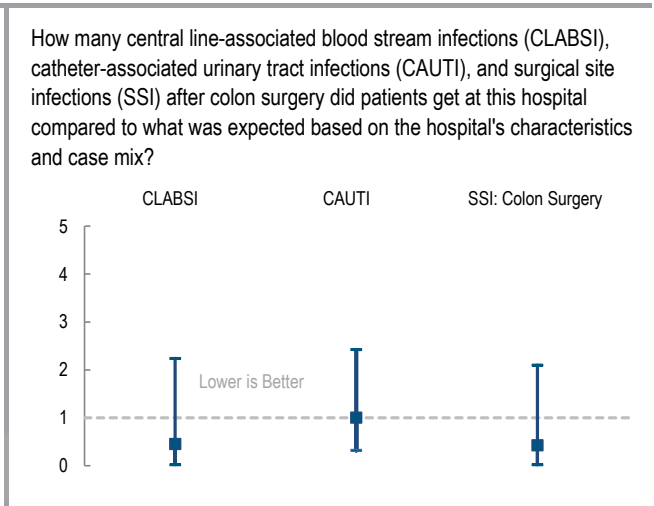
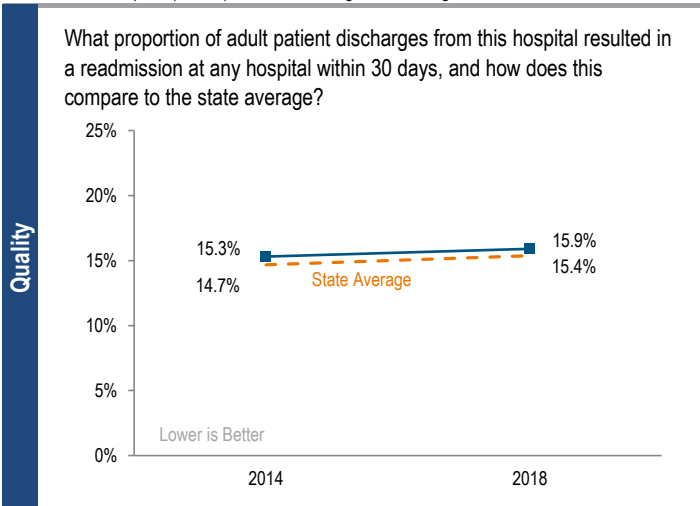
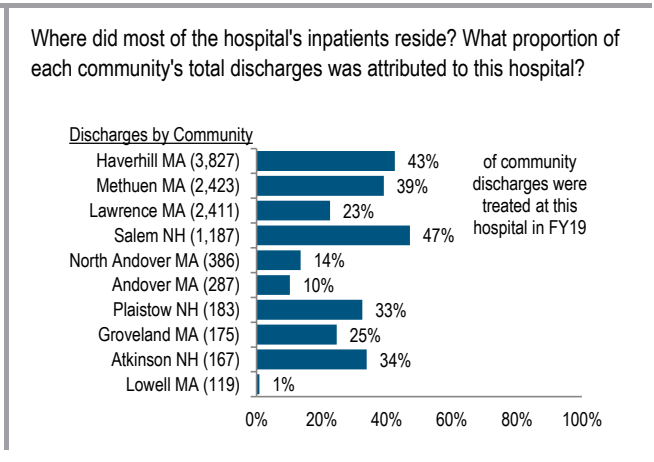
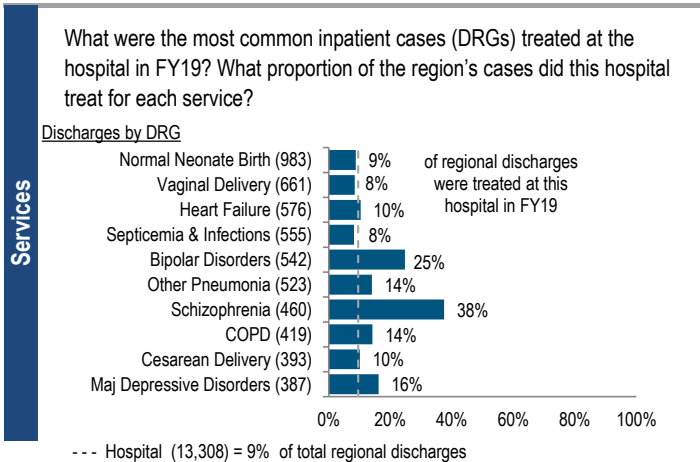


