

# MASSACHUSETTS EYE AND EAR INFIRMARY

## 2020 Hospital Profile

Boston, MA

Specialty Hospital

Metro Boston

Massachusetts Eye and Ear Infirmary is a small, non-profit specialty hospital located in the Metro Boston region. It is a member of Mass General Brigham. Mass Eye and Ear provides specialized services for disorders of the eye, ear, nose, and throat, including a 24-hour emergency department for these conditions. It provides the region's only designated eye trauma center. It serves a patient population ranging in age from newborn to the elderly. Mass Eye and Ear is a teaching hospital of Harvard Medical School. After reporting a loss of \$6.5M in FY19, the hospital reported a \$25.4M loss in FY20 and a -9.6% total margin.

**Overview / Size**

Hospital System Affiliation:	Mass General Brigham
Hospital System Surplus (Deficit) in FY20:	\$263,515,000
Change in Ownership (FY16-20):	Joined Partners Health Care 4/1/18
Total Staffed Beds:	41, among the smaller acute hospitals
% Occupancy:	27.9%
Trauma Center Designation:	Not Applicable
Case Mix Index:	1.62, < cohort avg. (1.92); > statewide (1.16)

**Financial**

Inpatient NPSR per CMAD:	\$11,090
Change FY19-FY20:	-10.1%
Inpatient Outpatient Revenue in FY20:	10%:90%
Outpatient Revenue in FY20:	\$170,433,924
Change FY19-FY20:	-17.0%
Total Revenue in FY20:	\$265,457,000
COVID Funding Included in Total Revenue:	\$9,060,000
Total Surplus (Deficit) in FY20:	-\$25,424,000

**Payer Mix**

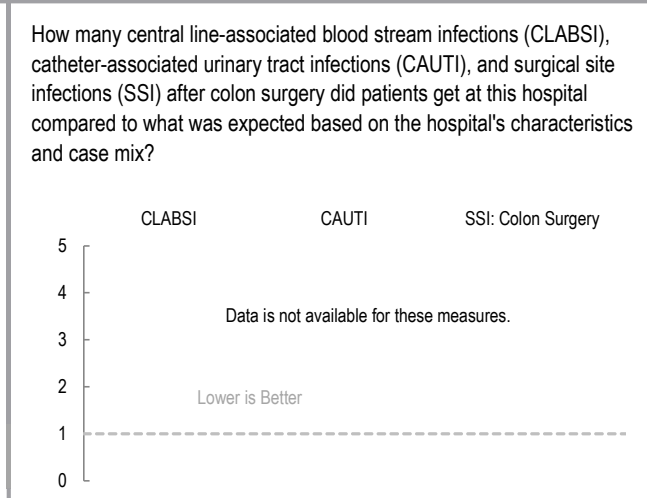
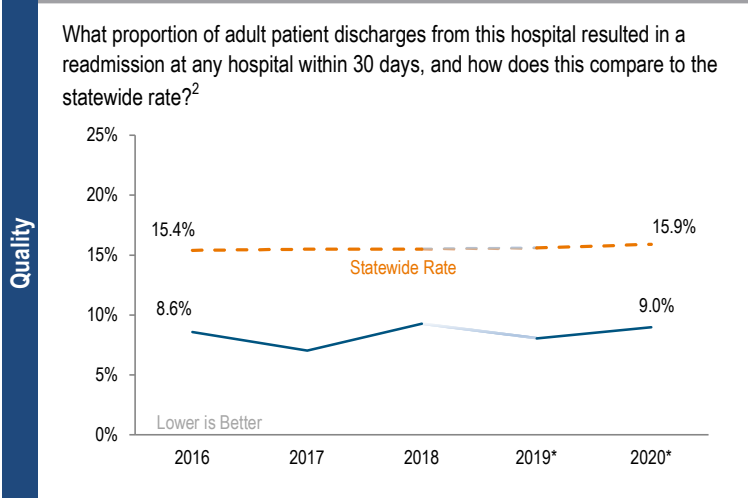
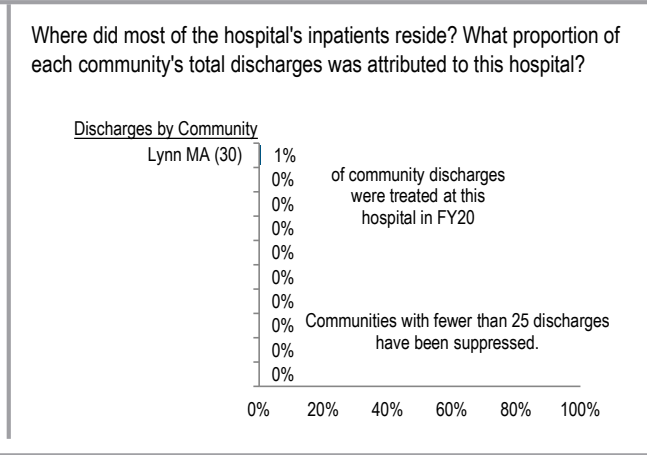
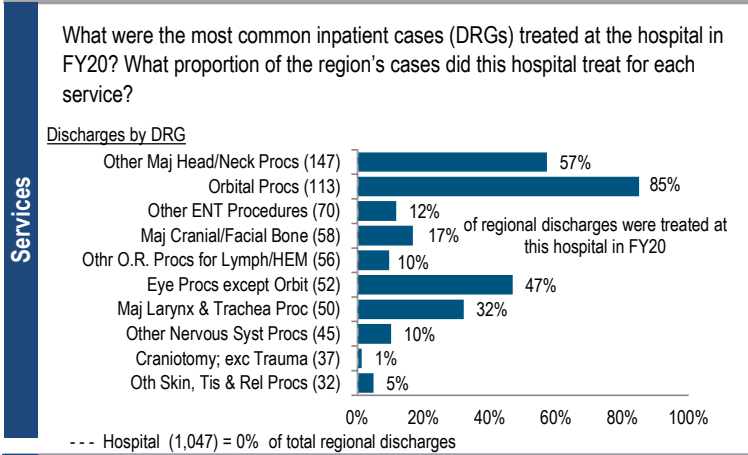
Public Payer Mix <sup>1</sup> :	47.9% non-HPP Hospital
CY19 Commercial Statewide Relative Price:	0.816
Top 3 Commercial Payers:	Blue Cross Blue Shield AllWays Harvard Pilgrim

