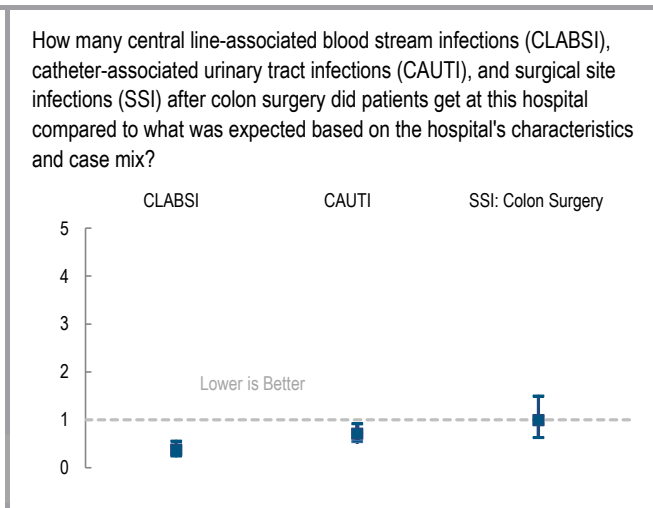
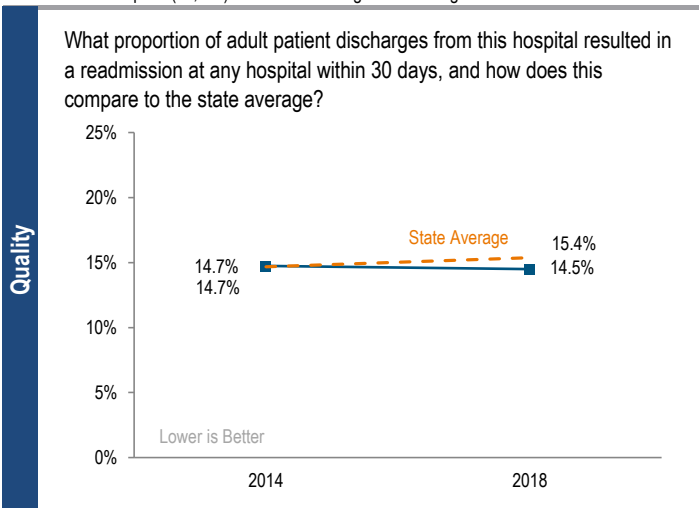
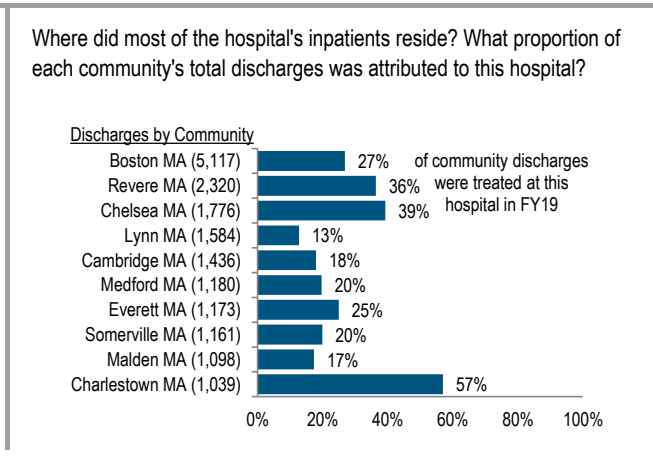
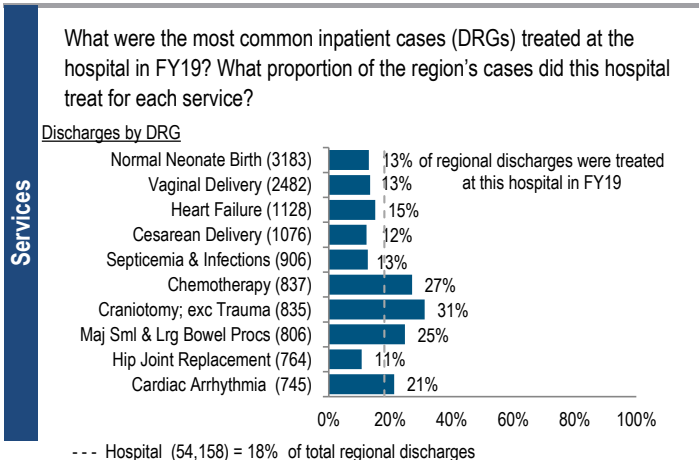


