BAYSTATE MEDICAL CENTER

2017 Hospital Profile

Springfield, MA Teaching Hospital Western Massachusetts

Baystate Medical Center is a non-profit teaching hospital located in the Western Massachusetts region. It is the third largest acute hospital in Massachusetts, with 777 staffed beds. It is a member of Baystate Health and qualifies as High Public Payer (HPP). It is the only Level 1 Trauma Center in its region, the only Level 2 Pediatric Trauma Center in its region, and one of nine organ transplant centers in Massachusetts. Baystate Medical Center was profitable each year from FY13 to FY17. In FY17 it had a total margin of 8.6%, above the 2.0% median of its cohort hospitals.

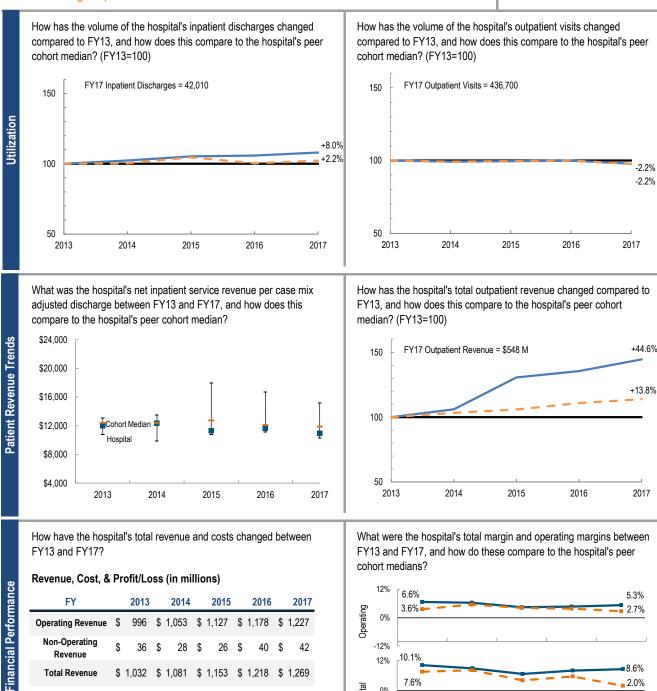
Overview / Size Payer Mix Hospital System Affiliation: Baystate Health Public Payer Mix: 69.5% (HPP* Hospital) Change in Ownership (FY13-17): Not Applicable CY16 Commercial Statewide Relative Price: 0.97 Total Staffed Beds: 777, 3rd largest acute hospital Top 3 Commercial Payers: Blue Cross Blue Shield of Massachusetts % Occupancy: 72.0%, < cohort avg. (81%) Health New England, Inc. CHART[^], HCII^¹, ICB[°] Special Public Funding: Cigna Health and Life Ins. Co. (EAST) Trauma Center Designation: Adult: Level 1. Pedi: Level 2 Utilization At a Glance 1.23, > cohort avg. (1.11); > statewide (1.12) Case Mix Index: Inpatient Discharges in FY17: 42.010 Change FY16-FY17: 2.1% **Financial** Emergency Department Visits in FY17: 153,158 Inpatient NPSR per CMAD: \$10,962 Change FY16-FY17: 2.6% Change FY16-FY17: -5.9% Outpatient Visits in FY17: 436.700 Inpatient: Outpatient Revenue in FY17: 44%:56% Change FY16-FY17: -2.1% Outpatient Revenue in FY17: \$547,964,609 Quality Change FY16-FY17: 6.7% Readmission Rate in FY16: 15.8% Total Revenue in FY17: \$1.269.386.000 Change FY12-FY16 (percentage points): 0.6 Total Surplus (Loss) in FY17: \$108,997,000 Early Elective Deliveries Rate: 3.3% Where did most of the hospital's inpatients reside? What proportion of What were the most common inpatient cases (DRGs) treated at the hospital in FY17? What proportion of the region's cases did this each community's total discharges was attributed to this hospital? hospital treat for each service? Discharges by DRG Discharges by Community Normal Neonate Birth (3214) of community of regional 49% Springfield MA (12,968) 62% discharges were discharges Vaginal Delivery (2425) 49% Chicopee MA (3,870) 51% Services were treated at treated at this 41% West Springfield MA (2,086) Heart Failure (1627) 56% this hospital in hospital in FY17 Septicemia Infections (1439) Holyoke MA (2,020) 31% 33% FY17 Cesarean Delivery (1265) 56% Westfield MA (1 817) 40% Knee Joint Replacement (1001) 49% Agawam MA (1,482) 59% COPD (728) 30% East Longmeadow MA (1,358) 66% Per Cardio procs w/ AMI (698) 100% Ludlow MA (1,357) 61% CVA Occlusion w/ Infarct (621) 46% Longmeadow MA (991) 68% Hip Joint Replacement (584) 43% Wilbraham MA (825) 55% 0% 20% 40% 60% 80% 100% 0% 20% 40% 60% 80% 100% --- Hospital (42,010) = 42% of total regional discharges What proportion of adult patient discharges from this hospital resulted How many central line-associated blood stream infections (CLABSI). in a readmission at any hospital within 30 days, and how does this catheter-associated urinary tract infections (CAUTI), and surgical site compare to the state average? infections (SSI) after colon surgery did patients get at this hospital 25% compared to what was expected based on the hospital's characteristics and case mix? 20% CLABSI CAUTI SSI: Colon Surgery 5 Quality 15.8% 15.4% 15% 4 15.4% 15.2% State Average 3 10% 2 Lower is Better 5% 1 Į Lower is Better 0 0% 2016 2012

For descriptions of the metrics, please see the technical appendix.

2017 HOSPITAL PROFILE: BAYSTATE MEDICAL CENTER

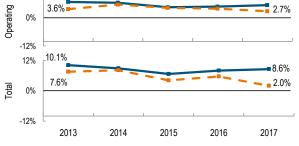






\$

927 \$



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Total Costs

Total Profit (Loss)

* High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

η For more information on Health Care Innovation Investment Program (HCII) special funding, please contact the Health Policy Commission (HPC).

984 \$ 1,076 \$ 1,121 \$ 1,160

\$ 104.7 \$ 96.3 \$ 76.8 \$ 97.8 \$ 109.0

^ For more information on Community Hospital Acceleration, Revitalization and Transformation (CHART) special funding, please contact the Health Policy Commission (HPC).

° For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

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