STEWARD HOLY FAMILY HOSPITAL

2018 Hospital Profile

Methuen, MA

Community-High Public Payer Hospital

Northeastern Massachusetts

Steward Holy Family Hospital is a mid-size, for-profit community-High Public Payer (HPP) hospital located in the Northeastern Massachusetts region. Merrimack Hospital, another Steward Health Care System hospital, merged with Holy Family Hospital in FY14. Between FY14 and FY18, the volume of inpatient discharges at the hospital increased by 24.0% compared to a median increase of 3.1% at cohort hospitals. Steward Holy Family Hospital reported a profit each year in this time period including a profit of \$16.3M in FY18.

Overview / Size

Hospital System Affiliation:		Steward Health Care					
Hospital System Surplus (L	(\$271,104,000						
Change in Ownership (FY1	14-18):	Merged with Merrimack - 2014					
Total Staffed Beds:		194, mid-size acute hospita					
% Occupancy:		91.9%, > cohort avg. (67%)					
Special Public Funding:		ICB°					
Trauma Center Designation	n:	Not Applicable					
Case Mix Index:	0.91, < cohor	avg. (0.93); < statewide (1.14)					

Financial

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Inpatient NPSR per CMAD:	\$10,555
Change FY17-FY18:	7.0%
Inpatient:Outpatient Revenue in FY18:	42%:58%
Outpatient Revenue in FY18:	\$117,465,976
Change FY17-FY18:	6.8%
Total Revenue in FY18:	\$250,251,355
Total Surplus (Loss) in FY18:	\$16,340,683

Payer Mix

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Public Payer Mix:	69.9% HPP Hospital
CY17 Commercial Statewide	Relative Price: 0.87
Top 3 Commercial Payers:	Blue Cross Blue Shield of Massachusetts
	Tufts Associated HMO, Inc.
	Harvard Pilgrim Health Care

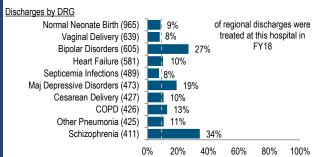
Utilization

Inpatient Discharges in FY18:	13,024
Change FY17-FY18:	-3.0%
Emergency Department Visits in FY18:	77,279
Change FY17-FY18:	2.5%
Outpatient Visits in FY18:	129,698
Change FY17-FY18:	-0.2%

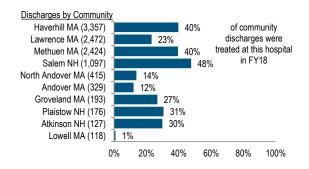
Quality

Readmission Rate in FY18:	15.9%
Change FY14-FY18 (percentage points):	0.6
Early Elective Deliveries Rate:	2.2%

What were the most common inpatient cases (DRGs) treated at the hospital in FY18? What proportion of the region's cases did this hospital treat for each service?

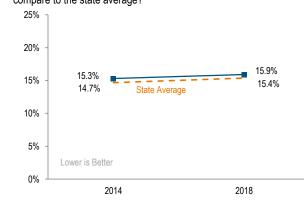


Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?

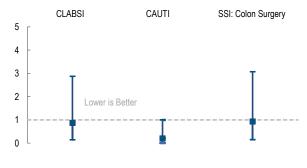


What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?

--- Hospital (13,024) = 9% of total regional discharges



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



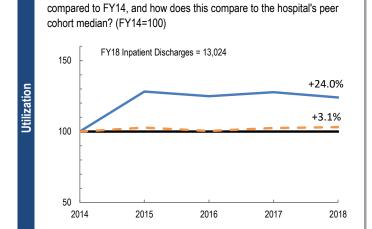
For descriptions of the metrics, please see the technical appendix.

2018 HOSPITAL PROFILE: STEWARD HOLY FAMILY HOSPITAL

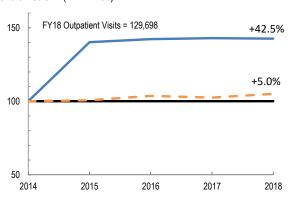
How has the volume of the hospital's inpatient discharges changed

Cohort: Community-High Public Payer Hospital

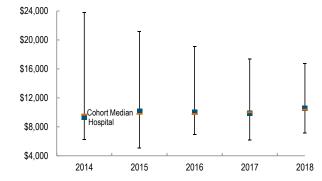




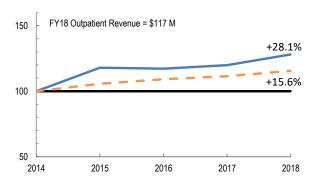
How has the volume of the hospital's outpatient visits changed compared to FY14, and how does this compare to the hospital's peer cohort median? (FY14=100)



What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY14 and FY18, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY14, and how does this compare to the hospital's peer cohort median? (FY14=100)



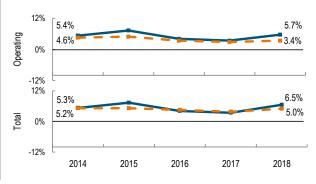
How have the hospital's total revenue and costs changed between FY14 and FY18?

Revenue, Cost, & Profit/Loss (in millions)

Patient Revenue Trends

FY	2014	2015	2016	2017	2018
Operating Revenue	\$ 202.0	\$ 234.9	\$ 232.8	\$ 236.7	\$ 248.2
Non-Operating Revenue	\$ (0.1)	\$ 0.0	\$ 0.0	\$ 0.0	\$ 2.1
Total Revenue	\$ 201.9	\$ 234.9	\$ 232.9	\$ 236.7	\$ 250.3
Total Costs	\$ 191.2	\$ 217.7	\$ 223.2	\$ 228.7	\$ 233.9
Total Profit (Loss)	\$ 10.7	\$ 17.2	\$ 9.6	\$ 8.0	\$ 16.3

What were the hospital's total margin and operating margins between FY14 and FY18, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

[°] For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).