

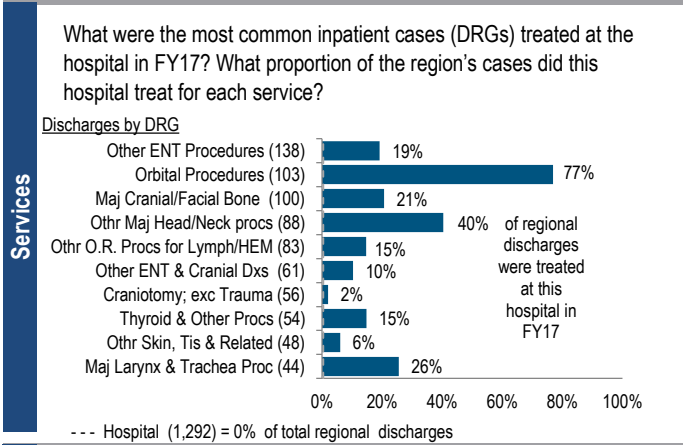
MASSACHUSETTS EYE AND EAR INFIRMARY

2017 Hospital Profile

Boston, MA
Specialty Hospital
Metro Boston

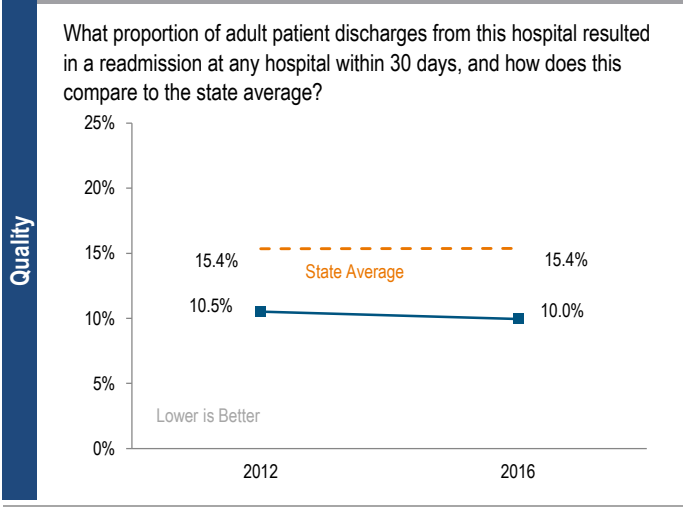
Massachusetts Eye and Ear Infirmary is a small, non-profit specialty hospital located in the Metro Boston region. Mass Eye and Ear provides specialized services for disorders of the eye, ear, nose, and throat, including a 24-hour emergency department for these conditions, and is the region's only designated eye trauma center. It serves a patient population ranging in age from newborn to the elderly. Mass Eye and Ear is a teaching hospital of Harvard Medical School. It reported negative operating margins for all five years and a positive total margin in 2015. It reported a loss of \$1.1 million in FY17, with a total margin of -0.4%.

At a Glance	Overview / Size		Payer Mix	
	Hospital System Affiliation:	Foundation of the MEEI	Public Payer Mix:	45.5% (Non-HPP* Hospital)
	Change in Ownership (FY13-17):	Not Applicable	CY16 Commercial Statewide Relative Price:	0.76
	Total Staffed Beds:	41	Top 3 Commercial Payers:	Blue Cross Blue Shield of Massachusetts Harvard Pilgrim Health Care Tufts Associated HMO, Inc.
	% Occupancy:	32.8%	Utilization	
	Special Public Funding:	ICB°	Inpatient Discharges in FY17:	1,292
	Trauma Center Designation:	Not Applicable	Change FY16-FY17:	14.4%
	Case Mix Index:	1.28> statewide (1.12)	Emergency Department Visits in FY17:	20,003
			Change FY16-FY17:	-13.4%
			Outpatient Visits in FY17:	302,021
		Change FY16-FY17:	-1.1%	
		Quality		
Financial		Readmission Rate in FY16:	10.0%	
Inpatient NPSR per CMAD:	\$12,321	Change FY12-FY16 (percentage points):	-0.6	
Change FY16-FY17:	11.6%	Early Elective Deliveries Rate:	Not Applicable	
Inpatient:Outpatient Revenue in FY17:	9%:91%			
Outpatient Revenue in FY17:	\$177,208,367			
Change FY16-FY17:	7.8%			
Total Revenue in FY17:	\$279,067,536			
Total Surplus (Loss) in FY17:	(\$1,063,715)			



Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?

This graph has been suppressed as no single community accounted for more than 1% of the hospital's total discharges, however the hospital reports its patients are primarily from Massachusetts, but also across New England, the U.S. and in some cases, the world.



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?

Data is not available for these measures.

For descriptions of the metrics, please see the technical appendix.

