

Milford Regional Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Milford, MA	Trauma Center Designation:	Not Applicable
Region:	Metro West	Total FTEs in HFY 2024:	1,309.08
Hospital Type:	Community Hospital	FY24 Case Mix Index:	0.86
Total Staffed Beds in HFY 2024:	157, Mid-Size Hospital	Average Age of Plant in HFY 2024:	13: Increased from HFY23
Hospital System Affiliation:	Milford Regional Medical Ctr, Inc. & Affil.	Public Payer Mix ¹ :	58.4%
Hospital System Surplus (Deficit) in HFY 2024:	(\$14,450,095)	CY 2023 Commercial Statewide Relative Price:	0.85
Hospital System Operating Margin in HFY 2024:	(5.3%)	Teaching Hospital Status ² :	8.18
Hospital System Total Margin in HFY 2024:	(3.6%)	HFY 2023 Medicare Mix:	44.5%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	HFY 2023 Medicaid Mix:	13.2%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)³

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	\$144.3M	\$158.7M	\$168.8M	\$160.0M	\$147.6M
Outpatient GPSR	\$363.8M	\$434.9M	\$459.3M	\$483.9M	\$478.4M
Inpatient and Outpatient GPSR	\$508.1M	\$593.6M	\$628.1M	\$643.9M	\$626.0M
Inpatient NPSR per CMAD	\$9,981	\$9,966	\$10,188	\$9,296	\$8,986
Inpatient NPSR	\$76.8M	\$81.4M	\$87.1M	\$80.1M	\$79.5M
Outpatient NPSR	\$126.7M	\$149.7M	\$166.0M	\$189.5M	\$192.9M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	\$230.0M	\$242.1M	\$266.9M	\$288.2M	\$290.4M
Non-Operating Revenue ⁴	\$2.7M	\$7.5M	(\$6.1M)	\$6.8M	\$6.7M
Total Revenue	\$232.7M	\$249.6M	\$260.9M	\$295.1M	\$297.1M
Total Expenses	\$225.4M	\$251.3M	\$272.9M	\$294.6M	\$301.5M
Total Surplus (Deficit)	\$7.3M	(\$1.8M)	(\$12.1M)	\$0.5M	(\$4.4M)
Operating Margin	2.0%	(3.7%)	(2.3%)	(2.2%)	(3.8%)
Non-Operating Margin	1.1%	3.0%	(2.3%)	2.3%	2.3%
Total Margin	3.1%	(0.7%)	(4.6%)	0.2%	(1.5%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	\$127.8M	\$119.4M	\$99.4M	\$92.2M	\$77.1M
Current Ratio	1.9	1.8	1.9	1.8	1.3
Debt Service Coverage Ratio ⁵	3.3	2.1	0.7	1.8	0.8
Cash Flow to Total Debt ⁶	10.9%	5.9%	0.2%	8.9%	2.2%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other ⁷
Revenue to Cost Ratio	0.99	0.92	0.84	1.19	0.71
Payer Mix		45.4%	12.2%	37.3%	5.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	158	158	157	157	157
Available Beds	158	158	157	157	157
Staffed Beds	158	158	157	157	157
Percentage Occupancy	59.2%	61.2%	66.0%	66.7%	61.3%
Inpatient Discharges	9,592	9,726	10,068	10,312	10,326
Inpatient Days	34,219	35,316	37,804	38,210	35,232
Average Length of Stay	3.57	3.63	3.75	3.71	3.41
Emergency Department Visits	50,697	51,502	56,744	58,068	60,261
Outpatient Visits	100,198	93,876	103,148	106,785	106,606

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis ⁸	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	1,090	10.6%	7.5%
Septicemia & Disseminated Infections	962	9.3%	72.1%
Vaginal Delivery	729	7.1%	11.0%
Heart Failure	608	5.9%	7.2%
Major Respiratory Infections & Inflammations	553	5.4%	2.0%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community ⁶	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Milford, MA	2,042	19.8%	(2.3%)
Franklin, MA	1,252	12.1%	5.1%
Bellingham, MA	865	8.4%	6.5%
Uxbridge, MA	693	6.7%	(7.4%)
Medway, MA	588	5.7%	8.5%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at <https://www.chiamass.gov/hospital-profiles>.

All data included pertains to Milford Regional Medical Center. For more information regarding Milford Regional Medical Ctr, Inc. & Affil., please refer to the CHIA Annual Performance Dashboard: <https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance>.

¹ High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

² Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

³ Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

⁴ There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

⁵ Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

⁶ Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

⁷ Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Milford Regional Medical Center became part of UMass Memorial Health at the start of HFY 2025. This is its last reporting year as a standalone hospital and independent health system.



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