Massachusetts General Hospital (MGH) is a non-profit academic medical center (AMC) located in the Metro Boston region. MGH is the oldest and largest hospital in Massachusetts, with 1,080 staffed beds. MGH is a teaching hospital of Harvard Medical School, a member of Partners Health Care, and one of nine organ transplant centers in Massachusetts. The hospital has reported a profit in each of the last 5 years including a \$431.1M profit in FY19 with a 9.6% total margin, higher than the 3.1% median total margin of its peer cohort.

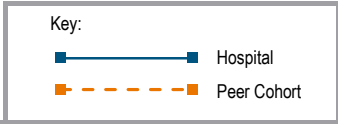
At a Glance	Overview / Size		Payer Mix	
	Hospital System Affiliation:	Partners Health Care	Public Payer Mix:	58.3% (Non-HPP* Hospital)
	Hospital System Surplus (Deficit) in FY19:	\$486,164,000	CY18 Commercial Statewide Relative Price:	1.43
	Change in Ownership (FY15-19):	Not Applicable	Top 3 Commercial Payers:	Blue Cross Blue Shield Harvard Pilgrim Tufts HMO
	Total Staffed Beds:	1,080, largest acute hospital	Utilization	
	% Occupancy:	84.3%, < cohort avg. (88%)	Inpatient Discharges in FY19:	54,158
	Special Public Funding:	HCII ¹	Change FY18-FY19:	-0.2%
	Trauma Center Designation:	Adult: Level 1, Pedi: Level 1	Emergency Department Visits in FY19:	111,524
	Case Mix Index:	1.73, > cohort avg. (1.56); > statewide (1.16)	Change FY18-FY19:	3.0%
			Outpatient Visits in FY19:	884,015
		Change FY18-FY19:	2.0%	
		Quality		
Financial		Readmission Rate in FY18:	14.5%	
Inpatient NPSR per CMAD:	\$16,967	Change FY14-FY18 (percentage points):	-0.2	
Change FY18-FY19:	5.0%	Early Elective Deliveries Rate:	Not Available	
Inpatient:Outpatient Revenue in FY19:	43%:57%			
Outpatient Revenue in FY19:	\$1,518,801,470			
Change FY18-FY19:	7.1%			
Total Revenue in FY19:	\$4,491,250,000			
Total Surplus (Deficit) in FY19:	\$431,072,000			



For descriptions of the metrics, please see the technical appendix.

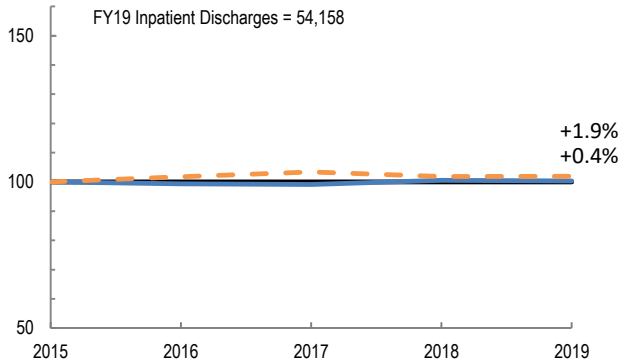
2019 HOSPITAL PROFILE: MASSACHUSETTS GENERAL HOSPITAL

