

MASSACHUSETTS EYE AND EAR INFIRMARY

2018 Hospital Profile

Boston, MA
Specialty Hospital
Metro Boston

Massachusetts Eye and Ear Infirmary is a small, non-profit specialty hospital located in the Metro Boston region. Mass Eye and Ear provides specialized services for disorders of the eye, ear, nose, and throat, including a 24-hour emergency department for these conditions. It provides the region's only designated eye trauma center. It serves a patient population ranging in age from newborn to the elderly. Mass Eye and Ear is a teaching hospital of Harvard Medical School. After reporting losses in FY16 and FY17, the hospital reported a \$15.9M profit in FY18 and a 9.9% total margin.

At a Glance	Overview / Size	
	Hospital System Affiliation:	Partners HealthCare System
	Hospital System Surplus (Loss) in FY18:	\$826,605,000
	Change in Ownership (FY14-18):	Joined Partners Effective 4/1/18
	Total Staffed Beds:	41, among the smaller acute hospitals
	% Occupancy:	31.3%
	Special Public Funding:	ICB*
	Trauma Center Designation:	Not Applicable
	Case Mix Index:	1.37 > statewide (1.14)
	Financial	
	Inpatient NPSR per CMAD:	\$12,384
	Change FY17-FY18:	0.5%
	Inpatient:Outpatient Revenue in FY18:	9%:91%
	Outpatient Revenue in FY18:	\$196,980,139
	Change FY17-FY18:	11.2%
	Total Revenue in FY18:	\$307,428,383
	Total Surplus (Loss) in FY18:	\$21,159,302
	Payer Mix	
	Public Payer Mix:	47.0% Non-HPP Hospital
	CY17 Commercial Statewide Relative Price:	0.77
	Top 3 Commercial Payers:	Blue Cross Blue Shield of Massachusetts Harvard Pilgrim Health Care Tufts Associated HMO, Inc.
	Utilization	
	Inpatient Discharges in FY18:	1,187
	Change FY17-FY18:	-8.1%
	Emergency Department Visits in FY18:	20,395
	Change FY17-FY18:	2.0%
	Outpatient Visits in FY18:	343,577
	Change FY17-FY18:	13.8%
	Quality	
	Readmission Rate in FY18:	9.3%
	Change FY14-FY18 (percentage points):	2.9
	Early Elective Deliveries Rate:	Not Available

Services	What were the most common inpatient cases (DRGs) treated at the hospital in FY18? What proportion of the region's cases did this hospital treat for each service?	
	Discharges by DRG	
	Other ENT Procedures (116)	17%
	Other Maj Head/Neck Procs (115)	53%
	Orbital Procs (98)	74%
	Maj Cranial/Facial Bone (92)	19%
	Othr O.R. Procs for Lymph/HEM (71)	12%
	Oth Skin, Tis & Rel Procs (59)	8%
	Craniotomy; exc Trauma (54)	2%
	Other ENT & Cranial Dxs (47)	8%
	Eye Procs except Orbit (46)	42%
	Other Nervous Syst Procs (42)	9%
	--- Hospital (1,187) = 0% of total regional discharges	
	<p>This graph has been suppressed as no single community accounted for more than 1% of the hospital's total discharges. The hospital reports its patients are primarily from Massachusetts, but also across New England, the U.S. and in some cases the world.</p>	

Quality	What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?	
	<p>14.7% 15.4% 9.3% 6.3%</p> <p>State Average</p> <p>Lower is Better</p> <p>2014 2018</p>	
	How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?	
	CLABSI	CAUTI
	SSI: Colon Surgery	
	Data is not available for these measures.	

For descriptions of the metrics, please see the technical appendix.

