# HARRINGTON MEMORIAL HOSPITAL

# 2019 Hospital Profile

Southbridge, MA
Community-High Public Payer Hospital
Central Massachusetts

Harrington Memorial Hospital is a mid-size, non-profit community-High Public Payer (HPP) hospital located in the Central Massachusetts region. Between FY15 and FY19, the volume of inpatient discharges at the hospital increased by 5.2% compared to a median decrease of 2.7% at cohort hospitals. Outpatient visits increased by 2.9% for the hospital between FY15 and FY19, compared to a median increase of 2.1% for its peer cohort. Harrington reported a profit in each year of the five-year period. In FY19, its total margin of 9.3% was higher than its peer cohort median of 3.3%. Harrington Healthcare System is planning to join UMass Memorial Healthcare pending regulatory approval.

#### Overview / Size

Hospital System Affiliation: Harrington Healthcare System, Inc.

Hospital System Surplus (Deficit) in FY19: \$2,708,178

Change in Ownership (FY15-19): Not Applicable

Total Staffed Beds: 119, mid-size acute hospital

% Occupancy: 48.1%, < cohort avg. (66%)

Special Public Funding: HCII<sup>n</sup>, CHRTF°

Trauma Center Designation: Not Applicable

Case Mix Index: 0.89, < cohort avg. (0.96); < statewide (1.16)

## Financial

 Inpatient NPSR per CMAD:
 \$7,879

 Change FY18-FY19:
 5.9%

 Inpatient: Outpatient Revenue in FY19:
 18%:82%

 Outpatient Revenue in FY19:
 \$104,176,161

 Change FY18-FY19:
 -0.2%

 Total Revenue in FY19:
 \$146,455,042

 Total Surplus (Deficit) in FY19:
 \$13,625,962

#### **Payer Mix**

Public Payer Mix: 66.8% (HPP\* Hospital)
CY18 Commercial Statewide Relative Price: 0.85
Top 3 Commercial Payers: Blue Cross Blue Shield
Fallon
Tufts HMO

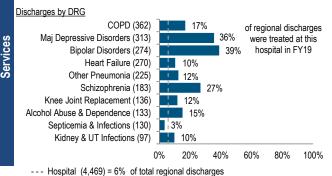
#### Utilization

Inpatient Discharges in FY19:	4,469
Change FY18-FY19:	0.3%
Emergency Department Visits in FY19:	39,529
Change FY18-FY19:	-5.7%
Outpatient Visits in FY19:	82,521
Change FY18-FY19:	1.3%

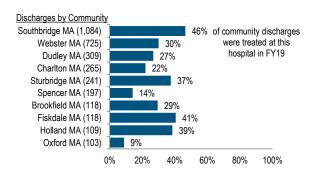
### Quality

Readmission Rate in FY18: 14.3%
Change FY14-FY18 (percentage points): 1.1
Early Elective Deliveries Rate: Not Applicable

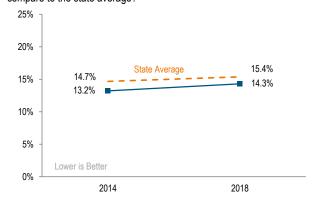
What were the most common inpatient cases (DRGs) treated at the hospital in FY19? What proportion of the region's cases did this hospital treat for each service?



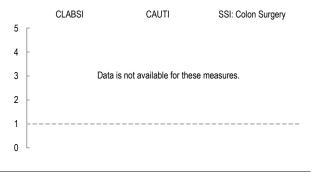
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



### 2019 HOSPITAL PROFILE: HARRINGTON MEMORIAL HOSPITAL

Cohort: Community-High Public Payer Hospital

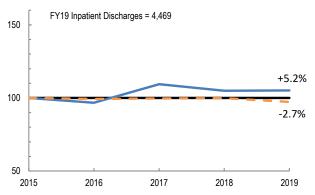
Utilization

Patient Revenue Trends

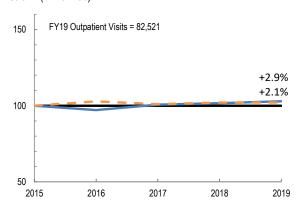
**Financial Performance** 



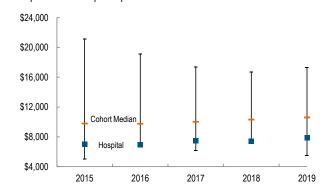
How has the volume of the hospital's inpatient discharges changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)



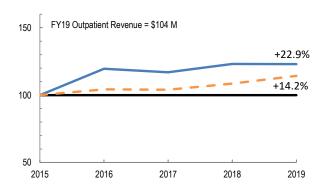
How has the volume of the hospital's outpatient visits changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)



What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY15 and FY19, and how does this compare to the hospital's peer cohort median?



How has the hospital's net outpatient revenue changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

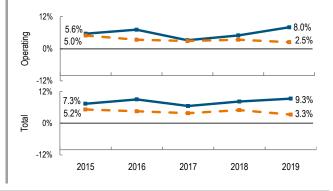


How have the hospital's total revenue and costs changed between FY15 and FY19?

#### Revenue, Cost, & Profit/Loss (in millions)

FY	2015	2016	2017	2018	2019
Operating Revenue	\$ 124.0	\$ 135.5	\$ 137.9	\$ 142.8	\$ 144.6
Non-Operating Revenue	\$ 2.1	\$ 2.6	\$ 4.7	\$ 4.7	\$ 1.9
Total Revenue	\$ 126.1	\$ 138.0	\$ 142.7	\$ 147.6	\$ 146.5
Total Costs	\$ 116.9	\$ 125.6	\$ 133.4	\$ 135.4	\$ 132.8
Total Profit (Loss)	\$ 9.3	\$ 12.4	\$ 9.3	\$ 12.1	\$ 13.6

What were the hospital's total margin and operating margins between FY15 and FY19, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

θ For more information on Community Hospital Reinvestment Trust Fund (CHRTF) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS). η For more information on Health Care Innovation Investment Program (HCII) special funding, please contact the Health Policy Commission (HPC).

<sup>\*</sup> High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.