# HARRINGTON MEMORIAL HOSPITAL

2018 Hospital Profile

Southbridge, MA
Community-High Public Payer Hospital
Central Massachusetts

Harrington Memorial Hospital is a mid-size, non-profit community-High Public Payer (HPP) hospital located in the Central Massachusetts region. Between FY14 and FY18, the volume of inpatient discharges at the hospital increased by 6.8% compared to a median increase of 3.1% at cohort hospitals. Outpatient visits increased by 8.5% for the hospital between FY14 and FY18, compared to a median increase of 5.0% for its peer cohort. Harrington reported a profit in each year of the five-year period. In FY18, its total margin of 8.2% was higher than its peer cohort median of 5.0%.

#### Overview / Size

Hospital System Affiliation: Harrington Healthcare System, Inc.
Hospital System Surplus (Loss) in FY18: \$23,394
Change in Ownership (FY14-18): Not Applicable
Total Staffed Beds: 119, mid-size acute hospital
% Occupancy: 46.2%, < cohort avg. (67%)
Special Public Funding: ICB°
Trauma Center Designation: Not Applicable
Case Mix Index: 0.88, < cohort avg. (0.93); < statewide (1.14)

#### **Financial**

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Inpatient NPSR per CMAD:	\$7,443
Change FY17-FY18:	-0.8%
Inpatient:Outpatient Revenue in FY18:	18%:82%
Outpatient Revenue in FY18:	\$104,352,814
Change FY17-FY18:	5.4%
Total Revenue in FY18:	\$147,562,009
Total Surplus (Loss) in FY18:	\$12,128,435

### **Payer Mix**

Public Payer Mix: 66.8% HPP Hospital
CY17 Commercial Statewide Relative Price: 0.90
Top 3 Commercial Payers: Blue Cross Blue Shield of Massachusetts
Fallon Community Health Plan
Tufts Associated HMO. Inc.

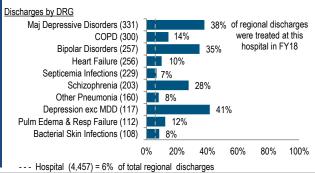
### Utilization

Inpatient Discharges in FY18:	4,457
Change FY17-FY18:	-4.2%
Emergency Department Visits in FY18:	41,914
Change FY17-FY18:	-5.2%
Outpatient Visits in FY18:	81,481
Change FY17-FY18:	0.9%

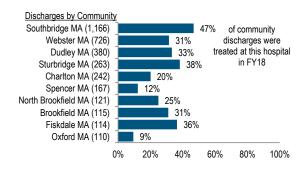
#### Quality

Readmission Rate in FY18:	14.3%
Change FY14-FY18 (percentage points):	1.1
Early Elective Deliveries Rate:	Not Available

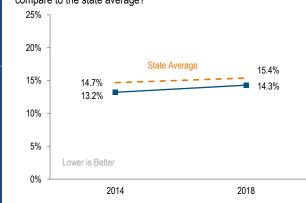
What were the most common inpatient cases (DRGs) treated at the hospital in FY18? What proportion of the region's cases did this hospital treat for each service?



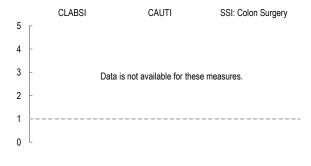
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



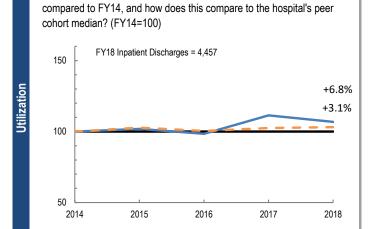
For descriptions of the metrics, please see the technical appendix.

# 2018 HOSPITAL PROFILE: HARRINGTON MEMORIAL HOSPITAL

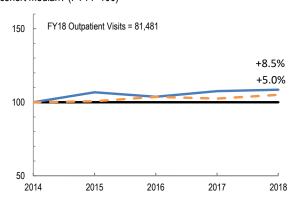
How has the volume of the hospital's inpatient discharges changed

### Cohort: Community-High Public Payer Hospital

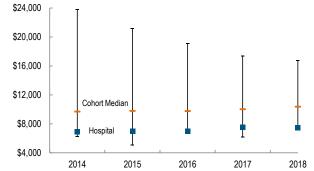




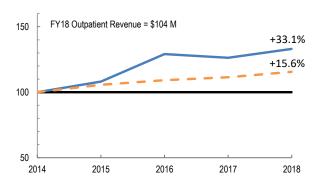
How has the volume of the hospital's outpatient visits changed compared to FY14, and how does this compare to the hospital's peer cohort median? (FY14=100)



What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY14 and FY18, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY14, and how does this compare to the hospital's peer cohort median? (FY14=100)



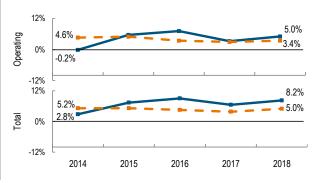
How have the hospital's total revenue and costs changed between FY14 and FY18?

# Revenue, Cost, & Profit/Loss (in millions)

Patient Revenue Trends

FY	2014	2015	2016	2017	2018
Operating Revenue	\$ 113.4	\$ 124.0	\$ 135.5	\$ 137.9	\$ 142.8
Non-Operating Revenue	\$ 3.5	\$ 2.1	\$ 2.6	\$ 4.7	\$ 4.7
Total Revenue	\$ 116.9	\$ 126.1	\$ 138.0	\$ 142.7	\$ 147.6
Total Costs	\$ 113.6	\$ 116.9	\$ 125.6	\$ 133.4	\$ 135.4
Total Profit (Loss)	\$ 3.3	\$ 9.3	\$ 12.4	\$ 9.3	\$ 12.1

What were the hospital's total margin and operating margins between FY14 and FY18, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

<sup>\*</sup> High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

<sup>°</sup> For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).