work for the Physician Group and Other Provider data templates**

- Click on the “HOS Outpatient Data” tab located to the right of the “HOS Inpatient Data” tab.
- Users must enter data in columns A through I on the left side of the screen.
- The columns to the right highlighted in blue contain data checks for the inputted data. These cells are locked and will auto-populate when validating the entered data.



A	B	C	D	E	F	G	H	I	J	K
HospitalOrgID	HospitalTypeCode	InsuranceCategoryCode	ProductTypeCode	Service	MultiplierIndicator	Multiplier	ClaimsPayments	NonClaimsPayments	TotalPayments	Hospital
1	1	1	3	2 Lab	1		\$ 50,000.00	\$490.00	\$ 50,490.00	Anna Jaques Hospital
2	2	3	1	1 Observation	1		\$ 10,400.00	\$100.00	\$ 10,500.00	Alton Memorial Hospital
3										
4										
5										
6										
7										
8										
9										
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23										

- For details on the data fields to enter, please refer to the Data Specification Manual.
- User reference materials for certain fields are also included within the template on the tabs highlighted in light blue:
 - a. The Provider List is included on the “Hospital List” tab (or “Physician Group List”, or “Other Provider List” in those respective templates).
 - b. The Relative Price Reference Tables from the Data Specification Manual (for the Hospital Type, Insurance Category, Product Type, and Multiplier Indicator) are also included in the “Reference Tables” tab.
- Return to the “Front Page” tab and click on the **Outpatient Data Review** button:
 - Note: The **Outpatient Data Review** button is only compatible with Excel 365 and newer versions. If you are using an older version of Excel, please contact eric.yang@chiamass.gov for further assistance.

Payer Reporting of Relative Price
A. File Overview and Payer Verification

Save & Name Submission

Contact Name: *
Contact Email: *

Required Fields *

Payer OrgID *
Payer Name *
Risk Tool and Version *
Submission Year *
Data Year *

Table A.1: File Overview

Table A.2: Data Checks

Hos Inpatient Data Tab: Please run Inpatient Data Review prior to submission
Hos Outpatient Data Tab: Please run Outpatient Data Review prior to submission
Hos IP Review: Please run Inpatient Data Review prior to submission

Inpatient Data Review
Outpatient Data Review

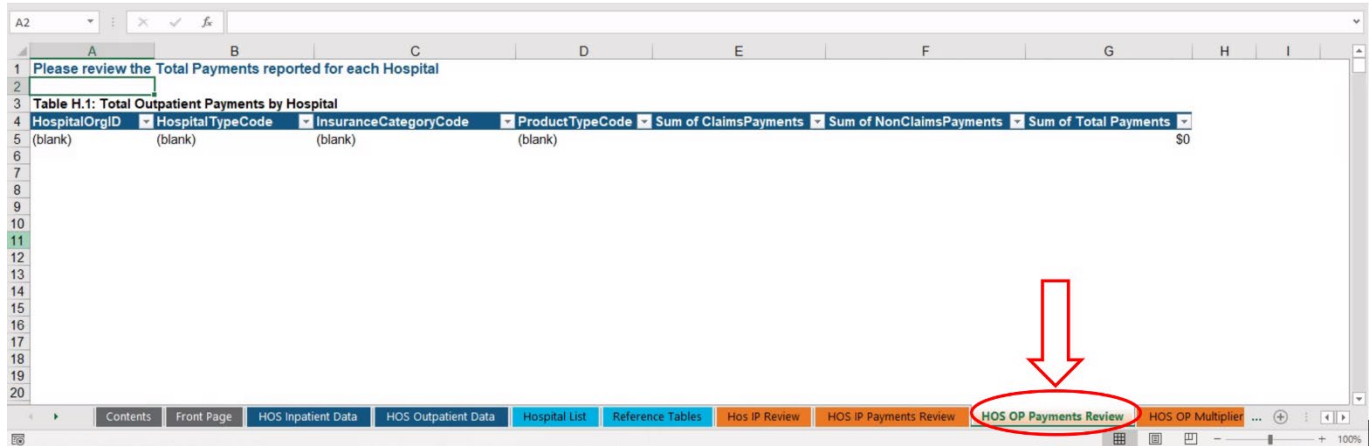
Contents Front Page HOS Inpatient Data HOS Outpatient Data Hospital List Reference Tables Hos IP Review Hos IP Payments Review Hos OP Payments Review Hos OP Multiplier