**Utilization**

Inpatient Discharges in FY20:	1,047
Change FY19-FY20:	-10.9%
Emergency Department Visits in FY20:	18,741
Change FY19-FY20:	-13.4%
Outpatient Visits in FY20:	283,158
Change FY19-FY20:	-21.2%

**Quality**

Readmission Rate in FY20:	9.0%
Change FY19-FY20 (percentage points):	0.9
Early Elective Deliveries Rate:	Not Applicable



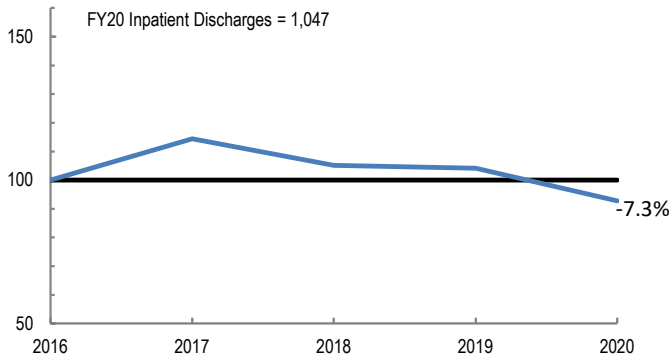
# 2020 HOSPITAL PROFILE: MASSACHUSETTS EYE AND EAR INFIRMARY

Cohort: Specialty Hospital

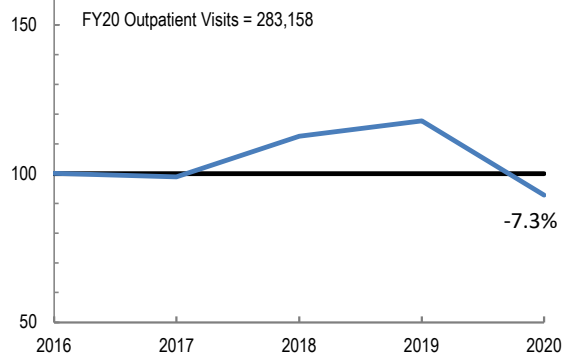
Key:  Hospital

Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY16, and how does this compare to the hospital's peer cohort median? (FY16=100)

