MASSACHUSETTS GENERAL HOSPITAL

2019 Hospital Profile

Boston, MA Academic Medical Center Metro Boston

Massachusetts General Hospital (MGH) is a non-profit academic medical center (AMC) located in the Metro Boston region. MGH is the oldest and largest hospital in Massachusetts, with 1,080 staffed beds. MGH is a teaching hospital of Harvard Medical School, a member of Partners Health Care, and one of nine organ transplant centers in Massachusetts. The hospital has reported a profit in each of the last 5 years including a \$431.1M profit in FY19 with a 9.6% total margin, higher than the 3.1% median total margin of its peer cohort.

Overview / Size

Hospital System Affiliation: Partners Health Care Hospital System Surplus (Deficit) in FY19: \$486,164,000 Change in Ownership (FY15-19): Not Applicable Total Staffed Beds: 1,080, largest acute hospital % Occupancy: 84.3%, < cohort avg. (88%) Special Public Funding: **HCII**ⁿ

Trauma Center Designation: Adult: Level 1, Pedi: Level 1

Case Mix Index: 1.73, > cohort avg. (1.56); > statewide (1.16)

Financial

Inpatient NPSR per CMAD: \$16.967 Change FY18-FY19: 5.0% Inpatient: Outpatient Revenue in FY19: 43%:57% Outpatient Revenue in FY19: \$1,518,801,470 Change FY18-FY19: 7.1% Total Revenue in FY19: \$4,491,250,000 Total Surplus (Deficit) in FY19: \$431,072,000

Payer Mix

Public Payer Mix: 58.3% (Non-HPP* Hospital) CY18 Commercial Statewide Relative Price: Top 3 Commercial Payers: Blue Cross Blue Shield Harvard Pilgrim

Tufts HMO

Utilization

Inpatient Discharges in FY19:	54,158
Change FY18-FY19:	-0.2%
Emergency Department Visits in FY19:	111,524
Change FY18-FY19:	3.0%
Outpatient Visits in FY19:	884,015
Change FY18-FY19:	2.0%

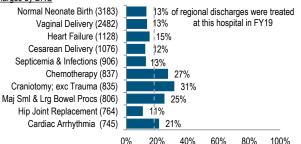
Quality

Readmission Rate in FY18: 14.5% -0.2 Change FY14-FY18 (percentage points):

Early Elective Deliveries Rate: Not Available

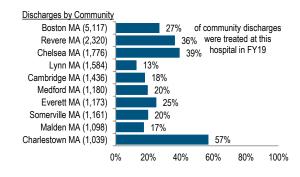
What were the most common inpatient cases (DRGs) treated at the hospital in FY19? What proportion of the region's cases did this hospital treat for each service?

Discharges by DRG

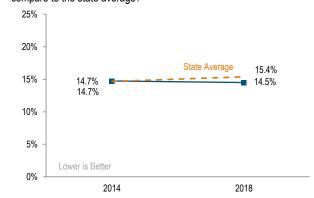


--- Hospital (54,158) = 18% of total regional discharges

Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?

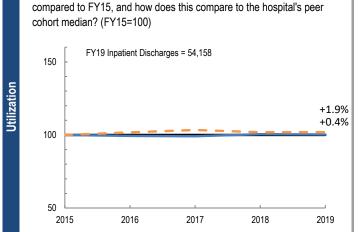


2019 HOSPITAL PROFILE: MASSACHUSETTS GENERAL HOSPITAL

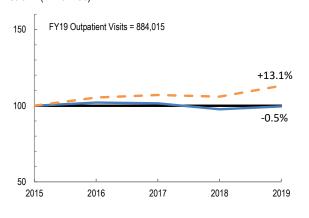
How has the volume of the hospital's inpatient discharges changed

Cohort: Academic Medical Center



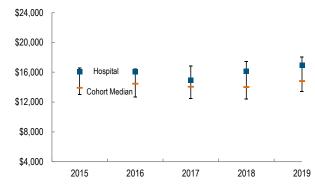


How has the volume of the hospital's outpatient visits changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

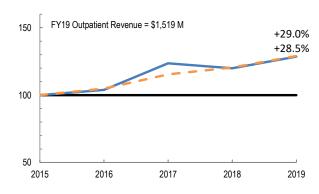


What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY15 and FY19, and how does this compare to the hospital's peer cohort median?

\$24,000



How has the hospital's net outpatient revenue changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)



How have the hospital's total revenue and costs changed between FY15 and FY19?

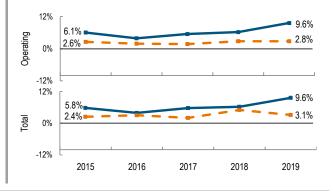
Revenue, Cost, & Profit/Loss (in millions)

Patient Revenue Trends

Financial Performance

FY	20	15	2016	2017	2018	2019
Operating Revenue	\$ 3,4	88 \$	3,672	\$ 3,936	\$ 4,073	\$ 4,491
Non-Operating Revenue	\$ (10).2) \$	(0.1)	\$ 7.0	\$ (1.7)	\$ 0.7
Total Revenue	\$ 3,4	77 \$	3,672	\$ 3,943	\$ 4,071	\$ 4,491
Total Costs	\$ 3,2	76 \$	3,529	\$ 3,719	\$ 3,821	\$ 4,060
Total Profit (Loss)	\$ 201	.1 \$	142.8	\$ 223.5	\$ 250.6	\$ 431.1

What were the hospital's total margin and operating margins between FY15 and FY19, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

η For more information on Health Care Innovation Investment Program (HCII) special funding, please contact the Health Policy Commission (HPC).

^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.