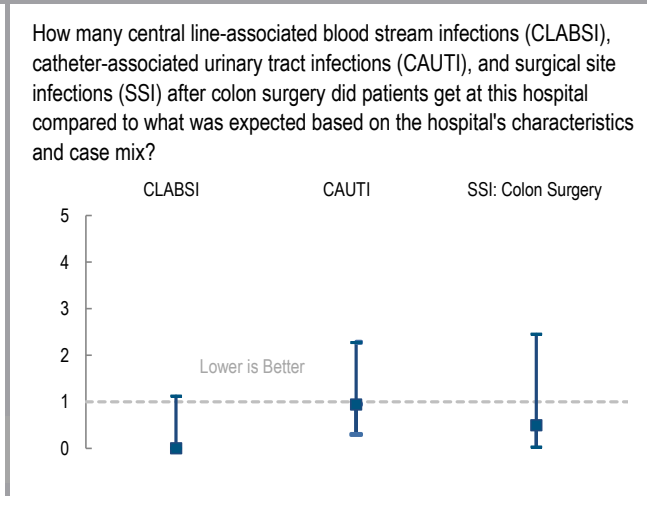
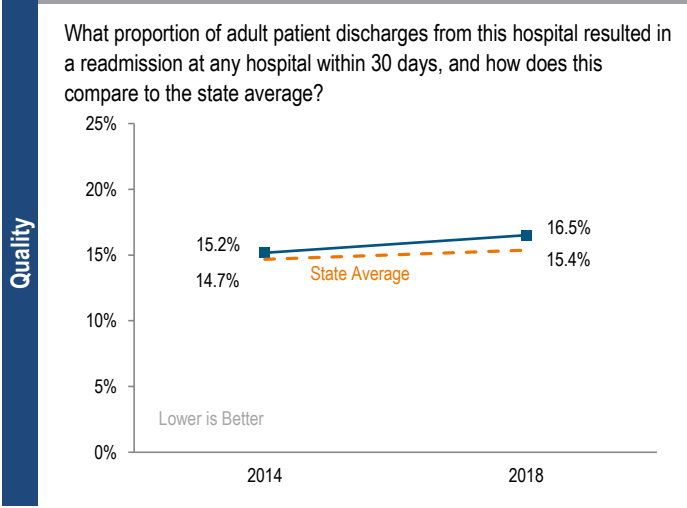
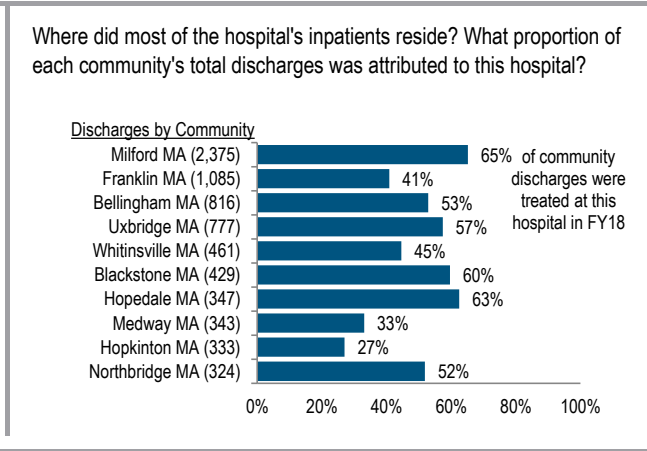
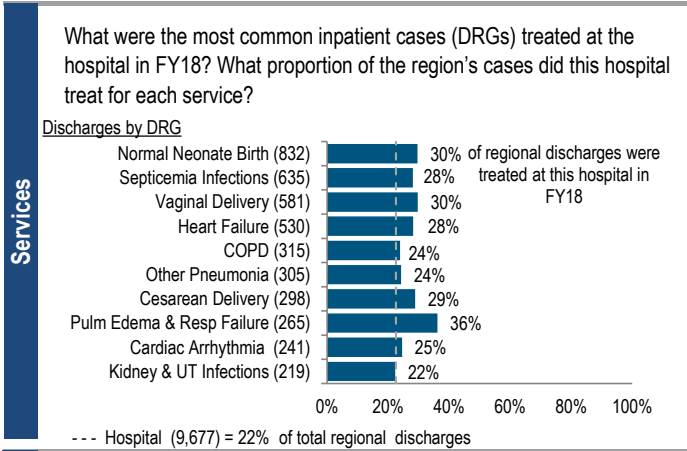


