BAYSTATE NOBLE HOSPITAL

2019 Hospital Profile

Westfield, MA Community-High Public Payer Hospital Western Massachusetts

Cigna East

Baystate Noble Hospital is a non-profit community-High Public Payer (HPP) hospital located in the Western Massachusetts region. It is a mid-size acute hospital. It became affiliated with Baystate Health in 2015. Between FY15 and FY19, inpatient discharges at the hospital decreased 13.0% compared to a median decrease of 2.7% at cohort hospitals, while outpatient visits decreased 19.7% compared to a median increase of 2.1% at cohort hospitals. Baystate Noble reported a loss of \$9.6M in FY19 after reporting a gain in FY18. IN FY19 Baystate Noble reported a negative total margin of 15.2% compared to its peer cohort median of 3.3%.

Overview / Size

Hospital System Affiliation:

Hospital System Surplus (Deficit) in FY19:

Change in Ownership (FY15-19):

Total Staffed Beds:

Occupancy:

Special Public Funding:

Baystate Health

\$71,003,000

Baystate Health - 2015

102, mid-size acute hospital

41.1%, < cohort avg. (66%)

CHRTF°

Trauma Center Designation: Not Applicable
Case Mix Index: 0.96, = cohort avg. (0.96); < statewide (1.16)

Financial

Inpatient NPSR per CMAD:	\$9,552
Change FY18-FY19:	-0.8%
Inpatient:Outpatient Revenue in FY19:	34%:66%
Outpatient Revenue in FY19:	\$28,149,143
Change FY18-FY19:	0.7%
Total Revenue in FY19:	\$62,850,000
Total Surplus (Deficit) in FY19:	-\$9,558,000

Payer Mix

Public Payer Mix: 68.6% (HPP* Hospital)
CY18 Commercial Statewide Relative Price: 0.72
Top 3 Commercial Payers: Blue Cross Blue Shield
Health New England

Utilization

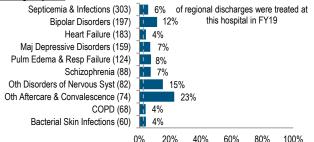
Inpatient Discharges in FY19:	2,641
Change FY18-FY19:	-10.8%
Emergency Department Visits in FY19:	27,620
Change FY18-FY19:	-6.2%
Outpatient Visits in FY19:	32,953
Change FY18-FY19:	-43.7%

Quality

Readmission Rate in FY18: 16.1%
Change FY14-FY18 (percentage points): 0.4
Early Elective Deliveries Rate: Not Applicable

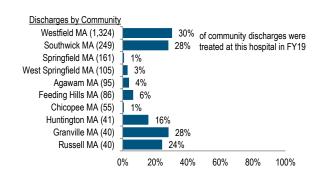
What were the most common inpatient cases (DRGs) treated at the hospital in FY19? What proportion of the region's cases did this hospital treat for each service?

Discharges by DRG

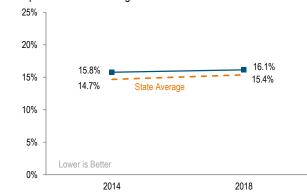


--- Hospital (2,641) = 3% of total regional discharges

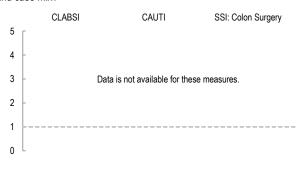
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?

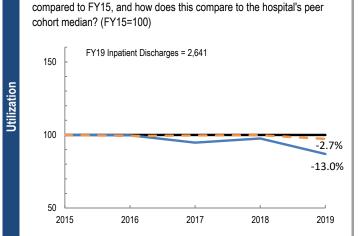


2019 HOSPITAL PROFILE: BAYSTATE NOBLE HOSPITAL

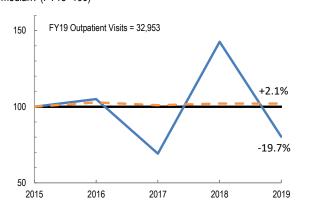
How has the volume of the hospital's inpatient discharges changed

Cohort: Community-High Public Payer Hospital





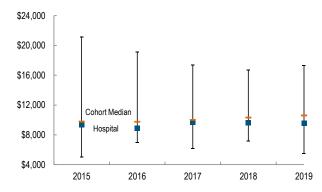
How has the volume of the hospital's outpatient visits changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)



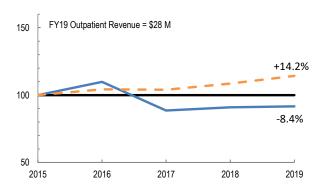
Patient Revenue Trends

Financial Performance

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY15 and FY19, and how does this compare to the hospital's peer cohort median?



How has the hospital's net outpatient revenue changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

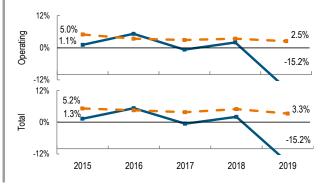


How have the hospital's total revenue and costs changed between FY15 and FY19?

Revenue, Cost, & Profit/Loss (in millions)

FY	2015	2016	2017	2018	2019
Operating Revenue	\$ 58.8	\$ 61.1	\$ 56.6	\$ 58.4	\$ 62.9
Non-Operating Revenue	\$ 0.1	\$ 0.1	\$ 0.1	\$ 0.0	\$ (0.0)
Total Revenue	\$ 58.9	\$ 61.2	\$ 56.7	\$ 58.4	\$ 62.9
Total Costs	\$ 58.1	\$ 57.9	\$ 57.0	\$ 57.2	\$ 72.4
Total Profit (Loss)	\$ 0.8	\$ 3.3	\$ (0.3)	\$ 1.2	\$ (9.6)

What were the hospital's total margin and operating margins between FY15 and FY19, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

θ For more information on Community Hospital Reinvestment Trust Fund (CHRTF) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.