# **METROWEST MEDICAL CENTER**

## **2018 Hospital Profile**

Framingham & Natick, MA Community-High Public Payer Hospital

MetroWest Medical Center is a for-profit community-High Public Payer (HPP) hospital located in the Metro West region. It is among the larger acute hospitals in Massachusetts and it is a member of Tenet Healthcare. Between FY14 and FY18, the volume of inpatient discharges at the hospital decreased by 6.0% compared to a median increase of 3.1% at cohort hospitals. Outpatient visits increased 120.0% for the hospital between FY14 and FY18, compared to a median increase of 5.0% for its peer cohort. After reporting a loss of \$3.0M in FY17, the hospital reported a profit of \$4.8M in FY18 and a total margin of 1.9% compared to a median total margin of 5.0% at peer cohort hospitals.

### Overview / Size

Hospital System Affiliation	n:	Tenet Healthcare
Hospital System Surplus	(Loss) in FY18:	\$111,000,000
Change in Ownership (F)	Y14-18):	Not Applicable
Total Staffed Beds:	340, among t	he larger acute hospitals
% Occupancy:	43.	9%, < cohort avg. (67%)
Special Public Funding:		ICB°
Trauma Center Designati	ion:	Not Applicable
Case Mix Index:	0.98, > cohort avg. (	0.93); < statewide (1.14)

#### **Financial**

Inpatient NPSR per CMAD:	\$10,115
Change FY17-FY18:	-5.2%
Inpatient:Outpatient Revenue in FY18:	33%:67%
Outpatient Revenue in FY18:	\$128,558,290
Change FY17-FY18:	-3.6%
Total Revenue in FY18:	\$254,378,229
Total Surplus (Loss) in FY18:	\$4,806,704

#### **Payer Mix**

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Public Payer Mix:	66.0% HPP Hospital
CY17 Commercial Statewide	e Relative Price: 0.90
Top 3 Commercial Payers:	Blue Cross Blue Shield of Massachusetts
	Harvard Pilgrim Health Care
	Tufts Associated HMO. Inc.

#### Utilization

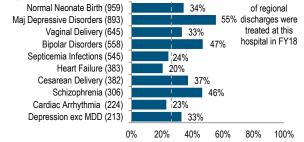
Inpatient Discharges in FY18:	11,199
Change FY17-FY18:	-3.7%
Emergency Department Visits in FY18:	52,768
Change FY17-FY18:	0.3%
Outpatient Visits in FY18:	419,254
Change FY17-FY18:	-0.6%

#### Quality

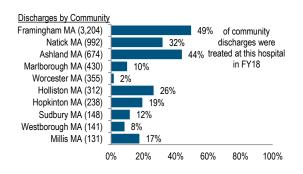
Readmission Rate in FY18:	15.6%
Change FY14-FY18 (percentage points):	-0.1
Early Elective Deliveries Rate:	Not Available

What were the most common inpatient cases (DRGs) treated at the hospital in FY18? What proportion of the region's cases did this hospital treat for each service?



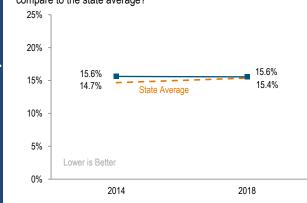


Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?

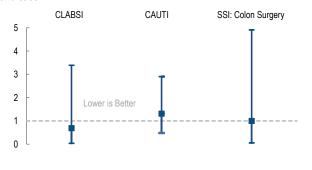


What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?

--- Hospital (11,199) = 26% of total regional discharges



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



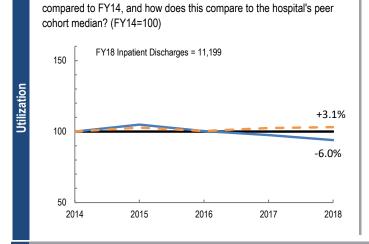
For descriptions of the metrics, please see the technical appendix.

## 2018 HOSPITAL PROFILE: METROWEST MEDICAL CENTER

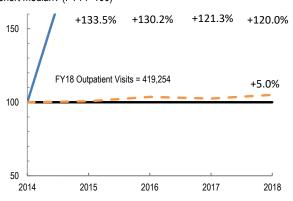
How has the volume of the hospital's inpatient discharges changed

### Cohort: Community-High Public Payer Hospital



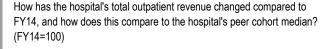


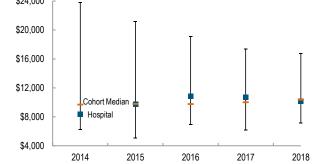
How has the volume of the hospital's outpatient visits changed compared to FY14, and how does this compare to the hospital's peer cohort median? (FY14=100)

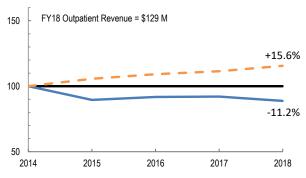


What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY14 and FY18, and how does this compare to the hospital's peer cohort median?

\$24,000







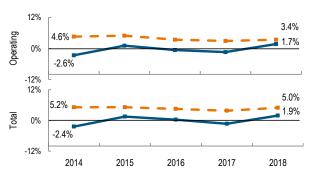
How have the hospital's total revenue and costs changed between FY14 and FY18?

## Revenue, Cost, & Profit/Loss (in millions)

Patient Revenue Trends

Total Revenue         \$ 249.4         \$ 259.2         \$ 249.8         \$ 241.7         \$ 254.4           Total Costs         \$ 255.4         \$ 255.4         \$ 249.0         \$ 244.7         \$ 249.6	FY	2014	2015	2016	2017	2018
Revenue       \$ 0.6 \$ 1.0 \$ 2.2 \$ 0.4 \$ 0.5         Total Revenue       \$ 249.4 \$ 259.2 \$ 249.8 \$ 241.7 \$ 254.4         Total Costs       \$ 255.4 \$ 255.4 \$ 249.0 \$ 244.7 \$ 249.6	Operating Revenue	\$ 248.8	\$ 258.2	\$ 247.6	\$ 241.3	\$ 253.9
Total Costs \$ 255.4 \$ 255.4 \$ 249.0 \$ 244.7 \$ 249.6		\$ 0.6	\$ 1.0	\$ 2.2	\$ 0.4	\$ 0.5
	Total Revenue	\$ 249.4	\$ 259.2	\$ 249.8	\$ 241.7	\$ 254.4
Total Profit (Loss) \$ (6.0) \$ 3.9 \$ 0.8 \$ (3.0) \$ 4.8	Total Costs	\$ 255.4	\$ 255.4	\$ 249.0	\$ 244.7	\$ 249.6
	Total Profit (Loss)	\$ (6.0)	\$ 3.9	\$ 0.8	\$ (3.0)	\$ 4.8

What were the hospital's total margin and operating margins between FY14 and FY18, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

<sup>\*</sup> High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

<sup>°</sup> For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).