# **EMERSON HOSPITAL**

## 2019 Hospital Profile

Concord, MA Community Hospital Northeastern Massachusetts

Emerson Hospital is a mid-size, non-profit community hospital located in the Northeastern Massachusetts region. Between FY15 and FY19, the volume of inpatient discharges at the hospital decreased by 1.6% compared to a median increase of 7.9% at cohort hospitals. Outpatient visits decreased by 1.8% for the hospital between FY15 and FY19, compared to a median increase of 8.8% for its peer cohort. Emerson Hospital reported a profit of \$2.1M in FY19 and a total margin of 0.8% compared to the median of 5.6% at its cohort hospitals.

#### Overview / Size

Hospital System Affiliation: Emerson Health System Inc. and Subsid.

Hospital System Surplus (Deficit) in FY19: \$2,042,974

Change in Ownership (FY15-19): Not Applicable

Total Staffed Beds: 199, mid-size acute hospital

% Occupancy: 54.4%, < cohort avg. (60%)

Special Public Funding: CHRTF°

Trauma Center Designation: Not Applicable

Case Mix Index: 0.86, < cohort avg. (0.87); < statewide (1.16)

#### **Financial**

 Inpatient NPSR per CMAD:
 \$11,357

 Change FY18-FY19:
 9.0%

 Inpatient:Outpatient Revenue in FY19:
 23%:77%

 Outpatient Revenue in FY19:
 \$178,592,643

 Change FY18-FY19:
 9.0%

 Total Revenue in FY19:
 \$270,434,191

 Total Surplus (Deficit) in FY19:
 \$2,051,144

#### **Payer Mix**

Public Payer Mix: 47.1% (Non-HPP\* Hospital)
CY18 Commercial Statewide Relative Price: 0.90
Top 3 Commercial Payers: Blue Cross Blue Shield
Harvard Pilgrim

United Healthcare Insurance Company

#### Utilization

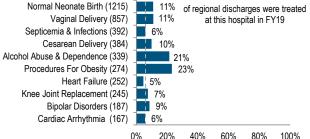
Inpatient Discharges in FY19:	8,758
Change FY18-FY19:	2.5%
Emergency Department Visits in FY19:	30,996
Change FY18-FY19:	-2.6%
Outpatient Visits in FY19:	91,689
Change FY18-FY19:	0.0%

## Quality

Readmission Rate in FY18: 11.9%
Change FY14-FY18 (percentage points): 0.6
Early Elective Deliveries Rate: 1.2%

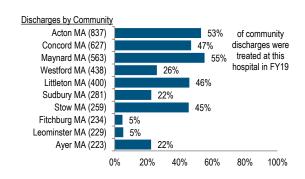
What were the most common inpatient cases (DRGs) treated at the hospital in FY19? What proportion of the region's cases did this hospital treat for each service?

Discharges by DRG Normal Ne

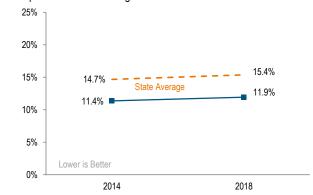


--- Hospital (8,758) = 6% of total regional discharges

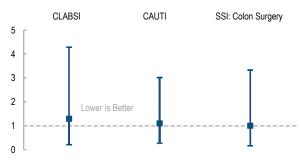
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



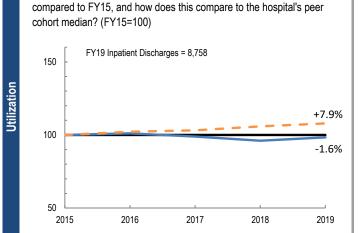
How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



## 2019 HOSPITAL PROFILE: EMERSON HOSPITAL

### Cohort: Community Hospital

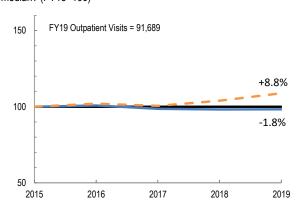




What was the hospital's net inpatient service revenue per case mix

How has the volume of the hospital's inpatient discharges changed

How has the volume of the hospital's outpatient visits changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

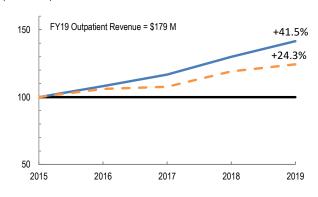


adjusted discharge between FY15 and FY19, and how does this compare to the hospital's peer cohort median?

\$24,000
\$16,000
\$12,000
\$8,000
\$4,000

2015

How has the hospital's net outpatient revenue changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)



How have the hospital's total revenue and costs changed between FY15 and FY19?

2017

2018

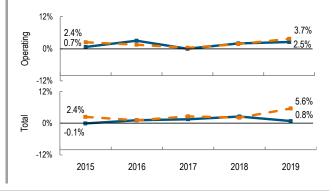
2019

2016

#### Revenue, Cost, & Profit/Loss (in millions)

FY	2015	2016	2017	2018	2019
Operating Revenue	\$ 203.4	\$ 222.2	\$ 238.8	\$ 252.3	\$ 275.2
Non-Operating Revenue	\$ (1.6)	\$ (4.2)	\$ 3.5	\$ 1.1	\$ (4.8)
Total Revenue	\$ 201.8	\$ 218.0	\$ 242.4	\$ 253.4	\$ 270.4
Total Costs	\$ 202.0	\$ 215.7	\$ 238.8	\$ 247.2	\$ 268.4
Total Profit (Loss)	\$ (0.2)	\$ 2.4	\$ 3.6	\$ 6.2	\$ 2.1

What were the hospital's total margin and operating margins between FY15 and FY19, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

**Financial Performance** 

θ For more information on Community Hospital Reinvestment Trust Fund (CHRTF) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

<sup>\*</sup> High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.