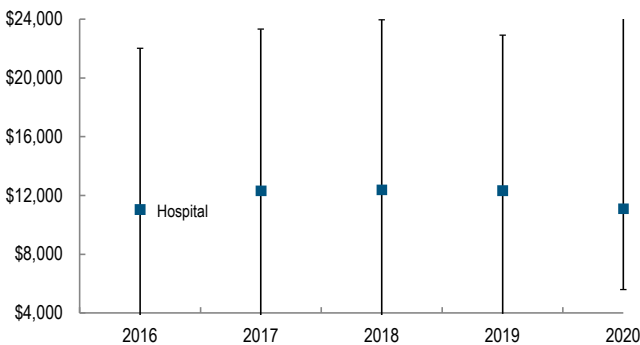


How has the volume of the hospital's outpatient visits changed compared to FY16, and how does this compare to the hospital's peer cohort median? (FY16=100)

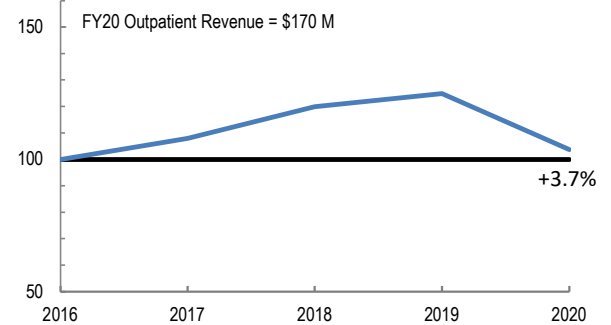


Patient Revenue Trends

What was the hospital's net inpatient service revenue<sup>3</sup> per case mix adjusted discharge between FY16 and FY20, and how does this compare to the hospital's peer cohort median?



How has the hospital's net outpatient revenue<sup>3</sup> changed compared to FY16, and how does this compare to the hospital's peer cohort median? (FY16=100)



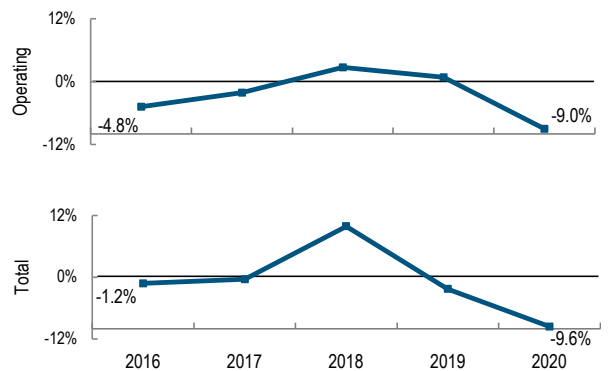
Financial Performance

How have the hospital's total revenue and costs changed between FY16 and FY20? (COVID funding affects FY20 only)

Revenue, Cost, & Profit/Loss (in millions)

FY	2016	2017	2018	2019	2020
<b>Operating Revenue</b>	\$ 249.8	\$ 274.2	\$ 149.2	\$ 292.2	\$ 267.0
<b>COVID Funding Included in Operating Revenue</b>					\$ 9.1
<b>Non-Operating Revenue<sup>4</sup></b>	\$ 9.2	\$ 4.9	\$ 11.5	\$ (8.7)	\$ (1.6)
<b>Total Revenue</b>	\$ 259.1	\$ 279.1	\$ 160.7	\$ 283.4	\$ 265.5
<b>Total Costs</b>	\$ 262.2	\$ 280.1	\$ 144.9	\$ 289.9	\$ 290.9
<b>Total Profit (Loss)</b>	\$ (3.1)	\$ (1.1)	\$ 15.9	\$ (6.5)	\$ (25.4)

What were the hospital's total margin and operating margins between FY16 and FY20, and how do these compare to the hospital's peer cohort medians? (Note: FY20 margins include COVID funding)



For descriptions of the metrics, please see the technical appendix.

<sup>1</sup> High Public Payer Hospitals (HPP) reported a minimum of 63% of gross patient service revenue from public payers.

<sup>2</sup> For 2019 and 2020 readmission rates, a new methodology was used. These rates may not be comparable to earlier years. For more information, please see: <https://www.chiamass.gov/assets/docs/r/pubs/2022/Readmissions-Technical-Appendix-2011-2020.pdf>

<sup>3</sup> Effective FY 2020 supplemental revenue is not included in net patient service revenue for all hospitals. Prior to FY 2020, reporting of supplemental revenue varied by hospital.

<sup>4</sup> There was an accounting change adopted by most hospitals beginning in FY 2020 in which unrealized gains and losses on investments are now recognized as non-operating income