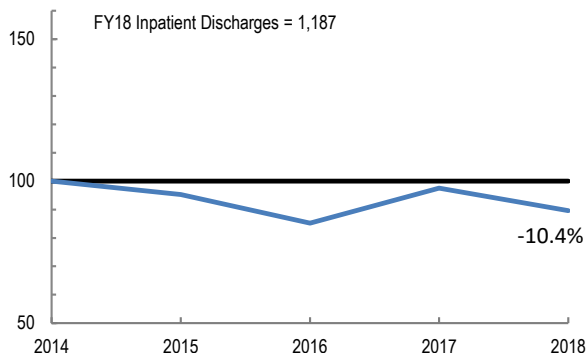
2018 HOSPITAL PROFILE: MASSACHUSETTS EYE AND EAR INFIRMARY

Cohort: Specialty Hospital

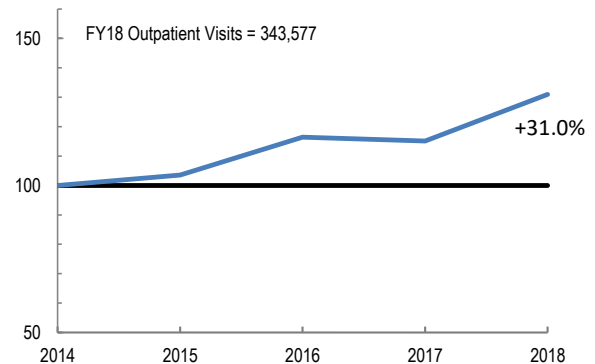
Key:
—■ Hospital
- - - ■ Peer Cohort

Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY14, and how does this compare to the hospital's peer cohort median? (FY14=100)

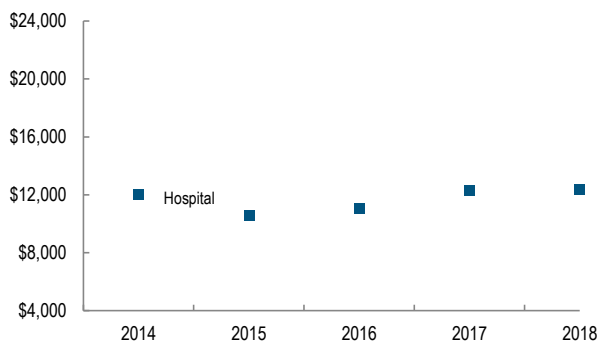


How has the volume of the hospital's outpatient visits changed compared to FY14, and how does this compare to the hospital's peer cohort median? (FY14=100)

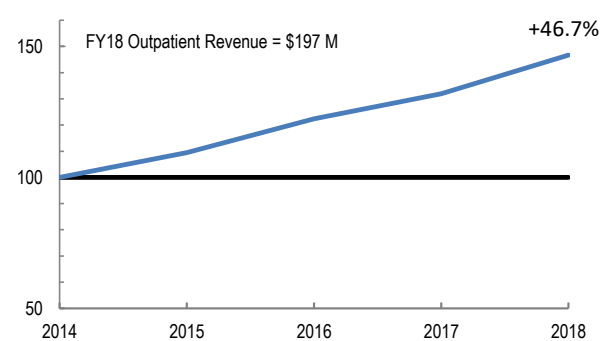


Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY14 and FY18, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY14, and how does this compare to the hospital's peer cohort median? (FY14=100)



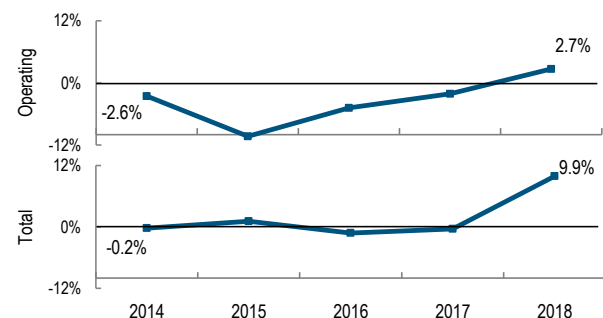
Financial Performance

How have the hospital's total revenue and costs changed between FY14 and FY18?

Revenue, Cost, & Profit/Loss (in millions)

FY	2014	2015	2016	2017	2018**
Operating Revenue	\$ 223.4	\$ 227.8	\$ 249.8	\$ 274.2	\$ 149.2
Non-Operating Revenue	\$ 5.3	\$ 29.5	\$ 9.2	\$ 4.9	\$ 11.5
Total Revenue	\$ 228.7	\$ 257.3	\$ 259.1	\$ 279.1	\$ 160.7
Total Costs	\$ 229.2	\$ 254.3	\$ 262.2	\$ 280.1	\$ 144.9
Total Profit (Loss)	\$ (0.5)	\$ 2.9	\$ (3.1)	\$ (1.1)	\$ 15.9

What were the hospital's total margin and operating margins between FY14 and FY18, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

**FY2018 This is based on audited financial statements which includes only April 1, 2018 through September 30, 2018 when MEEI joined the Partners HealthCare System.

* High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

° For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).