METROWEST MEDICAL CENTER

2019 Hospital Profile

Framingham & Natick, MA Community-High Public Payer Hospital Metro West

MetroWest Medical Center is a for-profit community-High Public Payer (HPP) hospital located in the Metro West region. It is among the larger acute hospitals in Massachusetts and it is a member of Tenet Healthcare. Between FY15 and FY19, the volume of inpatient discharges at the hospital decreased by 8.9% compared to a median decrease of 2.7% at cohort hospitals. Outpatient visits decreased 37.8% for the hospital between FY15 and FY19, compared to a median increase of 2.1% for its peer cohort. The hospital reported profits of \$4.8M in FY18 and \$7.0M in FY19 after reporting a loss in FY17. Its FY19 total margin was 2.6% compared to a median total margin of 3.3% at peer cohort hospitals.

Overview / Size

Hospital System Affiliation:

Hospital System Surplus (Deficit) in FY19:

Change in Ownership (FY15-19):

Not Applicable
Total Staffed Beds:

Occupancy:

Special Public Funding:

CHRTF°

Travers Control Positional Staffed Beds:

Alt Applicable

CHRTF°

Trauma Center Designation: Not Applicable
Case Mix Index: 0.99, > cohort avg. (0.96); < statewide (1.16)

Financial

 Inpatient NPSR per CMAD:
 \$10,478

 Change FY18-FY19:
 3.6%

 Inpatient:Outpatient Revenue in FY19:
 34%:66%

 Outpatient Revenue in FY19:
 \$131,610,993

 Change FY18-FY19:
 2.4%

 Total Revenue in FY19:
 \$268,113,478

 Total Surplus (Deficit) in FY19:
 \$7,002,145

Payer Mix

Public Payer Mix: 66.0% (HPP* Hospital)
CY18 Commercial Statewide Relative Price: 0.95
Top 3 Commercial Payers: Blue Cross Blue Shield
Harvard Pilgrim
Tufts HMO

Utilization

 Inpatient Discharges in FY19:
 11,390

 Change FY18-FY19:
 1.7%

 Emergency Department Visits in FY19:
 50,372

 Change FY18-FY19:
 -4.5%

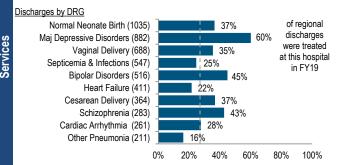
 Outpatient Visits in FY19:
 276,897

 Change FY18-FY19:
 -34.0%

Quality

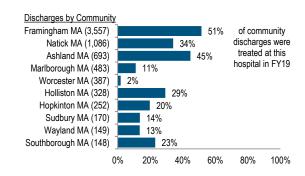
Readmission Rate in FY18: 15.6%
Change FY14-FY18 (percentage points): -0.1
Early Elective Deliveries Rate: Not Available

What were the most common inpatient cases (DRGs) treated at the hospital in FY19? What proportion of the region's cases did this hospital treat for each service?

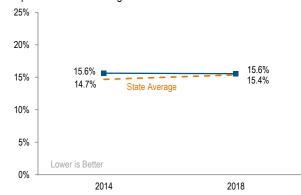


--- Hospital (11,390) = 27% of total regional discharges

Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?

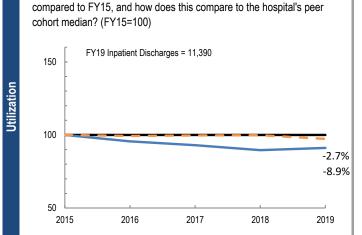


2019 HOSPITAL PROFILE: METROWEST MEDICAL CENTER

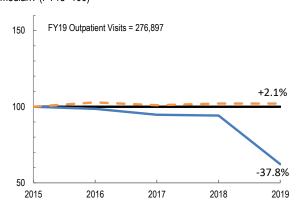
How has the volume of the hospital's inpatient discharges changed

Cohort: Community-High Public Payer Hospital





How has the volume of the hospital's outpatient visits changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

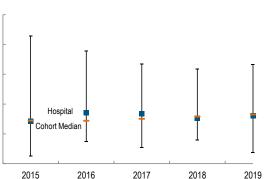


adjusted discharge between FY compare to the hospital's peer of \$24,000 \$20,000 \$16,000 \$12,000 \$8,000 \$8,000 \$12,000

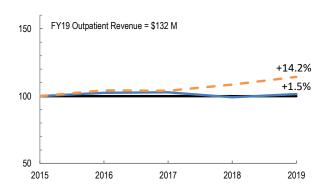
\$4,000

Financial Performance

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY15 and FY19, and how does this compare to the hospital's peer cohort median?



How has the hospital's net outpatient revenue changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

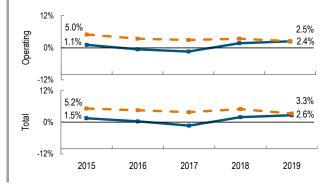


How have the hospital's total revenue and costs changed between FY15 and FY19?

Revenue, Cost, & Profit/Loss (in millions)

FY	2015		2016		2017		2018		2019
Operating Revenue	\$ 258.	2 \$	247.6	\$	241.3	\$	253.9	\$	267.5
Non-Operating Revenue	\$ 1.	0 \$	2.2	\$	0.4	\$	0.5	\$	0.6
Total Revenue	\$ 259.	2 \$	249.8	\$	241.7	\$	254.4	\$	268.1
Total Costs	\$ 255.	4 \$	249.0	\$	244.7	\$	249.6	\$	261.1
Total Profit (Loss)	\$ 3.	9 \$	0.8	\$	(3.0)	\$	4.8	\$	7.0

What were the hospital's total margin and operating margins between FY15 and FY19, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

θ For more information on Community Hospital Reinvestment Trust Fund (CHRTF) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.