STEWARD HOLY FAMILY HOSPITAL

2019 Hospital Profile

Methuen, MA Community-High Public Payer Hospital Northeastern Massachusetts

Steward Holy Family Hospital is a mid-size, for-profit community-High Public Payer (HPP) hospital located in the Northeastern Massachusetts region. Merrimack Hospital, another Steward Health Care System hospital, merged with Holy Family Hospital in FY14. Between FY15 and FY19, the volume of inpatient discharges at the hospital decreased by 1.2% compared to a median decrease of 2.7% at cohort hospitals. Outpatient visits increased 1.7% for the hospital between FY15 and FY19, compared to a median increase of 2.1% for its peer cohort. Steward Holy Family Hospital reported a profit each year in this time period including its largest profit of \$25.3M in FY19 and its largest total margin of 9.5%.

Overview / Size

Hospital System Affiliation:

Hospital System Surplus (Deficit) in FY19:

Change in Ownership (FY15-19):

Total Staffed Beds:

Occupancy:

Special Public Funding:

Steward Failed to Submit Steward Failed to Submit 207, mid-size acute hospital 85.0%, > cohort avg. (66%)

Trauma Center Designation: Not Applicable
Case Mix Index: 0.96, = cohort avg. (0.96); < statewide (1.16)

Financial

Inpatient NPSR per CMAD:	\$10,996
Change FY18-FY19:	4.2%
Inpatient:Outpatient Revenue in FY19:	43%:57%
Outpatient Revenue in FY19:	\$122,124,116
Change FY18-FY19:	4.0%
Total Revenue in FY19:	\$266,303,011
Total Surplus (Deficit) in FY19:	\$25,339,435

Payer Mix

Public Payer Mix: 69.9% (HPP* Hospital)
CY18 Commercial Statewide Relative Price: 0.85
Top 3 Commercial Payers: Blue Cross Blue Shield
Harvard Pilgrim

Tufts HMO

Utilization

Inpatient Discharges in FY19:	13,308
Change FY18-FY19:	2.2%
Emergency Department Visits in FY19:	77,279
Change FY18-FY19:	0.0%
Outpatient Visits in FY19:	129,698
Change FY18-FY19:	0.0%

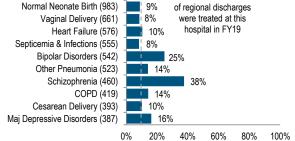
Quality

Readmission Rate in FY18: 15.9%
Change FY14-FY18 (percentage points): 0.6
Early Elective Deliveries Rate: 3.0%

What were the most common inpatient cases (DRGs) treated at the hospital in FY19? What proportion of the region's cases did this hospital treat for each service?

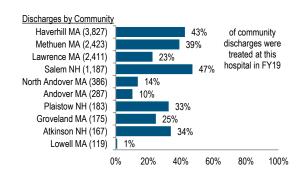
Discharges by DRG

Normal N

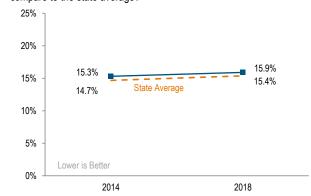


--- Hospital (13,308) = 9% of total regional discharges

Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



2019 HOSPITAL PROFILE: STEWARD HOLY FAMILY HOSPITAL

Cohort: Community-High Public Payer Hospital

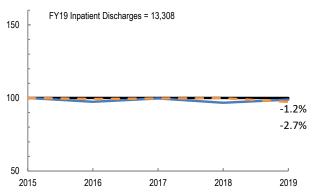
Utilization

Patient Revenue Trends

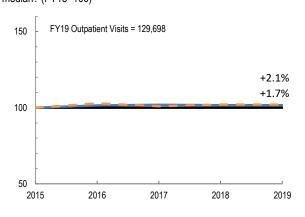
Financial Performance



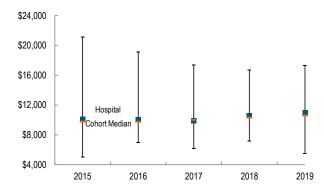
How has the volume of the hospital's inpatient discharges changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)



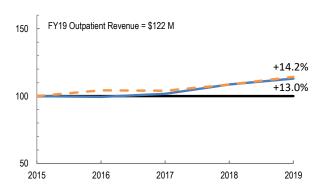
How has the volume of the hospital's outpatient visits changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)



What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY15 and FY19, and how does this compare to the hospital's peer cohort median?



How has the hospital's net outpatient revenue changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

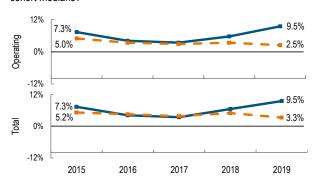


How have the hospital's total revenue and costs changed between FY15 and FY19#?

Revenue, Cost, & Profit/Loss (in millions)

FY	2015	2016	2017	2018	2019
Operating Revenue	\$ 234.9	\$ 232.8	\$ 236.7	\$ 248.2	\$ 266.3
Non-Operating Revenue	\$ 0.0	\$ 0.0	\$ 0.0	\$ 2.1	\$ 0.0
Total Revenue	\$ 234.9	\$ 232.9	\$ 236.7	\$ 250.3	\$ 266.3
Total Costs	\$ 217.7	\$ 223.2	\$ 228.7	\$ 233.9	\$ 241.0
Total Profit (Loss)	\$ 17.2	\$ 9.6	\$ 8.0	\$ 16.3	\$ 25.3

What were the hospital's total margin and operating margins between FY15 and FY19[#], and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

⁹ For more information on Community Hospital Reinvestment Trust Fund (CHRTF) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

[#] The fiscal year 2019 financial performance data shown is sourced from standardized financial statement data submitted by Steward Health Care in September 2020. This data has not been verified by CHIA because audited financial statements and consolidating schedules were not provided by the hospital as required by regulation.