

South Shore Hospital is a large, non-profit community hospital located in the Metro South region. Inpatient discharges at South Shore Hospital in FY17 were 17.4% higher than in FY13, compared with a 0.5% increase in the cohort median. Outpatient visits increased by 5.6% between FY13 and FY17 at the hospital, compared to a median increase of 3.5% in peer cohort hospitals. South Shore Hospital was responsible for 39% of the region's discharges but was responsible for over half of the region's birth related discharges. South Shore Hospital was profitable from FY13 to FY17, with a total margin of 1.6% in FY17, lower than the median total margin of 3.1% for its peer cohort.

At a Glance

### Overview / Size

Hospital System Affiliation:	South Shore Health System
Change in Ownership (FY13-17):	Not Applicable
Total Staffed Beds:	432, 8th largest acute hospital
% Occupancy:	78.6%, > cohort avg. (65%)
Special Public Funding:	Not Applicable
Trauma Center Designation:	Adult: Level 2
Case Mix Index:	0.89, > cohort avg. (0.85); < statewide (1.12)

### Financial

Inpatient NPSR per CMAD:	\$11,443
Change FY16-FY17:	3.3%
Inpatient:Outpatient Revenue in FY17:	45%:55%
Outpatient Revenue in FY17:	\$264,415,806
Change FY16-FY17:	-0.7%
Total Revenue in FY17:	\$602,060,820
Total Surplus (Loss) in FY17:	\$9,628,143

### Payer Mix

Public Payer Mix:	60.0% (Non-HPP* Hospital)
CY16 Commercial Statewide Relative Price:	1.08
Top 3 Commercial Payers:	Blue Cross Blue Shield of Massachusetts Harvard Pilgrim Health Care Tufts Associated HMO, Inc.

### Utilization

Inpatient Discharges in FY17:	29,292
Change FY16-FY17:	2.2%
Emergency Department Visits in FY17:	95,898
Change FY16-FY17:	-1.8%
Outpatient Visits in FY17:	321,763
Change FY16-FY17:	-2.2%

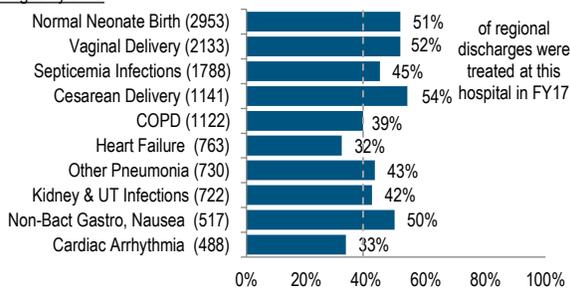
### Quality

Readmission Rate in FY16:	16.2%
Change FY12-FY16 (percentage points):	0.5
Early Elective Deliveries Rate:	1.0%

Services

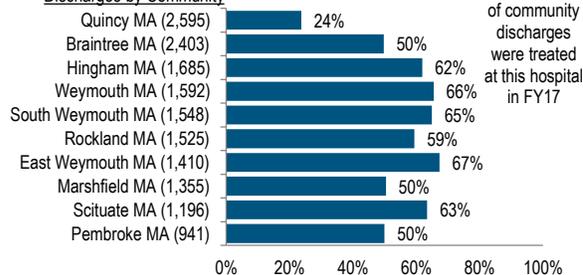
What were the most common inpatient cases (DRGs) treated at the hospital in FY17? What proportion of the region's cases did this hospital treat for each service?

Discharges by DRG



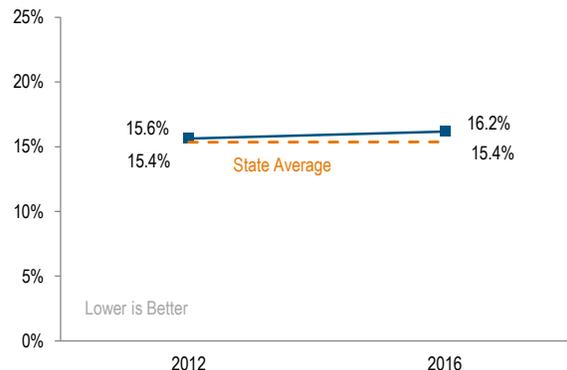
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?

Discharges by Community

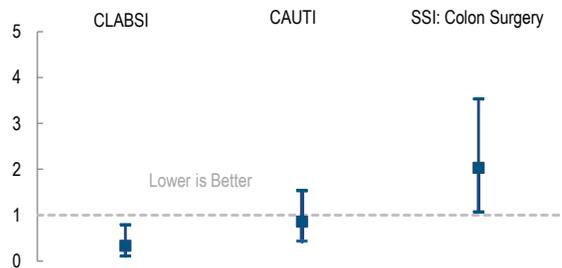


Quality

What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



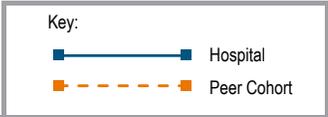
How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



For descriptions of the metrics, please see the technical appendix.

