HARRINGTON MEMORIAL HOSPITAL

2020 Hospital Profile

Southbridge, MA
Community-High Public Payer Hospital
Central Massachusetts

Harrington Memorial Hospital is a mid-size, non-profit community-High Public Payer (HPP) hospital located in the Central Massachusetts region. Between FY16 and FY20, the volume of inpatient discharges at the hospital decreased by 2.8% compared to a median decrease of 7.6% at cohort hospitals. Outpatient visits decreased by 6.2% for the hospital between FY16 and FY20, compared to a median decrease of 15.2% for its peer cohort. After reporting a profit in each of the prior four years, in FY20 Harrington reported a loss of \$0.4M. In FY20, its total margin of -0.3% was lower than its peer cohort median of 4.0%.

Overview / Size

Hospital System Affiliation: Harrington Healthcare System, Inc.
Hospital System Surplus (Deficit) in FY20: (\$12,166,502)
Change in Ownership (FY16-20): Not Applicable
Total Staffed Beds: 119, mid-size acute hospital
% Occupancy: 47.1%, < cohort avg. (63%)
Trauma Center Designation: Not Applicable

Case Mix Index: 0.95, < cohort avg. (1.00); < statewide (1.16)

Financial

Inpatient NPSR per CMAD: \$10.778 Change FY19-FY20: 36.8% Inpatient Outpatient Revenue in FY20: 22%:78% Outpatient Revenue in FY20: \$81,572,226 Change FY19-FY20: -21.7% Total Revenue in FY20: \$146,778,982 COVID Funding Included in Total Revenue: \$8,827,877 -\$411,840 Total Surplus (Deficit) in FY20:

Paver Mix

Public Payer Mix¹: 67.8% HPP Hospital
CY19 Commercial Statewide Relative Price: 0.841
Top 3 Commercial Payers: Blue Cross Blue Shield
Fallon
Tufts HMO

Utilization

 Inpatient Discharges in FY20:
 3,995

 Change FY19-FY20:
 -10.6%

 Emergency Department Visits in FY20:
 33,502

 Change FY19-FY20:
 -15.2%

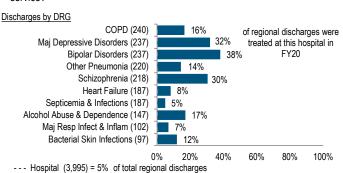
 Outpatient Visits in FY20:
 73,015

 Change FY19-FY20:
 -11.5%

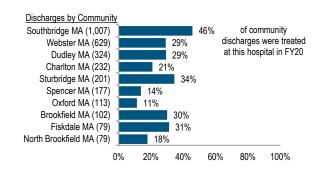
Quality

Readmission Rate in FY20: 16.6%
Change FY19-FY20 (percentage points): 1.3
Early Elective Deliveries Rate: Not Applicable

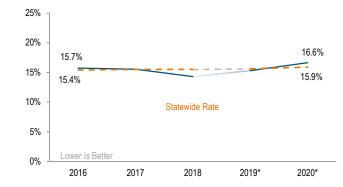
What were the most common inpatient cases (DRGs) treated at the hospital in FY20? What proportion of the region's cases did this hospital treat for each service?



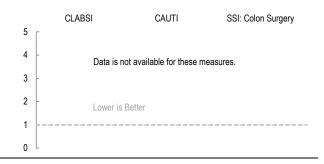
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the statewide rate?²



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?

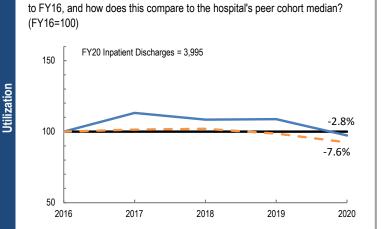


2020 HOSPITAL PROFILE: HARRINGTON MEMORIAL HOSPITAL

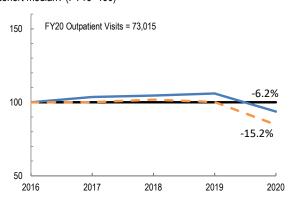
How has the volume of the hospital's inpatient discharges changed compared

Cohort: Community-High Public Payer Hospital

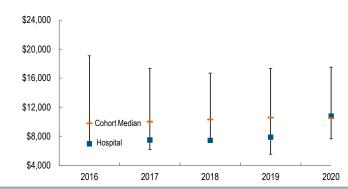




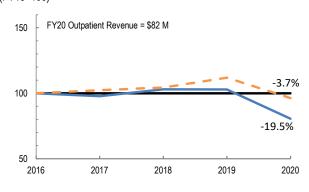
How has the volume of the hospital's outpatient visits changed compared to FY16, and how does this compare to the hospital's peer cohort median? (FY16=100)



What was the hospital's net inpatient service revenue³ per case mix adjusted discharge between FY16 and FY20, and how does this compare to the hospital's peer cohort median?



How has the hospital's net outpatient revenue³ changed compared to FY16, and how does this compare to the hospital's peer cohort median? (FY16=100)



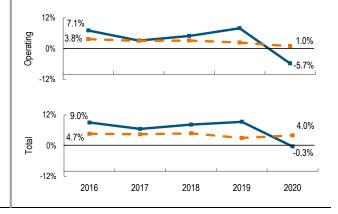
How have the hospital's total revenue and costs changed between FY16 and FY20? (COVID funding affects FY20 only)

Revenue, Cost, & Profit/Loss (in millions)

Patient Revenue Trends

			٠,		,					
FY		2016		2017		2018		2019		2020
Operating Revenue	\$	135.5	\$	137.9	\$	142.8	\$	144.6	\$	138.8
COVID Funding Included in Operating Revenue									\$	8.8
Non-Operating Revenue ⁴	\$	2.6	\$	4.7	\$	4.7	\$	1.9	\$	8.0
Total Revenue	\$	138.0	\$	142.7	\$	147.6	\$	146.5	\$	146.8
Total Costs	\$	125.6	\$	133.4	\$	135.4	\$	132.8	\$	147.2
Total Profit (Loss)	\$	12.4	\$	9.3	\$	12.1	\$	13.6	\$	(0.4)

What were the hospital's total margin and operating margins between FY16 and FY20, and how do these compare to the hospital's peer cohort medians? (Note: FY20 margins include COVID funding)



For descriptions of the metrics, please see the technical appendix.

¹ High Public Payer Hospitals (HPP) reported a minimum of 63% of gross patient service revenue from public payers.

² For 2019 and 2020 readmission rates, a new methodology was used. These rates may not be comparable to earlier years. For more information, please see: https://www.chiamass.gov/assets/docs/r/pubs/2022/Readmissions-Technical-Appendix-2011-2020.pdf

³ Effective FY 2020 supplemental revenue is not included in net patient service revenue for all hospitals. Prior to FY 2020, reporting of supplemental revenue varied by hospital

⁴ There was an accounting change adopted by most hospitals beginning in FY 2020 in which unrealized gains and losses on investments are now recognized as non-operating income