- Return to the “HOS Outpatient Data” tab. Columns J through P will be populated with the results of the data validation. Any invalid data entered will trigger an error message to appear in the blue columns (see example below). Note: the **Outpatient Data Review** button must be clicked to apply the data checks to all of the entered data.

	G	H	I	J	K	L	M	N	O	P
	Multiplier	ClaimsPayments	NonClaimsPayments	TotalPayments	Hospital	HospitalType	InsuranceCategory	Product	MultiplierType	DataChecks
1										
2		\$ 50,000.00	\$490.00	\$ 50,490.00	Anna Jaques Hospital	Acute Hospital	Commercial (self and fully insured PPO)		Negotiated multiplier (not calculated)	ERROR: Multiplier Value Must Be Greater than Zero
3										
4										
5										
6										
7										
8										
9										
10										
11										
12										
13										
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16										
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18										
19										
20										
21										
22										
23										

Contents Front Page HOS Inpatient Data HOS Outpatient Data Hospital List Reference Tables Hos IP Review Hos IP Payments Review Hos OP Payments Review Hos OP Multiplier

- Click on the “HOS OP Payments Review” tab, this tab shows the total payments entered for each unique Hospital/Hospital Type/Insurance Category/Product Type combination for review.



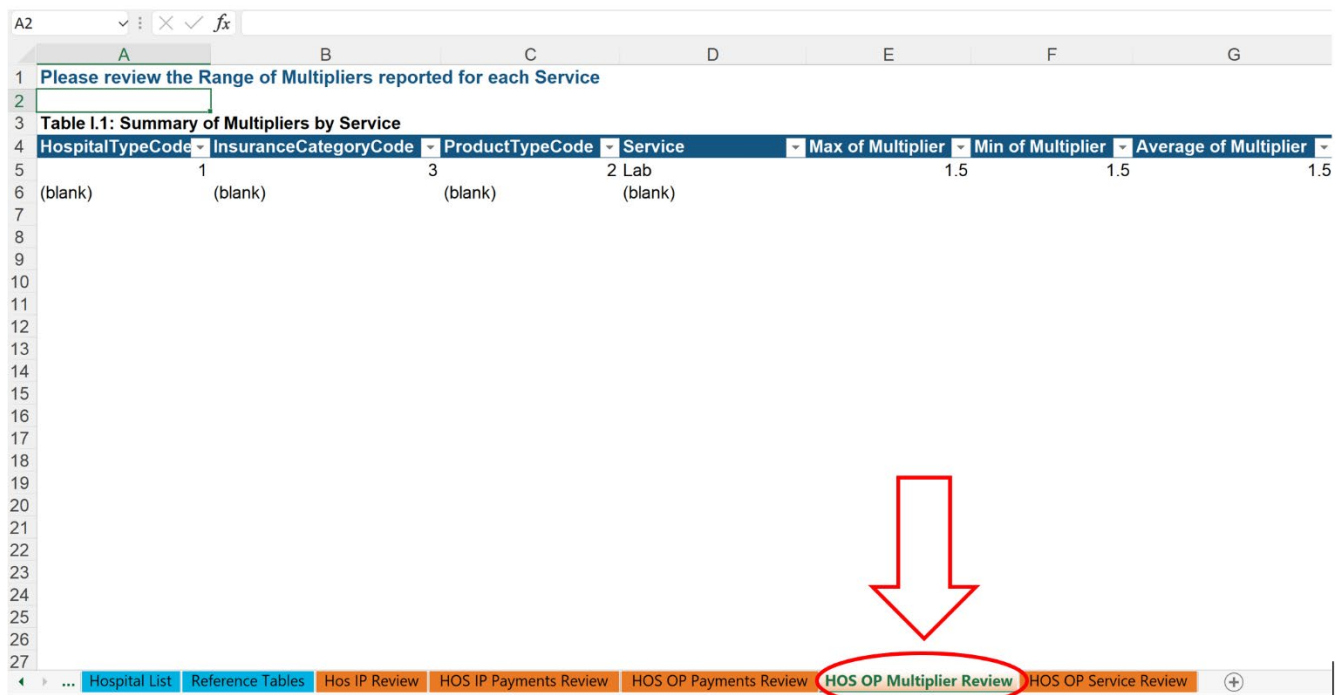
Please review the Total Payments reported for each Hospital