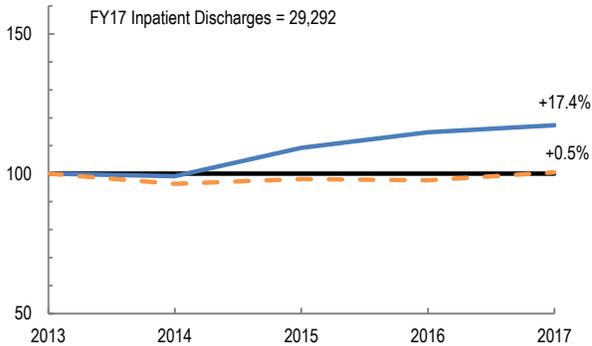
# 2017 HOSPITAL PROFILE: SOUTH SHORE HOSPITAL

Cohort: Community Hospital

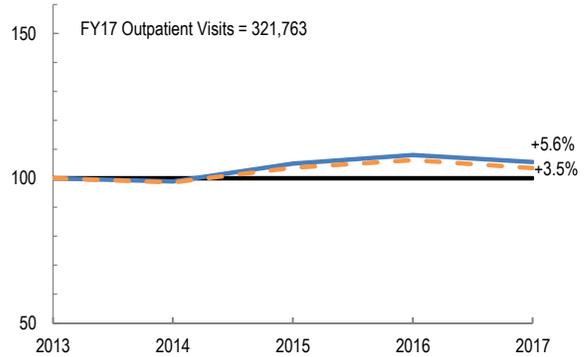


## Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY13, and how does this compare to the hospital's peer cohort median? (FY13=100)

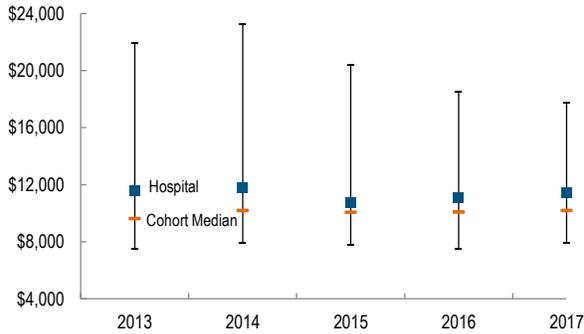


How has the volume of the hospital's outpatient visits changed compared to FY13, and how does this compare to the hospital's peer cohort median? (FY13=100)

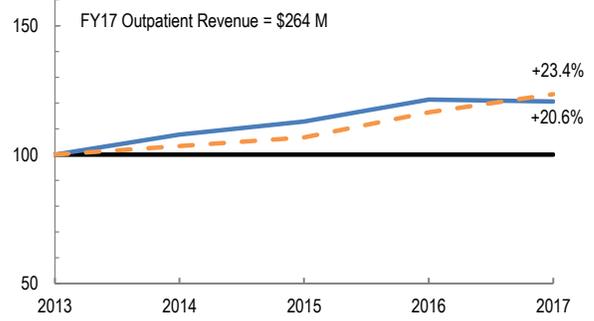


## Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY13 and FY17, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY13, and how does this compare to the hospital's peer cohort median? (FY13=100)



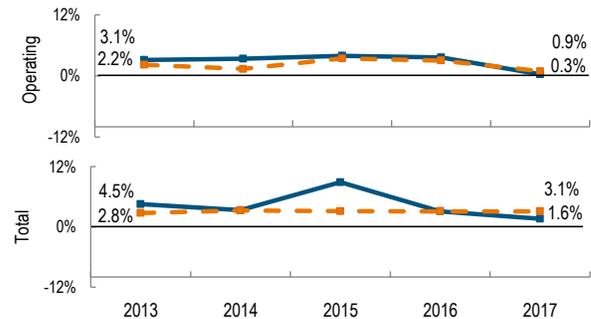
## Financial Performance

How have the hospital's total revenue and costs changed between FY13 and FY17?

### Revenue, Cost, & Profit/Loss (in millions)

FY	2013	2014	2015	2016	2017
<b>Operating Revenue</b>	\$ 472.4	\$ 495.1	\$ 536.1	\$ 573.3	\$ 594.3
<b>Non-Operating Revenue</b>	\$ 6.8	\$ (0.2)	\$ 27.8	\$ (3.2)	\$ 7.8
<b>Total Revenue</b>	\$ 479.2	\$ 494.9	\$ 563.8	\$ 570.1	\$ 602.1
<b>Total Costs</b>	\$ 457.5	\$ 478.5	\$ 513.8	\$ 552.7	\$ 592.4
<b>Total Profit (Loss)</b>	\$ 21.7	\$ 16.4	\$ 50.0	\$ 17.5	\$ 9.6

What were the hospital's total margin and operating margins between FY13 and FY17, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

\* High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.