2017 HOSPITAL PROFILE: MASSACHUSETTS EYE AND EAR INFIRMARY

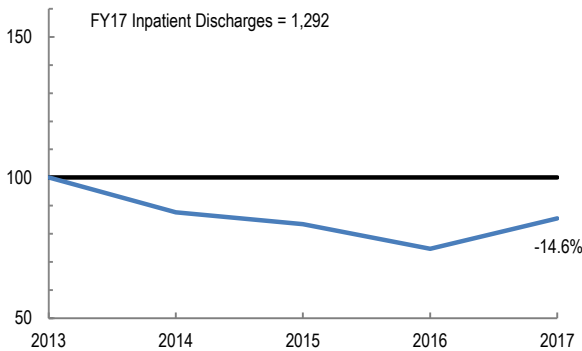
Cohort: Specialty Hospital

Key:

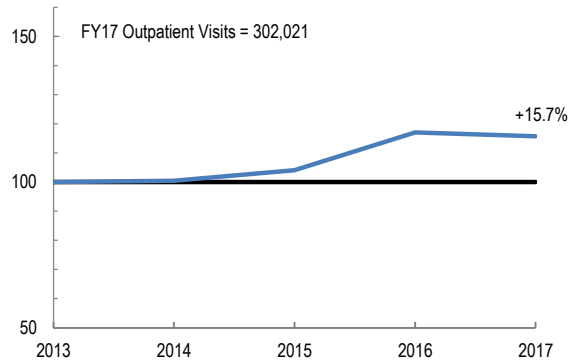
- Hospital
- - - Peer Cohort

Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY13, and how does this compare to the hospital's peer cohort median? (FY13=100)

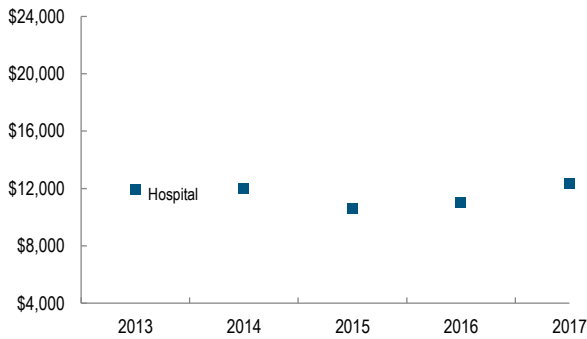


How has the volume of the hospital's outpatient visits changed compared to FY13, and how does this compare to the hospital's peer cohort median? (FY13=100)

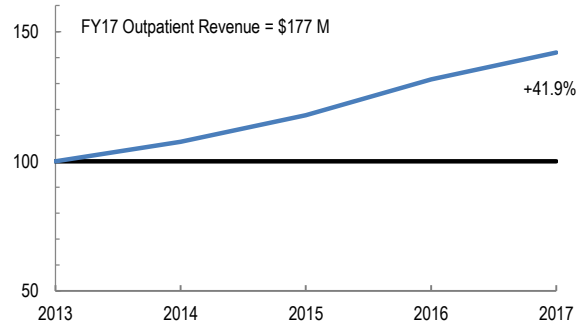


Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY13 and FY17, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY13, and how does this compare to the hospital's peer cohort median? (FY13=100)



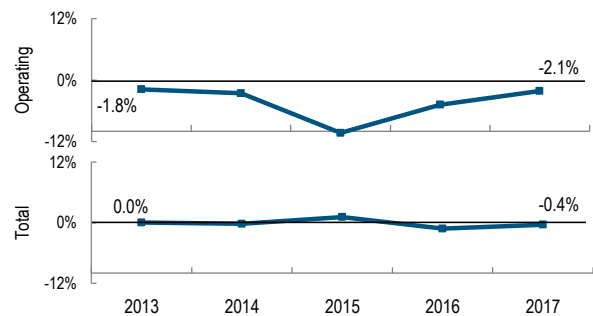
Financial Performance

How have the hospital's total revenue and costs changed between FY13 and FY17?

Revenue, Cost, & Profit/Loss (in millions)

FY	2013	2014	2015	2016	2017
Operating Revenue	\$ 219.5	\$ 223.4	\$ 227.8	\$ 249.8	\$ 274.2
Non-Operating Revenue	\$ 4.1	\$ 5.3	\$ 29.5	\$ 9.2	\$ 4.9
Total Revenue	\$ 223.6	\$ 228.7	\$ 257.3	\$ 259.1	\$ 279.1
Total Costs	\$ 223.5	\$ 229.2	\$ 254.3	\$ 262.2	\$ 280.1
Total Profit (Loss)	\$ 0.1	\$ (0.5)	\$ 2.9	\$ (3.1)	\$ (1.1)

What were the hospital's total margin and operating margins between FY13 and FY17, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

* High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

° For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).