Milford Regional Medical Center is a mid-size, non-profit community hospital located in the Metro West region. Between FY14 and FY18, the volume of inpatient discharges at the hospital increased by 17.3% compared to a median increase of 10.7% at cohort hospitals. Outpatient visits increased 14.6% for the hospital between FY14 and FY18, compared to a median increase of 5.8% for its peer cohort. In FY18 Milford Regional Medical Center reported a profit of \$8.5M and a total margin of 3.9% compared to a median total margin of 2.1% at peer cohort hospitals.

Overview / Size	
Hospital System Affiliation:	Milford Regional Medical Ctr, Inc. & Affil.
Hospital System Surplus (Loss) in FY18:	(\$389,643)
Change in Ownership (FY14-18):	Not Applicable
Total Staffed Beds:	160, mid-size acute hospital
% Occupancy:	57.4%, < cohort avg. (63%)
Special Public Funding:	Not Applicable
Trauma Center Designation:	Not Applicable
Case Mix Index:	0.90, > cohort avg. (0.87); < statewide (1.14)
Financial	
Inpatient NPSR per CMAD:	\$8,608
Change FY17-FY18:	-0.6%
Inpatient:Outpatient Revenue in FY18:	27%:73%
Outpatient Revenue in FY18:	\$134,696,760
Change FY17-FY18:	1.2%
Total Revenue in FY18:	\$221,387,764
Total Surplus (Loss) in FY18:	\$8,541,125
Payer Mix	
Public Payer Mix:	53.5% Non-HPP Hospital
CY17 Commercial Statewide Relative Price:	0.82
Top 3 Commercial Payers:	Blue Cross Blue Shield of Massachusetts Harvard Pilgrim Health Care Tufts Associated HMO, Inc.
Utilization	
Inpatient Discharges in FY18:	9,677
Change FY17-FY18:	2.6%
Emergency Department Visits in FY18:	59,396
Change FY17-FY18:	2.5%
Outpatient Visits in FY18:	129,800
Change FY17-FY18:	6.0%
Quality	
Readmission Rate in FY18:	16.5%
Change FY14-FY18 (percentage points):	1.3
Early Elective Deliveries Rate:	0.0%



For descriptions of the metrics, please see the technical appendix.

