

# Minutes of the Health Information and Analysis Oversight Council

## October 12, 2023

**Council members present:** Ms. Laura Adams; Ms. Amy Bianco, designee of Secretary Kate Walsh, Executive Office of Health and Human Services; Mr. Niels Puetthoff, designee of Commissioner Gary Anderson, Division of Insurance; Mr. Brent Benson, Office of the State Auditor; Ms. Fay Donohue; Dr. Adrianna McIntyre; Ms. Cassandra Roeder, designee of Secretary Matthew Gorkowicz, Executive Office for Administration and Finance; Dr. Meredith Rosenthal; Executive Director David Seltz, Health Policy Commission; Ms. Sandra Wolitzky, Office of the Attorney General; and Ms. Jean Yang.

Ms. Donohue called the meeting to order at 2:02 p.m.

### I. APPROVAL OF PRIOR MEETING MINUTE [VOTE]

Ms. Donohue started the meeting with acknowledging that this was the Oversight Council's first hybrid in-person meeting since December 2019. She then welcomed Dr. Adrianna McIntyre and Ms. Jean Yang to their Council meeting as new members. Ms. Donohue next called for a motion to approve the minutes from the June 20, 2023, meeting, which was followed by a formal roll call vote; the minutes were unanimously approved.

### II. EXECUTIVE DIRECTOR'S REPORT

Ms. Peters opened the meeting with her Executive Director's Report. Ms. McNamara, CHIA's Deputy Chief of Staff, walked through recent budget and legislative updates before Ms. Peters updated the Council on some of CHIA's recent publications. She then briefly walked the Council through CHIA's work on its strategic plan—promising a fuller update at a later meeting—and the agency's work on the electronic health record (EHR) data.

### III. CHIA PRIORITY AREAS UPDATE

Next, Ms. Peters updated the Council on CHIA's priority areas that were first introduced at the June Council meeting. First, Cat Nwachukwu, Senior Manager from CHIA's Research Team gave an in-depth presentation on CHIA's work on the Massachusetts Health Care and Human Services Workforce (MHCW) survey. She explained to the Council that the goal of the survey is to provide a critical fact base to support ongoing monitoring of workforce trends and to inform state policies and programs in the health and human service sectors. Ms. Nwachukwu then walked through how the survey was being distributed across a large variety of providers in Massachusetts and the survey's current status. She explained to Council members that CHIA plans to release results in two phases, with the first including an interactive Tableau dashboard.

There was a robust discussion within the Council on the importance of this inaugural survey, and its value in furthering the understanding of the health care workforce crisis in Massachusetts. Council members asked questions regarding the release of the survey results and sought clarification on some of the topics covered in the survey. Additionally, Council members were very interested in understanding the various methods CHIA was considering to share survey results, and to what extent CHIA plans to share survey data with other state agencies, health care researchers, or the general public.

Erin Bonney, Director from the Health Informatics and Reporting team, then proceeded to provide a brief update on CHIA's development of the next primary care dashboard. She briefly summarized CHIA's first dashboard published back in January 2023 for the new Council members, then walked through some of the changes being made to the next version, planned for release in January 2024. Council members reiterated their support and interest in this ongoing series.

Haley Farrar-Muir, Senior Manager from the Research Team, walked through a high-level update on CHIA's health care equity efforts. Ms. Farrar-Muir noted that CHIA is developing a new health equity strategy, which aims to standardize reporting across the agency, create an equity roadmap, and enhance

## **Minutes of the Health Information and Analysis Oversight Council October 12, 2023**

reporting products and publications based on feedback. She concluded by noting that a more in-depth update would be provided at the next Council meeting.

### **IV. EAPCD UPDATE**

Jayne Reed, Senior Director of Customer and Data Product Support, concluded the meeting's agenda with a brief update on the eAPCD. After providing some background for new Council members and updating everyone on the latest developments of the project, Ms. Reed informed the Council of CHIA's plan to create an advisory board that includes internal and external members to help inform future decisions and planning.

### **V. CLOSING**

Before concluding the meeting, Ms. Donohue thanked Dr. Meredith Rosenthal for her service to CHIA's Oversight Council, who is departing to pursue other opportunities.

With no other business to discuss, Ms. Donohue sought to adjourn the meeting; the meeting concluded at 3:53p.m.