

# MetroWest Medical Center

## Hospital Fiscal Year 2024 Profile

### OVERVIEW

City/Town:	Framingham & Natick, MA	Trauma Center Designation:	Not Applicable
Region:	Metro West	Total FTEs in HFY 2024:	826.10
Hospital Type:	Community-High Public Payer Hospital	FY24 Case Mix Index:	0.93
Total Staffed Beds in HFY 2024:	283, Large Hospital	Average Age of Plant in HFY 2024:	8: Increased from HFY23
Hospital System Affiliation:	Tenet Healthcare	Public Payer Mix <sup>1</sup> :	71.4%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	\$3,200,000,000	CY 2023 Commercial Statewide Relative Price:	1.03
Hospital System Operating Margin in HFY 2024:	19.5%	Teaching Hospital Status <sup>2</sup> :	16.63
Hospital System Total Margin in HFY 2024:	15.9%	HFY 2023 Medicare Mix:	46.5%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	HFY 2023 Medicaid Mix:	24.2%: High Medicaid Hospital
Tax Status:	For-profit		

### FINANCIAL

#### GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)<sup>3</sup>

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	\$434.4M	\$440.4M	\$506.6M	\$497.8M	\$494.9M
Outpatient GPSR	\$737.2M	\$584.0M	\$692.0M	\$701.0M	\$624.4M
Inpatient and Outpatient GPSR	\$1,171.6M	\$1,024.4M	\$1,198.5M	\$1,198.8M	\$1,119.3M
Inpatient NPSR per CMAD	\$12,026	\$12,354	\$13,318	\$12,015	\$17,545
Inpatient NPSR	\$132.2M	\$119.3M	\$120.4M	\$94.4M	\$126.4M
Outpatient NPSR	\$131.0M	\$90.3M	\$102.2M	\$96.4M	\$85.2M

Data Source: CHIA Hospital Cost Reports

#### REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	\$251.0M	\$226.1M	\$218.8M	\$198.4M	\$188.3M
Non-Operating Revenue <sup>4</sup>	\$0.6M	\$0.7M	\$0.9M	\$0.0M	\$1.1M
Total Revenue	\$251.6M	\$226.8M	\$219.7M	\$198.4M	\$189.4M
Total Expenses	\$241.5M	\$237.3M	\$229.6M	\$214.8M	\$211.8M
Total Surplus (Deficit)	\$10.1M	(\$10.5M)	(\$9.9M)	(\$16.4M)	(\$22.4M)
Operating Margin	3.8%	(5.0%)	(4.9%)	(8.3%)	(12.4%)
Non-Operating Margin	0.2%	0.3%	0.4%	0.0%	0.6%
Total Margin	4.0%	(4.6%)	(4.5%)	(8.3%)	(11.8%)

Data Source: CHIA Hospital Standardized Financial Statements

#### SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	\$10.4M	\$24.9M	(\$79.1M)	(\$95.5M)	(\$117.9M)
Current Ratio	0.6	0.8	1.6	1.5	1.4
Debt Service Coverage Ratio <sup>5</sup>	10.7	(1.6)	(0.9)	(6.6)	(27.0)
Cash Flow to Total Debt <sup>5</sup>	26.8%	(3.9%)	(4.4%)	(16.4%)	(19.1%)

Data Source: CHIA Hospital Standardized Financial Statements

#### HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other <sup>7</sup>
Revenue to Cost Ratio	1.22	0.92	1.29	1.41	1.07
Payer Mix	46.7%	25.2%	22.6%	5.5%	

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

For descriptions of the metrics, please see the technical appendix at <https://www.chiamass.gov/hospital-profiles>.

All data included pertains to MetroWest Medical Center. For more information regarding Tenet Healthcare, please refer to the CHIA Annual Performance Dashboard: <https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance>.

<sup>1</sup> High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

<sup>2</sup> Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

<sup>3</sup> Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

<sup>4</sup> There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

<sup>5</sup> Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

<sup>6</sup> Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

<sup>7</sup> Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

### UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	351	333	275	273	283
Available Beds	351	333	275	273	283
Staffed Beds	351	333	275	276	283
Percentage Occupancy	47.6%	46.3%	58.3%	52.2%	44.2%
Inpatient Discharges	12,118	10,494	9,893	8,563	7,753
Inpatient Days	60,936	56,416	58,538	52,611	45,628
Average Length of Stay	5.03	5.38	5.92	6.14	5.89
Emergency Department Visits	49,837	31,597	32,367	33,190	31,886
Outpatient Visits	237,703	162,042	175,615	153,268	117,504

#### TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis <sup>6</sup>	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	689	8.9%	32.8%
Normal Neonate Birth	552	7.1%	(6.4%)
Vaginal Delivery	352	4.5%	(17.9%)
Heart Failure	280	3.6%	(10.0%)
Bipolar Disorders	269	3.5%	18.0%

Data Source: CHIA Hospital Discharge Dataset

#### TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community <sup>6</sup>	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Framingham, MA	4,172	53.8%	13.7%
Natick, MA	740	9.5%	5.4%
Ashland, MA	610	7.9%	(4.4%)
Marlborough, MA	284	3.7%	(2.4%)
Sudbury, MA	217	2.8%	21.2%

Data Source: CHIA Hospital Discharge Dataset



CENTER FOR HEALTH INFORMATION AND ANALYSIS

501 Boylston Street, Boston MA 02116  
617-701-8100  
[www.chiamass.gov](http://www.chiamass.gov)