Table H.1: Total Outpatient Payments by Hospital

HospitalOrgID	HospitalTypeCode	InsuranceCategoryCode	ProductTypeCode	Sum of ClaimsPayments	Sum of NonClaimsPayments	Sum of Total Payments
(blank)	(blank)	(blank)	(blank)			\$0

Contents Front Page HOS Inpatient Data HOS Outpatient Data Hospital List Reference Tables Hos IP Review Hos IP Payments Review **HOS OP Payments Review** HOS OP Multiplier ...

- Click on the “HOS OP Multiplier Review” tab. This includes the range of multipliers and payments entered for review.



Please review the Range of Multipliers reported for each Service

Table I.1: Summary of Multipliers by Service

HospitalTypeCode	InsuranceCategoryCode	ProductTypeCode	Service	Max of Multiplier	Min of Multiplier	Average of Multiplier
1	(blank)	3	2 Lab	1.5	1.5	1.5
(blank)	(blank)	(blank)	(blank)			

Hospital List Reference Tables Hos IP Review Hos IP Payments Review HOS OP Payments Review **HOS OP Multiplier Review** HOS OP Service Review

- Click on the “OP Service Review” tab. This tab checks to ensure that only one multiplier was entered for each Hospital/Hospital Type/Insurance Category/Product Type/Service combination (i.e. only one line of data per unique combination).

A2

Please review the Services reported for each Hospital

Table J.1: List of Services per Hospital

HospitalOrgID	HospitalTypeCode	InsuranceCategoryCode	ProductTypeCode	Service	Count of Multiplier	Data Review
(blank)	(blank)	(blank)	(blank)	(blank)		

HOS Outpatient Data Hospital List Reference Tables Hos IP Review HOS IP Payments Review HOS OP Payments Review HOS OP Multiplier Review **HOS OP Service Review**

- Return to the “Front Page” tab. Table A.2 will no longer have cells highlighted in yellow or red when all the data has been validated.
- Fill out the remaining content on Table A.3 to confirm that you have reviewed the hospital outpatient data.
- Fill out table A.5, including the **Hospitals** and **Percent of Payments** columns for outpatient. These columns may not appear highlighted, but users will be capable of inputting their in-network and out-of-network information.

A3

Table A.3: Data Reviews Certifications	
Data Tab	Acknowledgement
I acknowledge I have reviewed the Hos Inpatient Data tab *	
I acknowledge I have reviewed the Hos Outpatient Data tab *	
I acknowledge I have reviewed the Hos Inpatient Review tab *	
I acknowledge I have reviewed the OP Payments Review tab *	
I acknowledge I have reviewed the OP Multiplier Review tab *	
I acknowledge I have reviewed the OP Service Review tab *	
RP Comments	
Additional Comments	

Table A.4: In-Network Providers (Inpatient)

Insurance Category	Product Type	Total Claims Payments	Total Max Claims

Contents Front Page HOS Inpatient Data HOS Outpatient Data Hospital List Reference Tables Hos IP Review HOS IP Payments Review