Steward Holy Family Hospital is a mid-size, for-profit community-High Public Payer (HPP) hospital located in the Northeastern Massachusetts region. Merrimack Hospital, another Steward Health Care System hospital, merged with Holy Family Hospital in FY14. Between FY15 and FY19, the volume of inpatient discharges at the hospital decreased by 1.2% compared to a median decrease of 2.7% at cohort hospitals. Outpatient visits increased 1.7% for the hospital between FY15 and FY19, compared to a median increase of 2.1% for its peer cohort. Steward Holy Family Hospital reported a profit each year in this time period including its largest profit of \$25.3M in FY19 and its largest total margin of 9.5%.

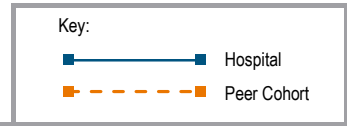
Overview / Size		Payer Mix	
Hospital System Affiliation:	Steward Health Care	Public Payer Mix:	69.9% (HPP* Hospital)
Hospital System Surplus (Deficit) in FY19:	Steward Failed to Submit	CY18 Commercial Statewide Relative Price:	0.85
Change in Ownership (FY15-19):	Not Applicable	Top 3 Commercial Payers:	Blue Cross Blue Shield Harvard Pilgrim Tufts HMO
Total Staffed Beds:	207, mid-size acute hospital		
% Occupancy:	85.0%, > cohort avg. (66%)		
Special Public Funding:	CHRTF <sup>o</sup>		
Trauma Center Designation:	Not Applicable		
Case Mix Index:	0.96, = cohort avg. (0.96); < statewide (1.16)		
Financial		Utilization	
Inpatient NPSR per CMAD:	\$10,996	Inpatient Discharges in FY19:	13,308
Change FY18-FY19:	4.2%	Change FY18-FY19:	2.2%
Inpatient:Outpatient Revenue in FY19:	43%:57%	Emergency Department Visits in FY19:	77,279
Outpatient Revenue in FY19:	\$122,124,116	Change FY18-FY19:	0.0%
Change FY18-FY19:	4.0%	Outpatient Visits in FY19:	129,698
Total Revenue in FY19:	\$266,303,011	Change FY18-FY19:	0.0%
Total Surplus (Deficit) in FY19:	\$25,339,435		
		Quality	
		Readmission Rate in FY18:	15.9%
		Change FY14-FY18 (percentage points):	0.6
		Early Elective Deliveries Rate:	3.0%



For descriptions of the metrics, please see the technical appendix.

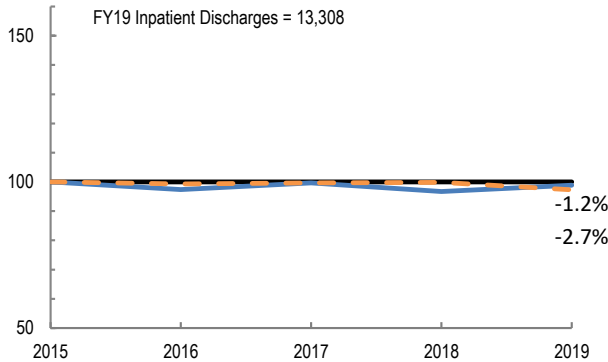
# 2019 HOSPITAL PROFILE: STEWARD HOLY FAMILY HOSPITAL