Cohort: Academic Medical Center

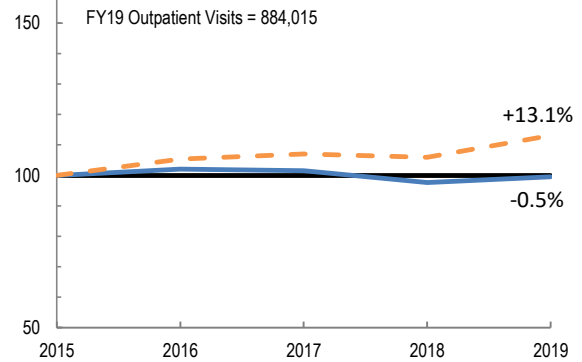


Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

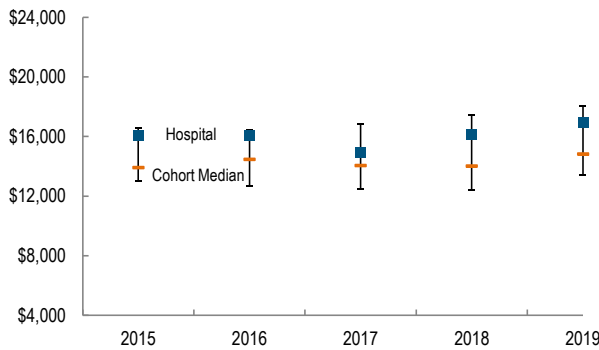


How has the volume of the hospital's outpatient visits changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

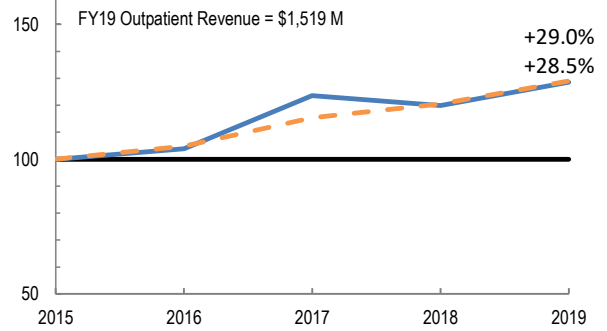


Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY15 and FY19, and how does this compare to the hospital's peer cohort median?



How has the hospital's net outpatient revenue changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)



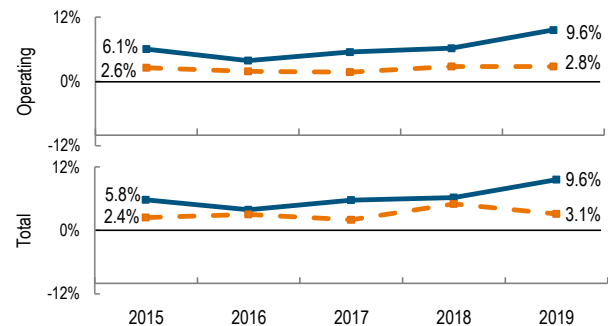
Financial Performance

How have the hospital's total revenue and costs changed between FY15 and FY19?

Revenue, Cost, & Profit/Loss (in millions)

FY	2015	2016	2017	2018	2019
Operating Revenue	\$ 3,488	\$ 3,672	\$ 3,936	\$ 4,073	\$ 4,491
Non-Operating Revenue	\$ (10.2)	\$ (0.1)	\$ 7.0	\$ (1.7)	\$ 0.7
Total Revenue	\$ 3,477	\$ 3,672	\$ 3,943	\$ 4,071	\$ 4,491
Total Costs	\$ 3,276	\$ 3,529	\$ 3,719	\$ 3,821	\$ 4,060
Total Profit (Loss)	\$ 201.1	\$ 142.8	\$ 223.5	\$ 250.6	\$ 431.1

What were the hospital's total margin and operating margins between FY15 and FY19, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

* High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

η For more information on Health Care Innovation Investment Program (HCII) special funding, please contact the Health Policy Commission (HPC).