Table A.5: In-Network Providers (Outpatient)								
Insurance Category	Product Type	Total Claims Payments	Total Non-Claims Payments	Number of Hospitals	Hospitals		Percent of Payments	
					In Network *	Out of Network *	In Network *	Out of Network *

4. Submitting the Data

****Please note that these instructions also work for the Physician Group and Other Provider data templates***

- Click on the “Save & Name Submission” button located to the right of the “Front Page” tab.
- If errors are identified in the data, users will not be allowed to save the file until errors are corrected.
- If all data is validated by the data checks, users will be prompted to save the file in the required file name. **IMPORTANT:** In order for the file to be accepted by the CHIA Submissions upload, it MUST be in the file name generated by the “Save & Name Submission” button.

The screenshot displays the CHIA Submissions data submission platform. The main form is titled 'Payer Reporting of Relative Price' and includes a section 'A. File Overview and Payer Verification'. This section contains fields for 'Contact Name', 'Contact Email', and 'Required Fields'. Below these fields is 'Table A.1: File Overview' with columns for 'Payer OrgID', 'Payer Name', 'Risk Tool and Version', 'Submission Year', and 'Data Year'. To the right of the form, a button labeled 'Save & Name Submission' is circled in red. Below the form are two tabs: 'Inpatient Data Review' and 'Outpatient Data Review'. At the bottom of the interface, there is a row of tabs: 'Contents', 'Front Page', 'HOS Inpatient Data', 'HOS Outpatient Data', 'Hospital List', 'Reference Tables', 'Hos IP Review', 'HOS IP Payments Review', 'HOS OP Payments Review', and 'HOS OP Multiplier'.

- After saving the file, go to <https://chiasubmissions.chia.state.ma.us> to access the CHIA Submissions data submission platform. **NOTE:** CHIA Submissions operates best in Google Chrome
- Users will be prompted to log in. Returning RP data submitters can use the same credentials that were previously used to access INET. New users must register for access. For more information, visit [CHIA's "Information for Data Submitters" web page](#).



The image shows the CHIA Application Single Sign On login page. The left side features a large blue and brown graphic with the text "CHIA Application Single Sign On" and "Simple and secure access for CHIA Applications." The right side is a light beige panel containing the CHIA logo, a disclaimer about registration, a login form with fields for Username and Password, a "Remember Me" checkbox, a "Forgot Password?" link, a "Login" button, and contact information for the Help Desk.

CHIA Application Single Sign On
Simple and secure access for CHIA Applications.

This is a subscription site and requires registration with the Center for Health Information and Analysis prior to using this site.

CHIA.

