Framingham & Natick, MA
Community High Public Payer Hospital
Metro West

MetroWest Medical Center is a for-profit community-High Public Payer (HPP) hospital located in the Metro West region. It is among the larger acute hospitals in Massachusetts and it is a member of Tenet Healthcare. Between FY13 and FY17, MetroWest Medical Center's inpatient discharges decreased by 9.5%, compared with a median increase of 1.1% among cohort hospitals. MetroWest reported a loss in FY17, with a total margin of -1.3%, compared to the cohort median total margin of 3.8%. MetroWest reported a profit in FY15 and FY16.

Overview / Size

Hospital System Affiliation:	Tenet Healthcare
Change in Ownership (FY13-	-17): Tenet - 2013
Total Staffed Beds:	343, among the larger acute hospitals
% Occupancy:	46.1%, < cohort avg. (66%)
Special Public Funding:	ICB°
Trauma Center Designation:	Not Applicable
Case Mix Index: 0.9	95, > cohort avg. (0.92); < statewide (1.12)

Financial

Inpatient NPSR per CMAD:	\$10,672
Change FY16-FY17:	-1.2%
Inpatient:Outpatient Revenue in FY17:	34%:66%
Outpatient Revenue in FY17:	\$133,378,821
Change FY16-FY17:	0.4%
Total Revenue in FY17:	\$241,660,380
Total Surplus (Loss) in FY17:	(\$3,030,650)

Payer Mix

Public Payer Mix:		65.7% (HPP*	Hospital)
CY16 Commercial Statewide	e Relative Price:		0.85
Top 3 Commercial Payers:	Blue Cross Blue	Shield of Mass	achusetts
	Har	vard Pilgrim He	alth Care
	Tu	fts Associated H	HMO, Inc.

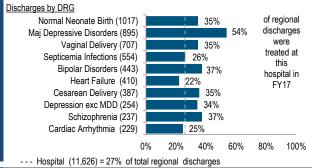
Utilization

Inpatient Discharges in FY17:	11,626
Change FY16-FY17:	-2.8%
Emergency Department Visits in FY17:	52,633
Change FY16-FY17:	133.2%
Outpatient Visits in FY17:	421,672
Change FY16-FY17:	-3.9%

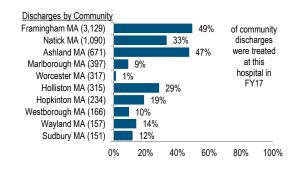
Quality

Readmission Rate in FY16:	17.1%
Change FY12-FY16 (percentage points):	0.6
Early Elective Deliveries Rate:	Not Available

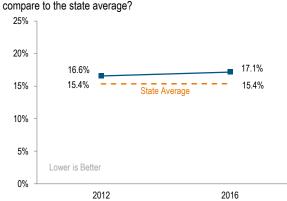
What were the most common inpatient cases (DRGs) treated at the hospital in FY17? What proportion of the region's cases did this hospital treat for each service?



Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



For descriptions of the metrics, please see the technical appendix.

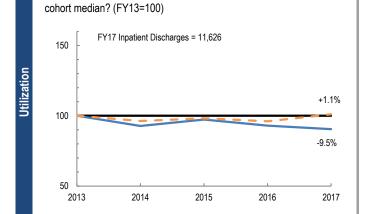
2017 HOSPITAL PROFILE: METROWEST MEDICAL CENTER

How has the volume of the hospital's inpatient discharges changed

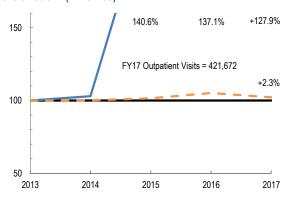
compared to FY13, and how does this compare to the hospital's peer

Cohort: Community High Public Payer Hospital

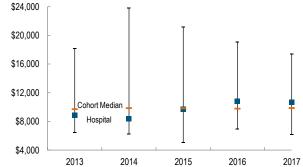




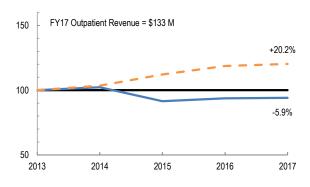
How has the volume of the hospital's outpatient visits changed compared to FY13, and how does this compare to the hospital's peer cohort median? (FY13=100)



What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY13 and FY17, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY13, and how does this compare to the hospital's peer cohort median? (FY13=100)



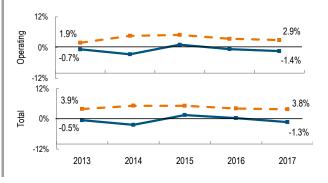
How have the hospital's total revenue and costs changed between FY13 and FY17?

Revenue, Cost, & Profit/Loss (in millions)

Patient Revenue Trends

FY	2013	2014	2015	2016	2017
Operating Revenue	\$ 255.6	\$ 248.8	\$ 258.2	\$ 247.6	\$ 241.3
Non-Operating Revenue	\$ 0.4	\$ 0.6	\$ 1.0	\$ 2.2	\$ 0.4
Total Revenue	\$ 256.0	\$ 249.4	\$ 259.2	\$ 249.8	\$ 241.7
Total Costs	\$ 257.4	\$ 255.4	\$ 255.4	\$ 249.0	\$ 244.7
Total Profit (Loss)	\$ (1.4)	\$ (6.0)	\$ 3.9	\$ 0.8	\$ (3.0)

What were the hospital's total margin and operating margins between FY13 and FY17, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

[°] For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).