

Holyoke Medical Center

2021 Hospital Profile

OVERVIEW

City/Town:	Holyoke, MA
Region:	Western Massachusetts
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY21:	199, Mid-Size Hospital
Hospital System Affiliation:	Valley Health System
Hospital System Surplus (Deficit) in HFY21:	(\$999,134)
Change in Ownership HFY17-HFY21:	Not Applicable

Tax Status:	Non-profit
Trauma Center Designation:	Not Applicable
Total FTE's in HFY21:	1,112.00
FY21 Case Mix Index:	1.04
Public Payer Mix ² :	76.6%: HPP Hospital
Percent of Total GPSR - Medicare/Medicaid/Commercial:	47% / 30% / 17%
CY20 Commercial Statewide Relative Price:	0.73

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)

	HFY17	HFY18	HFY19	HFY20	HFY21
Inpatient GPSR	\$80.4M	\$81.6M	\$84.4M	\$84.3M	\$101.8M
Outpatient GPSR	\$229.6M	\$249.8M	\$284.3M	\$257.9M	\$302.4M
Total GPSR	\$310.1M	\$331.3M	\$368.7M	\$342.2M	\$404.2M
Inpatient NPSR per CMAD	\$7,488	\$8,550	\$8,825	\$10,272	\$12,818
Inpatient NPSR	\$43.4M	\$54.8M	\$54.1M	\$56.6M	\$72.3M
Outpatient NPSR	\$93.4M	\$90.4M	\$102.5M	\$81.9M	\$79.0M

REVENUE & EXPENSES

	HFY17	HFY18	HFY19	HFY20	HFY21
Operating Revenue	\$153.2M	\$167.2M	\$178.5M	\$186.7M	\$185.5M
Non-Operating Revenue ⁴	\$1.6M	\$0.4M	\$0.4M	\$4.8M	(\$0.7M)
COVID Funding Included in Operating Revenue ⁵	-	-	-	\$23.5M	\$0.0M
Total Revenue	\$154.8M	\$167.6M	\$178.9M	\$191.6M	\$184.8M
Total Expenses	\$151.8M	\$162.2M	\$174.2M	\$173.3M	\$184.0M
Total Surplus (Deficit)	\$3.0M	\$5.4M	\$4.7M	\$18.3M	\$0.8M
Operating Margin	0.9%	3.0%	2.4%	7.0%	0.8%
Non-Operating Margin	1.0%	0.2%	0.2%	2.5%	(0.4%)
Total Margin	2.0%	3.2%	2.6%	9.5%	0.4%

SOLVENCY AND LIQUIDITY

	HFY17	HFY18	HFY19	HFY20	HFY21
Total Net Assets or Equity	(\$10.7M)	(\$0.9M)	(\$16.4M)	(\$10.8M)	\$10.5M
Current Ratio	1.4	1.4	1.3	1.6	1.3
Debt Service Coverage Ratio	3.3	4.9	4.0	7.9	2.1
Cash Flow to Total Debt	16.9%	22.6%	18.4%	40.7%	9.9%
Equity Financing Ratio	(12.3%)	(1.0%)	(18.1%)	(10.0%)	9.3%
Average Age of Plant	28.0	27.0	29.0	28.0	23.0

UTILIZATION

Licensed Beds in HFY21:	205
Available Beds in HFY21:	205
Staffed Beds in HFY21:	199
HFY21 Percentage Occupancy:	39.7%
Inpatient Discharges in HFY21:	5,442
Change HFY20-HFY21:	(0.8%)
Percent of Total Region Discharges in HFY21:	5.9%
Percent of Statewide Total Discharges in HFY21:	<1%
Inpatient Days in HFY21:	28,802
Change HFY20-HFY21:	17.5%
Percent of Total Region Inpatient Days in HFY21:	6.3%
Percent of Statewide Total Inpatient Days in HFY21:	<1%
Average Length of Stay in HFY21:	5.29
Change HFY20-HFY21:	18.3%
Emergency Department Visits in HFY21:	39,834
Change HFY20-HFY21:	(8.5%)
Percent of Total Region Emergency Department Visits in HFY21:	11.4%
Percent of Statewide Total Emergency Department Visits in HFY21:	1.6%
Outpatient Visits in HFY21:	159,543
Change HFY20-HFY21:	12.4%

TOP DISCHARGES BY INPATIENT CASE (DRG) IN FY21

Inpatient Case (DRG) ⁶	Discharges	Percent of Total Hospital Discharges
Septicemia & Disseminated Infections	502	9.28%
Heart failure	279	5.15%
Major Resp Infect & Inflam	260	4.80%
Major Depressive Disorders	258	4.77%
Bipolar disorders	212	3.92%
Procedures for obesity	209	3.86%
Schizophrenia	165	3.05%
Chronic Obstructive Pulmonary Disease	158	2.92%
Kidney & Urinary Tract Infections	136	2.51%
Cva & Precerebral Occlusion W/ Infarct	107	1.97%

TOP DISCHARGES BY COMMUNITY IN FY21

Community ⁶	Discharges	Percent of Total Community Discharges
Holyoke, MA	2,351	43%
Chicopee, MA	1,072	15%
South Hadley, MA	525	29%
Springfield, MA	391	2%
Westfield, MA	145	3%
Granby, MA	138	22%
West Springfield, MA	123	4%
Easthampton, MA	108	7%
Ludlow, MA	45	2%
Southampton, MA	41	7%

For descriptions of the metrics, please see the technical appendix.

¹ Data from the FY2017 through FY2021 CHIA Cost Reports and Financial Statements.

² High Public Payer Hospitals (HPP) reported a minimum of 63% of gross patient service revenue from public payers.

³ Effective FY 2020 supplemental revenue is not included in net patient service revenue for all hospitals. Prior to FY 2020, reporting of supplemental revenue varied by hospital.

⁴ There was an accounting change adopted by most hospitals beginning in FY 2020 in which unrealized gains and losses on investments are now recognized as non-operating income.

⁵ Federal and State COVID-19 relief funding was distributed to hospitals as part of the Coronavirus Aid, Relief, and Economic Security (CARES) Act beginning in FY2020. A portion of this funding was reported as operating revenue.

⁶ Inpatient cases and communities with less than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) and Top Discharges By Community charts.

For more information, please contact:

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