# **BAYSTATE WING HOSPITAL**

## 2019 Hospital Profile

Palmer & Ware, MA
Community-High Public Payer Hospital
Western Massachusetts

Baystate Wing Hospital is a non-profit community-High Public Payer (HPP) hospital located in the Western Massachusetts region. Baystate Mary Lane Hospital merged with Baystate Wing Hospital effective September 10, 2016. Between FY15 and FY19, the volume of inpatient discharges at the hospital increased by 19.2% compared to a median decrease of 2.7% at cohort hospitals. Outpatient visits decreased 20.2% for the hospital between FY15 and FY19, compared to a median increase of 2.1% for its peer cohort. Baystate Wing Hospital reported a loss in each year of the five year period, including a loss of \$6.2M in FY19 and a total margin of -7.1% compared to its peer cohort median of 3.3%.

#### Overview / Size

Hospital System Affiliation:

Hospital System Surplus (Deficit) in FY19:

Change in Ownership (FY15-19):

Includes Mary Lane 9/10/16

Total Staffed Beds:

74, among the smaller acute hospitals

Charge:

63.2%, < cohort avg. (66%)

Special Public Funding:

CHRTF°

Trauma Center Designation: Not Applicable
Case Mix Index: 0.94, < cohort avg. (0.96); < statewide (1.16)

### **Financial**

\$10,016
7.6%
26%:74%
\$50,112,446
0.4%
\$87,354,000
-\$6,239,000

### **Payer Mix**

Public Payer Mix: 68.7% (HPP\* Hospital)
CY18 Commercial Statewide Relative Price: 0.79
Top 3 Commercial Payers: Blue Cross Blue Shield
Health New England

UniCare

#### Utilization

Inpatient Discharges in FY19:	3,440
Change FY18-FY19:	4.3%
Emergency Department Visits in FY19:	32,274
Change FY18-FY19:	9.5%
Outpatient Visits in FY19:	130,889
Change FY18-FY19:	-1.8%

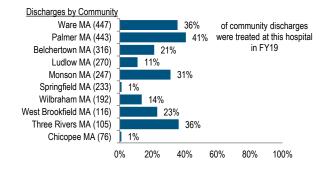
### Quality

Readmission Rate in FY18: 14.2%
Change FY14-FY18 (percentage points): -1.1
Early Elective Deliveries Rate: Not Applicable

What were the most common inpatient cases (DRGs) treated at the hospital in FY19? What proportion of the region's cases did this hospital treat for each service?

Discharges by DRG Septicemia & Infections (429) 8% of regional discharges were Maj Depressive Disorders (286) 13% treated at this hospital in FY19 Heart Failure (246) 6% Bipolar Disorders (149) 9% Org Mental Hlth Disturb (130) 40% COPD (105) Cardiac Arrhythmia (105) 7% Pulm Edema & Resp Failure (94) 6% Schizophrenia (80) 7% Bacterial Skin Infections (74) 5% 20% 40% 60% 80% 100%

Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?

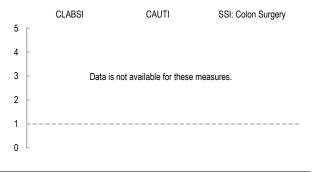


What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?

--- Hospital (3,440) = 3% of total regional discharges



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



### 2019 HOSPITAL PROFILE: BAYSTATE WING HOSPITAL

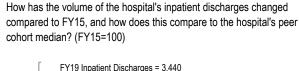
Cohort: Community-High Public Payer Hospital

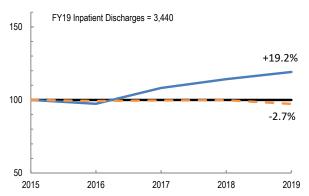
Utilization

Patient Revenue Trends

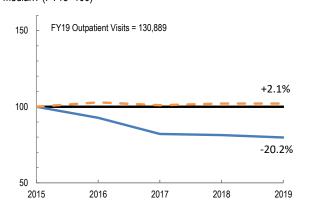
**Financial Performance** 



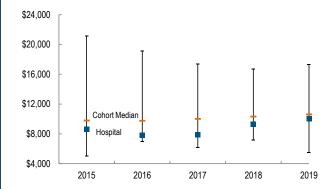




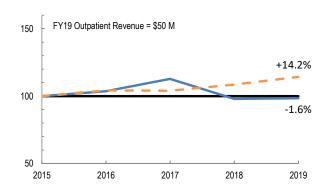
How has the volume of the hospital's outpatient visits changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)



What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY15 and FY19, and how does this compare to the hospital's peer cohort median?



How has the hospital's net outpatient revenue changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

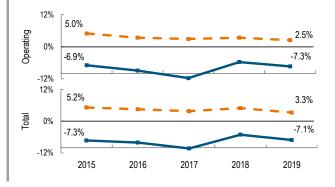


How have the hospital's total revenue and costs changed between FY15 and FY19?

# Revenue, Cost, & Profit/Loss (in millions)

FY	2015		2016		2017		2018		2019
Operating Revenue	\$ 74.6	\$	75.7	\$	86.4	\$	85.6	\$	87.2
Non-Operating Revenue	\$ (0.3)	\$	0.6	\$	1.2	\$	0.5	\$	0.2
Total Revenue	\$ 74.2	\$	76.4	\$	87.6	\$	86.1	\$	87.4
Total Costs	\$ 79.7	\$	82.6	\$	96.7	\$	90.5	\$	93.6
Total Profit (Loss)	\$ (5.4)	\$	(6.2)	\$	(9.1)	\$	(4.4)	\$	(6.2)

What were the hospital's total margin and operating margins between FY15 and FY19, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

θ For more information on Community Hospital Reinvestment Trust Fund (CHRTF) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

<sup>\*</sup> High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.