STEWARD GOOD SAMARITAN MEDICAL CENTER

2020 Hospital Profile

Brockton, MA

Community-High Public Payer Hospital Metro South

Steward Good Samaritan Medical Center is a large, for-profit community-High Public Payer (HPP) hospital located in the Metro South region. It is a member of Steward Health Care. Outpatient visits decreased by 19.3% for the hospital between FY16 and FY20, compared to a median decrease of 15.2% for its peer cohort. Outpatient revenue decreased 21.1% for the hospital between FY16 and FY20, compared to a median decrease of 3.7% for its peer cohort. Steward Good Samaritan reported a profit in each of the five years in this period, including a profit at \$58.8M and a total margin of 17.2% in FY20.

Overview / Size

Hospital System Affiliation: Steward Health Care Hospital System Surplus (Deficit) in FY20: (\$407,593,000) Change in Ownership (FY16-20): Not Applicable Total Staffed Beds: 237, among the larger acute hospitals 78.2%, > cohort avg. (63%) % Occupancy:

Trauma Center Designation: Adult: Level 3

Case Mix Index: 1.06, > cohort avg. (1.00); < statewide (1.16)

Financial

Inpatient NPSR per CMAD: \$10,859 Change FY19-FY20: -3.9% Inpatient Outpatient Revenue in FY20: 50%:50% Outpatient Revenue in FY20: \$95,614,617 Change FY19-FY20: -27.7% Total Revenue in FY20: \$341,170,952 COVID Funding Included in Total Revenue: \$44,336,804 Total Surplus (Deficit) in FY20: \$58,776,667

Paver Mix

Public Payer Mix¹: 70.1% HPP Hospital CY19 Commercial Statewide Relative Price: 0.974 Top 3 Commercial Payers: Blue Cross Blue Shield Harvard Pilgrim Tufts HMO

Utilization

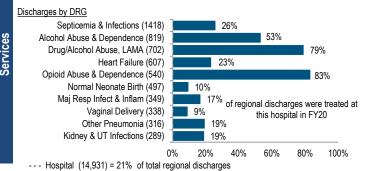
Inpatient Discharges in FY20:	14,931
Change FY19-FY20:	-6.3%
Emergency Department Visits in FY20:	50,914
Change FY19-FY20:	-19.3%
Outpatient Visits in FY20:	61,902
Change FY19-FY20:	-20.0%

Quality

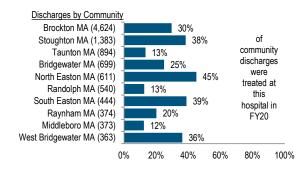
Readmission Rate in FY20: 19.1% Change FY19-FY20 (percentage points): -0.1 Early Elective Deliveries Rate: 0.0%

What were the most common inpatient cases (DRGs) treated at the hospital in FY20? What proportion of the region's cases did this hospital treat for each

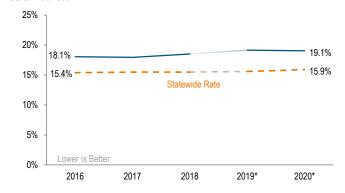
service?



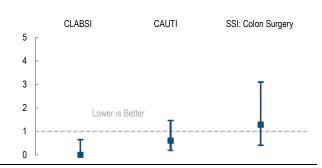
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the statewide rate?2



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



2020 HOSPITAL PROFILE: STEWARD GOOD SAMARITAN MEDICAL CENTER

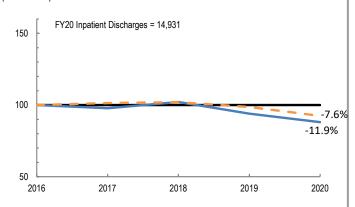
Cohort: Community-High Public Payer Hospital

Utilization

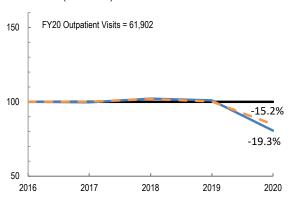
Financial Performance



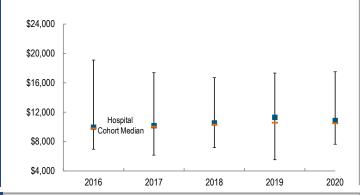
How has the volume of the hospital's inpatient discharges changed compared to FY16, and how does this compare to the hospital's peer cohort median? (FY16=100)



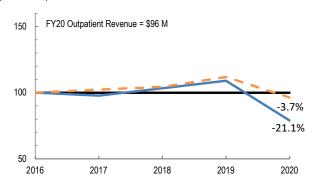
How has the volume of the hospital's outpatient visits changed compared to FY16, and how does this compare to the hospital's peer cohort median? (FY16=100)



What was the hospital's net inpatient service revenue³ per case mix adjusted discharge between FY16 and FY20, and how does this compare to the hospital's peer cohort median?



How has the hospital's net outpatient revenue³ changed compared to FY16, and how does this compare to the hospital's peer cohort median? (FY16=100)

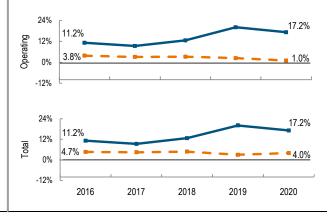


How have the hospital's total revenue and costs changed between FY16 and FY20? (COVID funding affects FY20 only)

Revenue, Cost. & Profit/Loss (in millions)

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FY		2016		2017		2018		2019		2020	
Operating Revenue	\$	273.7	\$	276.4	\$	298.7	\$	310.3	\$	341.2	
COVID Funding Included in Operating Revenue										44.3	
Non-Operating Revenue ⁴	\$	0.2	\$	0.2	\$	0.6	\$	0.0	\$	0.0	
Total Revenue	\$	273.9	\$	276.6	\$	299.3	\$	310.3	\$	341.2	
Total Costs	\$	243.1	\$	250.8	\$	261.2	\$	247.8	\$	282.4	
Total Profit (Loss)	\$	30.8	\$	25.8	\$	38.1	\$	62.5	\$	58.8	

What were the hospital's total margin and operating margins between FY16 and FY20, and how do these compare to the hospital's peer cohort medians? (Note: FY20 margins include COVID funding)



For descriptions of the metrics, please see the technical appendix.

¹ High Public Payer Hospitals (HPP) reported a minimum of 63% of gross patient service revenue from public payers.

² For 2019 and 2020 readmission rates, a new methodology was used. These rates may not be comparable to earlier years. For more information, please see: https://www.chiamass.gov/assets/docs/r/pubs/2022/Readmissions-Technical-Appendix-2011-2020.pdf

³ Effective FY 2020 supplemental revenue is not included in net patient service revenue for all hospitals. Prior to FY 2020, reporting of supplemental revenue varied by hospital

⁴ There was an accounting change adopted by most hospitals beginning in FY 2020 in which unrealized gains and losses on investments are now recognized as non-operating income