STEWARD GOOD SAMARITAN MEDICAL CENTER

2019 Hospital Profile

Brockton, MA Community-High Public Payer Hospital Metro South

Steward Good Samaritan Medical Center is a large, for-profit community-High Public Payer (HPP) hospital located in the Metro South region. It is a member of Steward Health Care. Outpatient visits increased by 7.0% for the hospital between FY15 and FY19, compared to a median increase of 2.1% for its peer cohort. Outpatient revenue increased 14.7% for the hospital between FY15 and FY19, compared to a median increase of 14.2% for its peer cohort. Steward Good Samaritan reported a profit in each of the five years in this period, including its largest profit at \$62.5M and its largest total margin of 20.1% in FY19.

Overview / Size

Hospital System Affiliation: Steward Health Care Hospital System Surplus (Deficit) in FY19: Steward Failed to Submit Change in Ownership (FY15-19): Not Applicable Total Staffed Beds: 249, among the larger acute hospitals % Occupancy: 81.4%, > cohort avg. (66%) HCIIⁿ. CHRTF° Special Public Funding:

Trauma Center Designation: Adult: Level 3

Case Mix Index: 0.95, < cohort avg. (0.96); < statewide (1.16)

Financial

Inpatient NPSR per CMAD: \$11.303 Change FY18-FY19: 7.2% Inpatient: Outpatient Revenue in FY19: 48%:52% Outpatient Revenue in FY19: \$132,171,755 Change FY18-FY19: 5.5% Total Revenue in FY19: \$310.316.769 Total Surplus (Deficit) in FY19: \$62,517,149

Payer Mix

Public Payer Mix: 70.4% (HPP* Hospital) CY18 Commercial Statewide Relative Price: 0.87 Blue Cross Blue Shield Top 3 Commercial Payers: Harvard Pilgrim

Tufts HMO

Utilization

Inpatient Discharges in FY19:	15,931
Change FY18-FY19:	-8.0%
Emergency Department Visits in FY19:	63,094
Change FY18-FY19:	-4.2%
Outpatient Visits in FY19:	77,410
Change FY18-FY19:	-1.2%

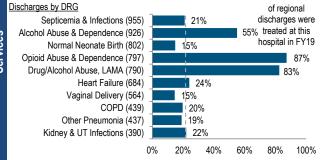
Quality

Readmission Rate in FY18: 18.5% Change FY14-FY18 (percentage points): 1.7 Early Elective Deliveries Rate: 0.0%

Where did most of the hospital's inpatients reside? What proportion of

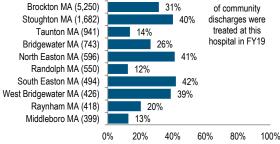
each community's total discharges was attributed to this hospital?

What were the most common inpatient cases (DRGs) treated at the hospital in FY19? What proportion of the region's cases did this hospital treat for each service?



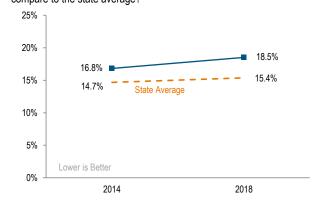
Taunton MA (941) 14%

Discharges by Community



--- Hospital (15,931) = 21% of total regional discharges

What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



2019 HOSPITAL PROFILE: STEWARD GOOD SAMARITAN MEDICAL CENTER

Cohort: Community-High Public Payer Hospital

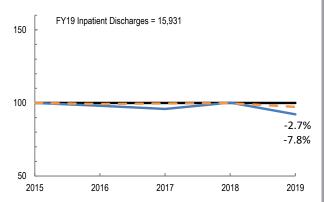
Utilization

Patient Revenue Trends

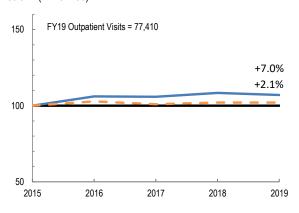
Financial Performance



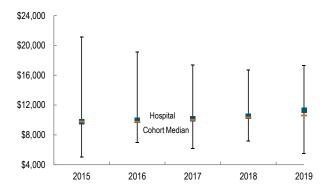
How has the volume of the hospital's inpatient discharges changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)



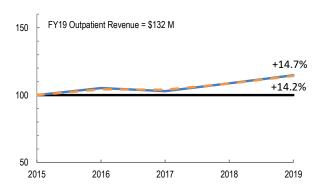
How has the volume of the hospital's outpatient visits changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)



What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY15 and FY19, and how does this compare to the hospital's peer cohort median?



How has the hospital's net outpatient revenue changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

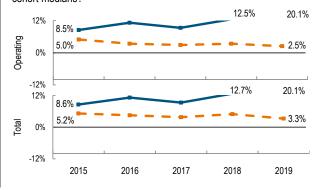


How have the hospital's total revenue and costs changed between FY15 and FY19 $^{\sharp}$?

Revenue, Cost, & Profit/Loss (in millions)

FY	2015	2016	2017	2018	2019
Operating Revenue	\$ 260.6	\$ 273.7	\$ 276.4	\$ 298.7	\$ 310.3
Non-Operating Revenue	\$ 0.2	\$ 0.2	\$ 0.2	\$ 0.6	\$ 0.0
Total Revenue	\$ 260.8	\$ 273.9	\$ 276.6	\$ 299.3	\$ 310.3
Total Costs	\$ 238.4	\$ 243.1	\$ 250.8	\$ 261.2	\$ 247.8
Total Profit (Loss)	\$ 22.4	\$ 30.8	\$ 25.8	\$ 38.1	\$ 62.5

What were the hospital's total margin and operating margins between FY15 and FY19[#], and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

⁹ For more information on Community Hospital Reinvestment Trust Fund (CHRTF) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

η For more information on Health Care Innovation Investment Program (HCII) special funding, please contact the Health Policy Commission (HPC).

[#] The fiscal year 2019 financial performance data shown is sourced from standardized financial statement data submitted by Steward Health Care in September 2020. This data has not been verified by CHIA because audited financial statements and consolidating schedules were not provided by the hospital as required by regulation.