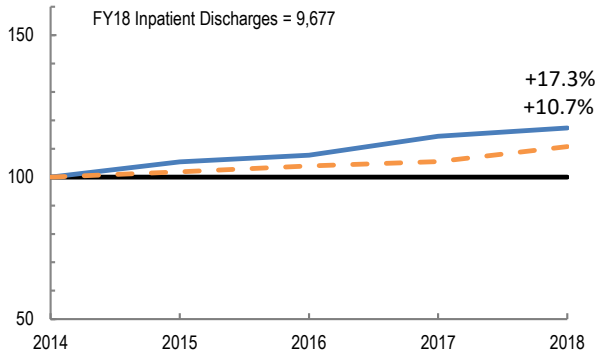
2018 HOSPITAL PROFILE: MILFORD REGIONAL MEDICAL CENTER

Cohort: Community Hospital

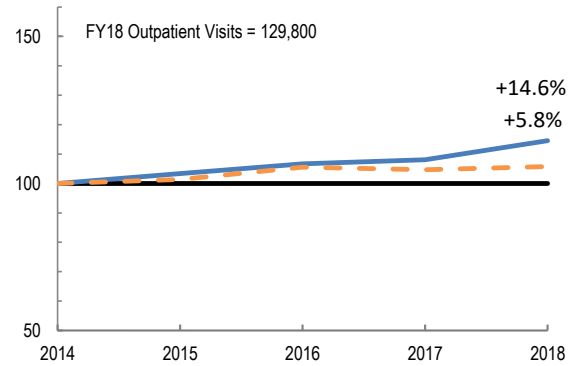


Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY14, and how does this compare to the hospital's peer cohort median? (FY14=100)

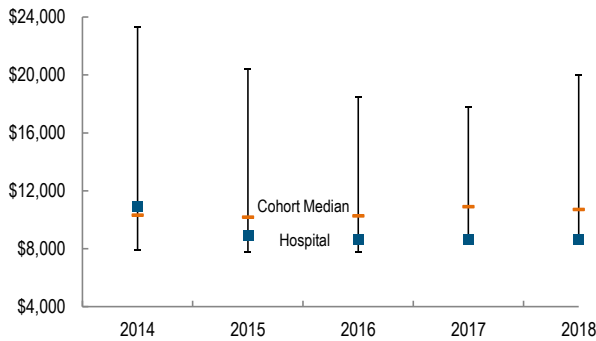


How has the volume of the hospital's outpatient visits changed compared to FY14, and how does this compare to the hospital's peer cohort median? (FY14=100)

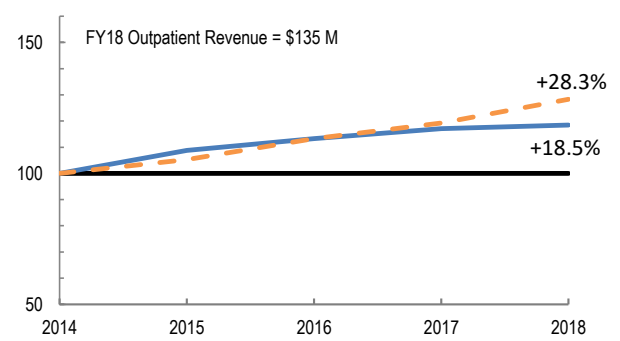


Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY14 and FY18, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY14, and how does this compare to the hospital's peer cohort median? (FY14=100)



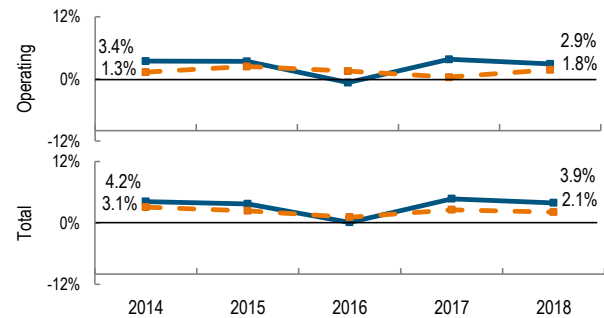
Financial Performance

How have the hospital's total revenue and costs changed between FY14 and FY18?

Revenue, Cost, & Profit/Loss (in millions)

FY	2014	2015	2016	2017	2018
Operating Revenue	\$ 187.5	\$ 198.6	\$ 205.3	\$ 214.0	\$ 219.3
Non-Operating Revenue	\$ 1.4	\$ 0.6	\$ 1.7	\$ 2.1	\$ 2.1
Total Revenue	\$ 188.9	\$ 199.2	\$ 207.0	\$ 216.1	\$ 221.4
Total Costs	\$ 181.0	\$ 191.8	\$ 206.8	\$ 205.9	\$ 212.8
Total Profit (Loss)	\$ 7.9	\$ 7.4	\$ 0.1	\$ 10.2	\$ 8.5

What were the hospital's total margin and operating margins between FY14 and FY18, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

* High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.