

Harrington Memorial Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Southbridge, MA
Region:	Central Massachusetts
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	129, Mid-Size Hospital
Hospital System Affiliation:	UMass Memorial Health Care
Hospital System Surplus (Deficit) in HFY 2024:	\$183,529,000
Hospital System Operating Margin in HFY 2024:	(2.3%)
Hospital System Total Margin in HFY 2024:	4.1%
Change in Ownership HFY 2020 - HFY 2024:	UMass Memorial Health Care 7/1/21
Tax Status:	Non-profit

Trauma Center Designation:	Not Applicable
Total FTEs in HFY 2024:	913.99
FY24 Case Mix Index:	0.90
Average Age of Plant in HFY 2024:	8: Decreased from HFY23
Public Payer Mix ¹ :	72.1%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.91
Teaching Hospital Status ² :	0.26
HFY 2023 Medicare Mix:	46.4%
HFY 2023 Medicaid Mix:	23.5%: High Medicaid Hospital

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)³

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	\$75.1M	\$78.8M	\$95.2M	\$101.5M	\$149.6M
Outpatient GPSR	\$271.4M	\$318.9M	\$349.7M	\$385.5M	\$496.0M
Inpatient and Outpatient GPSR	\$346.5M	\$397.7M	\$444.9M	\$487.0M	\$645.6M
Inpatient NPSR per CMAD	\$12,549	\$9,913	\$10,364	\$11,276	\$20,598
Inpatient NPSR	\$41.0M	\$36.1M	\$39.9M	\$42.9M	\$79.6M
Outpatient NPSR	\$81.6M	\$102.6M	\$110.5M	\$119.7M	\$72.0M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	\$138.8M	\$154.1M	\$160.7M	\$171.3M	\$175.2M
Non-Operating Revenue ⁴	\$8.0M	\$3.9M	(\$2.5M)	\$6.7M	\$20.6M
Total Revenue	\$146.8M	\$158.0M	\$158.2M	\$178.0M	\$195.8M
Total Expenses	\$147.2M	\$143.4M	\$158.6M	\$167.2M	\$186.4M
Total Surplus (Deficit)	(\$0.4M)	\$14.6M	(\$0.4M)	\$10.8M	\$9.3M
Operating Margin	(5.7%)	6.8%	1.3%	2.3%	(5.8%)
Non-Operating Margin	5.4%	2.5%	(1.6%)	3.8%	10.5%
Total Margin	(0.3%)	9.2%	(0.2%)	6.0%	4.8%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	\$73.1M	\$80.6M	\$69.9M	\$68.4M	\$72.7M
Current Ratio	2.2	2.2	1.2	1.0	0.8
Debt Service Coverage Ratio ⁵	2.3	8.8	7.1	18.3	7.0
Cash Flow to Total Debt ⁶	7.9%	31.0%	27.0%	65.1%	25.3%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other ⁷
Revenue to Cost Ratio	0.96	0.83	1.09	1.18	0.83
Payer Mix		52.5%	19.0%	22.4%	6.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	119	119	129	129	129
Available Beds	119	119	129	129	129
Staffed Beds	119	119	129	129	129
Percentage Occupancy	47.1%	52.7%	60.1%	60.4%	59.6%
Inpatient Discharges	3,995	4,328	4,339	4,307	4,283
Inpatient Days	20,494	22,909	28,297	28,426	28,123
Average Length of Stay	5.13	5.29	6.52	6.60	6.57
Emergency Department Visits	33,502	35,145	39,607	41,764	42,982
Outpatient Visits	73,015	80,037	81,832	79,977	62,723

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis ⁶	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Bipolar Disorders	283	6.6%	22.5%
Septicemia & Disseminated Infections	269	6.3%	20.6%
Heart Failure	245	5.7%	(24.8%)
Other Pneumonia	209	4.9%	(12.9%)
Major Depress Disorders & Other/Unspecpsychoses	199	4.6%	(10.8%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community ⁶	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Southbridge, MA	816	19.1%	(9.9%)
Webster, MA	797	18.6%	7.8%
Dudley, MA	303	7.1%	(1.3%)
Charlton, MA	245	5.7%	(11.6%)
Worcester, MA	239	5.6%	174.7%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at <https://www.chiamass.gov/hospital-profiles>.

All data included pertains to Harrington Memorial Hospital. For more information regarding UMass Memorial Health Care, please refer to the CHIA Annual Performance Dashboard: <https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance>.

¹ High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

² Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

³ Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

⁴ There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

⁵ Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

⁶ Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

⁷ Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).



CENTER FOR HEALTH INFORMATION AND ANALYSIS

501 Boylston Street, Boston MA 02116
617-701-8100
www.chiamass.gov