SOUTHCOAST HOSPITAL GROUP

2018 Hospital Profile

Fall River, New Bedford, & Wareham, MA Community-High Public Payer Hospital Southcoast

Southcoast Hospital Group is a large, non-profit community-High Public Payer (HPP) hospital group located in the Southcoast region. It has three campuses across Southeastern Massachusetts: Charlton Memorial Hospital, St. Luke's Hospital, and Tobey Hospital. Between FY14 and FY18, the volume of inpatient discharges at the hospital decreased by 6.2% compared to a median increase of 3.1% at cohort hospitals. Outpatient visits increased by 3.0% for the hospital between FY14 and FY18, compared to a median increase of 5.0% for its peer cohort. Southcoast Hospital Group reported a profit each year in this time period including a profit of \$71.8M in FY18 and a total margin of 8.4%.

Overview / Size

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Hospital System Affiliation:	Southcoast Health System
Hospital System Surplus (Los	ss) in FY18: \$28,579,192
Change in Ownership (FY14-	18): Not Applicable
Total Staffed Beds:	536, 6th largest acute hospital
% Occupancy:	79.6%, > cohort avg. (67%)
Special Public Funding:	CHART [^]
Trauma Center Designation:	Not Applicable
Case Mix Index: 1	04 > cohort avg. (0.93) < statewide (1.14)

Financial

Glance

Inpatient NPSR per CMAD:	\$9,293
Change FY17-FY18:	1.2%
Inpatient:Outpatient Revenue in FY18:	39%:61%
Outpatient Revenue in FY18:	\$422,810,441
Change FY17-FY18:	7.3%
Total Revenue in FY18:	\$849,211,983
Total Surplus (Loss) in FY18:	\$71,755,273

Payer Mix

Public Payer Mix:	75.4% HPP Hospital
CY17 Commercial Statewide	Relative Price: 0.87
Top 3 Commercial Payers:	Blue Cross Blue Shield of Massachusetts
	Harvard Pilgrim Health Care
	Tufts Associated HMO, Inc.

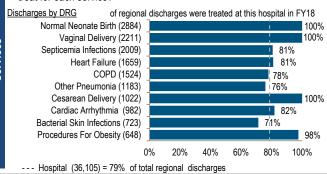
Utilization

36,105
-4.4%
166,161
0.4%
923,116
0.9%

Quality

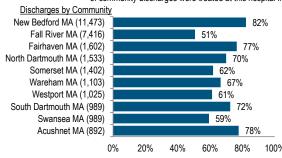
Readmission Rate in FY18:	16.8%			
Change FY14-FY18 (percentage points):	0.5			
Early Elective Deliveries Rate:	Not Available			

What were the most common inpatient cases (DRGs) treated at the hospital in FY18? What proportion of the region's cases did this hospital treat for each service?

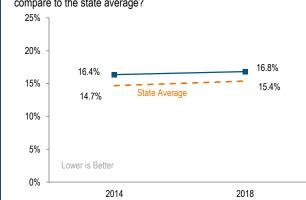


Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?

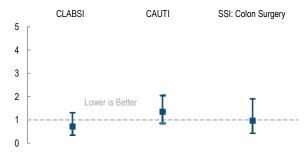
of community discharges were treated at this hospital in FY18



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



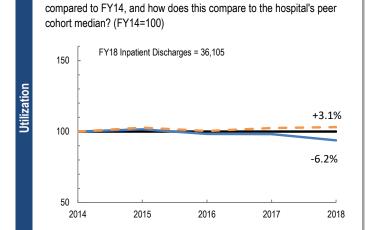
For descriptions of the metrics, please see the technical appendix.

2018 HOSPITAL PROFILE: SOUTHCOAST HOSPITAL GROUP

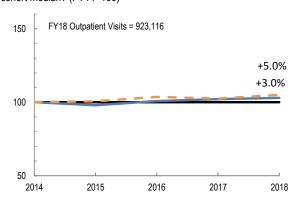
How has the volume of the hospital's inpatient discharges changed

Cohort: Community-High Public Payer Hospital

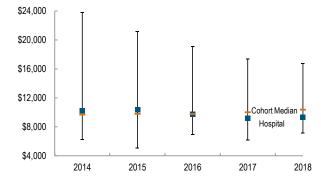




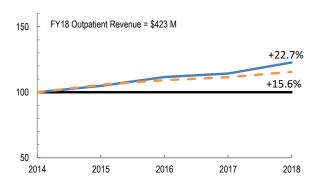
How has the volume of the hospital's outpatient visits changed compared to FY14, and how does this compare to the hospital's peer cohort median? (FY14=100)



What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY14 and FY18, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY14, and how does this compare to the hospital's peer cohort median? (FY14=100)



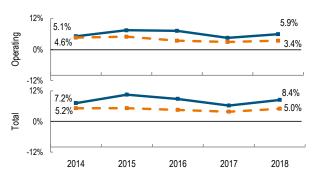
How have the hospital's total revenue and costs changed between FY14 and FY18?

Revenue, Cost, & Profit/Loss (in millions)

Patient Revenue Trends

FY	2014	2015	2016	2017	2018
Operating Revenue	\$ 730.2	\$ 807.5	\$ 815.8	\$ 810.2	\$ 827.9
Non-Operating Revenue	\$ 15.4	\$ 25.4	\$ 13.8	\$ 13.9	\$ 21.3
Total Revenue	\$ 745.7	\$ 832.8	\$ 829.6	\$ 824.1	\$ 849.2
Total Costs	\$ 692.1	\$ 745.7	\$ 756.4	\$ 772.7	\$ 777.5
Total Profit (Loss)	\$ 53.6	\$ 87.2	\$ 73.2	\$ 51.4	\$ 71.8

What were the hospital's total margin and operating margins between FY14 and FY18, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

[^] For more information on Community Hospital Acceleration, Revitalization and Transformation (CHART) special funding, please contact the Health Policy Commission (HPC).