Username

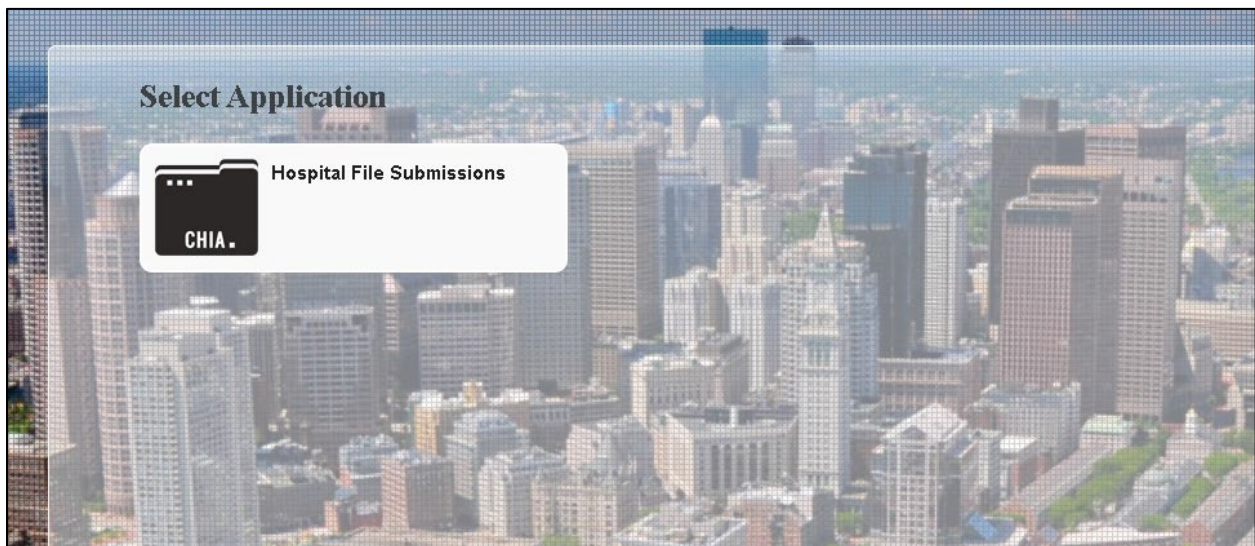
Password

☐ Remember Me [Forgot Password?](#)

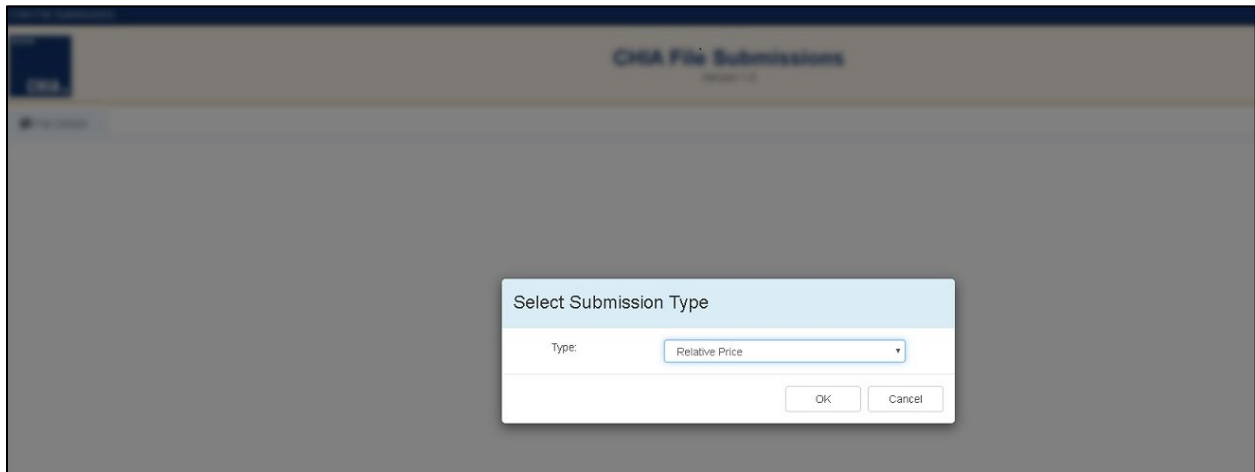
Login

If you have any questions or technical issues, please contact the Center for Health Information and Analysis' Help Desk.
Email: CHIA-DL-Data-Submitter-HelpDesk@MassMail.State.MA.US

- After logging in, select the File Submissions Application
- Note: Most users will only have one Application, however some users may have access to multiple Applications if the user is responsible for uploading multiple data submissions to CHIA.



- Users will be prompted to select a Submission Type. Please select “Relative Price” from the dropdown menu.



- On the File Submissions page, users can upload a file on the right side of the page.
 - Click the “Browse” button and select the RP file in the correct file name structure.
 - After selecting the file, click the “Save and Upload” button on the top right corner.
- Files that have been submitted will be shown on the left side of the screen.

CHIA File Submissions

CHIA File Submissions
Version 1.0

Open County
About

CHIA.

File Details
Relative Price

File Name
Last Submitted

Select a File to Upload

Fiscal Year
2020

Filename

Save and Upload

Browse...