Cohort: Community-High Public Payer Hospital

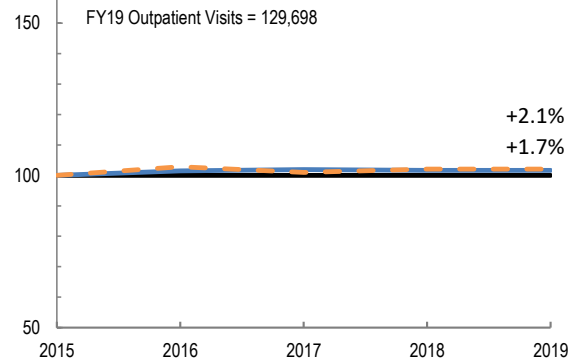


## Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

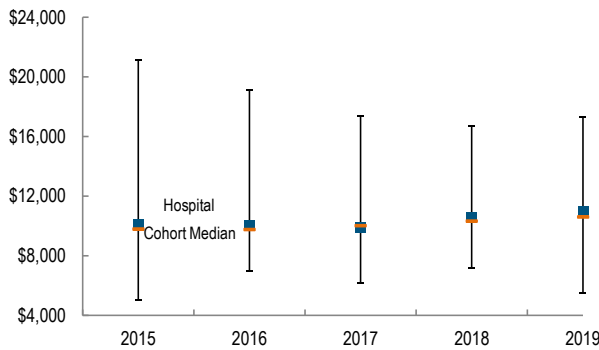


How has the volume of the hospital's outpatient visits changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

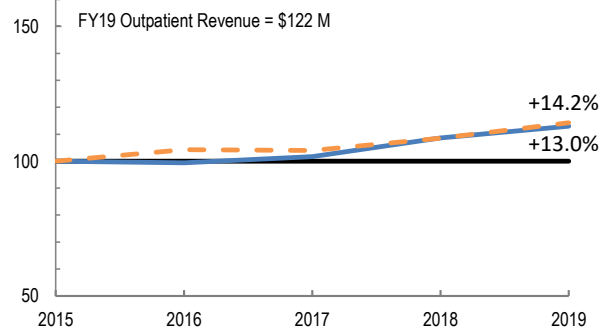


## Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY15 and FY19, and how does this compare to the hospital's peer cohort median?



How has the hospital's net outpatient revenue changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)



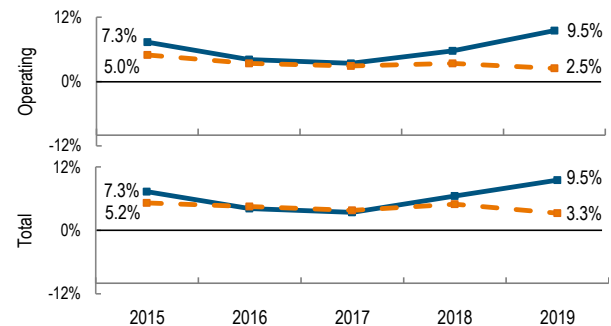
## Financial Performance

How have the hospital's total revenue and costs changed between FY15 and FY19#?

Revenue, Cost, & Profit/Loss (in millions)

FY	2015	2016	2017	2018	2019
<b>Operating Revenue</b>	\$ 234.9	\$ 232.8	\$ 236.7	\$ 248.2	\$ 266.3
<b>Non-Operating Revenue</b>	\$ 0.0	\$ 0.0	\$ 0.0	\$ 2.1	\$ 0.0
<b>Total Revenue</b>	\$ 234.9	\$ 232.9	\$ 236.7	\$ 250.3	\$ 266.3
<b>Total Costs</b>	\$ 217.7	\$ 223.2	\$ 228.7	\$ 233.9	\$ 241.0
<b>Total Profit (Loss)</b>	\$ 17.2	\$ 9.6	\$ 8.0	\$ 16.3	\$ 25.3

What were the hospital's total margin and operating margins between FY15 and FY19#, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

\* High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

θ For more information on Community Hospital Reinvestment Trust Fund (CHRTF) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

# The fiscal year 2019 financial performance data shown is sourced from standardized financial statement data submitted by Steward Health Care in September 2020. This data has not been verified by CHIA because audited financial statements and consolidating schedules were not provided by the hospital as required by regulation.