

# Mercy Medical Center

## Hospital Fiscal Year 2024 Profile

### OVERVIEW

City/Town:	Springfield, MA	Trauma Center Designation:	Not Applicable
Region:	Western Massachusetts	Total FTEs in HFY 2024:	939.00
Hospital Type:	Community-High Public Payer Hospital	FY24 Case Mix Index:	0.97
Total Staffed Beds in HFY 2024:	237, Mid-Size Hospital	Average Age of Plant in HFY 2024:	3: Decreased from HFY23
Hospital System Affiliation:	Trinity Health	Public Payer Mix <sup>1</sup> :	76.7%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	\$475,509,314	CY 2023 Commercial Statewide Relative Price:	0.82
Hospital System Operating Margin in HFY 2024:	(0.3%)	Teaching Hospital Status <sup>2</sup> :	0.00
Hospital System Total Margin in HFY 2024:	1.9%	HFY 2023 Medicare Mix:	52.4%: High Medicare Hospital
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	HFY 2023 Medicaid Mix:	22.2%
Tax Status:	Non-profit		

### FINANCIAL

#### GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)<sup>3</sup>

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	\$279.9M	\$249.2M	\$229.2M	\$219.6M	\$213.4M
Outpatient GPSR	\$389.5M	\$421.7M	\$418.6M	\$428.6M	\$516.7M
Inpatient and Outpatient GPSR	\$669.4M	\$671.0M	\$647.8M	\$648.3M	\$730.1M
Inpatient NPSR per CMAD	\$9,874	\$10,061	\$11,656	\$12,181	\$9,363
Inpatient NPSR	\$141.8M	\$120.2M	\$106.7M	\$101.7M	\$74.4M
Outpatient NPSR	\$140.6M	\$165.5M	\$162.7M	\$170.8M	\$189.0M

Data Source: CHIA Hospital Cost Reports

#### REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	\$334.9M	\$319.6M	\$335.5M	\$320.8M	\$324.9M
Non-Operating Revenue <sup>4</sup>	\$4.2M	\$17.3M	\$1.1M	\$0.1M	(\$0.0M)
Total Revenue	\$339.0M	\$336.9M	\$336.6M	\$320.8M	\$324.9M
Total Expenses	\$346.9M	\$321.1M	\$331.9M	\$311.0M	\$354.6M
Total Surplus (Deficit)	(\$7.8M)	\$15.8M	\$4.7M	\$9.8M	(\$29.8M)
Operating Margin	(3.5%)	(0.4%)	1.1%	3.0%	(9.1%)
Non-Operating Margin	1.2%	5.1%	0.3%	0.0%	(0.0%)
Total Margin	(2.3%)	4.7%	1.4%	3.1%	(9.2%)

Data Source: CHIA Hospital Standardized Financial Statements

#### SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	\$150.1M	\$199.5M	\$63.9M	\$70.5M	\$37.7M
Current Ratio	2.6	1.8	1.7	2.0	2.2
Debt Service Coverage Ratio <sup>5</sup>	1.1	5.1	3.7	4.2	(2.1)
Cash Flow to Total Debt <sup>5</sup>	1.1%	8.1%	9.3%	13.2%	(10.4%)

Data Source: CHIA Hospital Standardized Financial Statements

#### HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other <sup>7</sup>
Revenue to Cost Ratio	0.85	0.90	0.41	1.08	1.93
Payer Mix	51.3%	21.9%	22.9%	3.9%	

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

### UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	395	321	321	267	267
Available Beds	395	291	291	237	237
Staffed Beds	395	291	291	237	237
Percentage Occupancy	46.3%	44.6%	38.7%	44.2%	41.7%
Inpatient Discharges	14,954	12,168	9,286	8,542	8,210
Inpatient Days	66,888	47,385	41,067	38,247	36,143
Average Length of Stay	4.47	3.89	4.42	4.48	4.40
Emergency Department Visits	60,033	54,670	57,435	46,315	44,038
Outpatient Visits	190,497	217,970	176,061	147,382	119,090

#### TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis <sup>6</sup>	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	708	8.6%	(4.8%)
Septicemia & Disseminated Infections	571	7.0%	14.4%
Vaginal Delivery	533	6.5%	(2.9%)
Heart Failure	392	4.8%	(10.5%)
Procedures For Obesity	215	2.6%	(4.4%)

Data Source: CHIA Hospital Discharge Dataset

#### TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community <sup>6</sup>	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Springfield, MA	3,561	43.4%	(1.3%)
Chicopee, MA	1,118	13.6%	(3.6%)
West Springfield, MA	538	6.6%	(9.3%)
Agawam, MA	390	4.8%	(2.0%)
Westfield, MA	340	4.1%	19.7%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at <https://www.chiamass.gov/hospital-profiles>.

All data included pertains to Mercy Medical Center. For more information regarding Trinity Health, please refer to the CHIA Annual Performance Dashboard: <https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance>.

<sup>1</sup> High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

<sup>2</sup> Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

<sup>3</sup> Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

<sup>4</sup> There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

<sup>5</sup> Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

<sup>6</sup> Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

<sup>7</sup> Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).



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