# SOUTHCOAST HOSPITAL GROUP

# 2016 Hospital Profile

Fall River, New Bedford, & Wareham, MA Community High Public Payer Hospital Southcoast

Southcoast Hospitals Group is a large, non-profit community-High Public Payer (HPP) hospital group located in the Southcoast region. Southcoast Hospitals Group has three campuses across Southeastern Massachusetts: Charlton Memorial Hospital, St. Luke's Hospital, and Tobey Hospital. Southcoast Hospitals Group formed an affiliation with Boston Children's Hospital starting in 2012. Inpatient discharges decreased by 10.5% from FY12 to FY16, compared to a median decrease of 2.8% among its peer cohort. Southcoast Hospitals Group was profitable each year from FY12 to FY16, with a total margin of 8.8% in FY16.

### Overview / Size

Hospital System Affiliation	n:	Not Applicable					
Change in Ownership (F)	<b>/12-16)</b> :	Not Applicable					
Total Staffed Beds:		485, 6th largest acute hospital					
% Occupancy:		89.3%, > cohort avg. (65%)					
Special Public Funding:		CHART^					
Trauma Center Designati	on:	Not Applicable					
Case Mix Index:	1.00, > cohort	t avg. (0.90); < statewide (1.07)					

### **Financial**

Inpatient NPSR per CMAD:	\$9,771
Change FY15-FY16:	-5.9%
Inpatient:Outpatient Revenue in FY16:	42%:58%
Outpatient Revenue in FY16:	\$384,317,780
Change FY15-FY16:	6.4%
Total Revenue in FY16:	\$829,579,914
Total Surplus (Loss) in FY16:	\$73,208,654

### **Payer Mix**

Public Payer Mix:	74.0% (HPP* Hospital)
CY15 Commercial S-RP:	0.91
Top 3 Commercial Payers:	Blue Cross Blue Shield of MA
	Harvard Pilgrim Health Care
	Tufts Health Plan

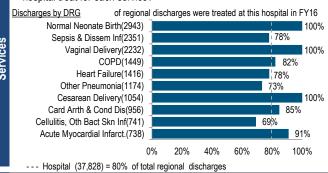
#### Utilization

Inpatient Discharges in FY16:	37,828
Change FY15-FY16:	-3.3%
Emergency Department Visits in FY16:	165,086
Change FY15-FY16:	3.4%
Outpatient Visits in FY16:	903,378
Change FY15-FY16:	2.8%

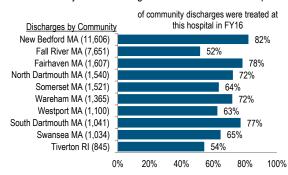
#### Quality

Quality	
Readmission Rate in FY15:	17.2%
Change FY11-FY15 (percentage points):	-0.6%
Early Elective Deliveries Rate (Jan 2015-Jun 2016):	Not Available

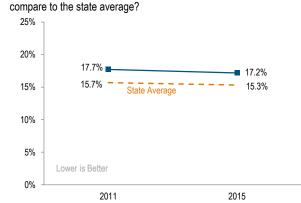
What were the most common inpatient cases (DRGs) treated at the hospital in FY16? What proportion of the region's cases did this hospital treat for each service?



Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



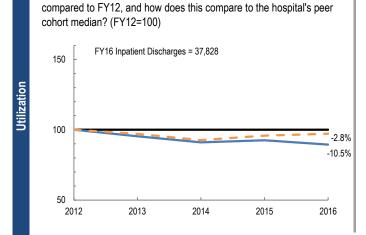
For descriptions of the metrics, please see the technical appendix.

## 2016 HOSPITAL PROFILE: SOUTHCOAST HOSPITAL GROUP

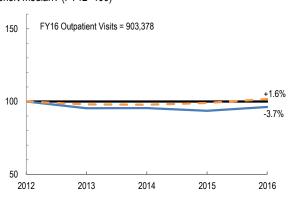
How has the volume of the hospital's inpatient discharges changed

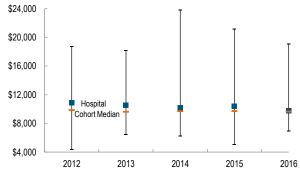
Cohort: Community High Public Payer Hospital



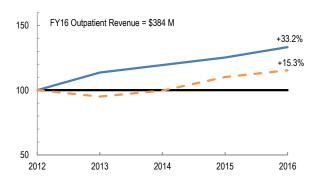


How has the volume of the hospital's outpatient visits changed compared to FY12, and how does this compare to the hospital's peer cohort median? (FY12=100)





How has the hospital's total outpatient revenue changed compared to FY12, and how does this compare to the hospital's peer cohort median? (FY12=100)



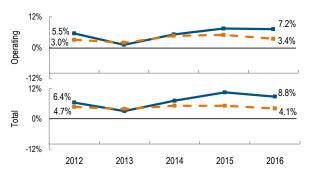
How have the hospital's total revenue and costs changed between FY12 and FY16?

## Revenue, Cost, & Profit/Loss (in millions)

Patient Revenue Trends

FY	2012	2013	2014	2015	2016
Operating Revenue	\$ 703	\$ 712	\$ 730	\$ 807	\$ 816
Non-Operating Revenue	\$ 7	\$ 14	\$ 15	\$ 25	\$ 14
Total Revenue	\$ 710	\$ 726	\$ 746	\$ 833	\$ 830
Total Costs	\$ 664	\$ 704	\$ 692	\$ 746	\$ 756
Total Profit (Loss)	\$ 45.7	\$ 22.4	\$ 53.6	\$ 87.2	\$ 73.2

What were the hospital's total margin and operating margins between FY12 and FY16, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

<sup>\*</sup> High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

<sup>^</sup> For more information on Community Hospital Acceleration, Revitalization and Transformation (CHART) special funding, please contact the Health Policy Commission (HPC).