

South Shore Hospital is a large, non-profit community hospital located in the Metro South region. Inpatient discharges at South Shore Hospital decreased 6.6% between FY10 and FY14, compared with a 9.5% decrease at the cohort median. Outpatient visits increased 7.2% between FY10 and FY14 at the hospital, compared to a median decrease of 1.5% at peer cohort hospitals. During the same period, outpatient revenue increased 30.9% at the hospital. South Shore Hospital was profitable from FY10 to FY14, with a total margin of 3.3% in FY14, higher than the 2.9% median total margin of its cohort.

At a Glance

Overview / Size

Hospital System Affiliation:	Not Applicable
Change in Ownership (FY10-FY14):	Not Applicable
Total Staffed Beds:	415, 10th largest acute hospital
% Occupancy:	68.1%, > cohort avg. (61%)
Special Public Funding:	Not Applicable
Trauma Center Designation:	Adult: Level 2, Pedi: Level 3
Case Mix Index:	0.84, > cohort avg. (0.81); < statewide (1.00)

Financial

Adjusted [†] Cost per Discharge:	\$10,168
Inpatient NPSR per CMAD:	\$11,791
Change FY13-FY14:	1.7%
Inpatient:Outpatient Revenue in FY14:	44%:56%
Outpatient Revenue in FY14:	\$236,436,116
Change FY13-FY14:	7.8%
Total Revenue in FY14:	\$494,896,482
Total Surplus (Loss) in FY14:	\$16,370,390

Payer Mix

Public Payer Mix:	57.5% (Non-DSH* Hospital)
CY14 Commercial Payer Price Level:	61st Percentile
Top 3 Commercial Payers:	Blue Cross Blue Shield of Massachusetts Harvard Pilgrim Health Care Tufts Associated Health Maintenance Org.

Utilization

Inpatient Discharges in FY14:	24,738
Change FY13-FY14:	-0.9%
Emergency Department Visits in FY14:	86,923
Change FY13-FY14:	1.1%
Outpatient Visits in FY14:	301,227
Change FY13-FY14:	-1.1%

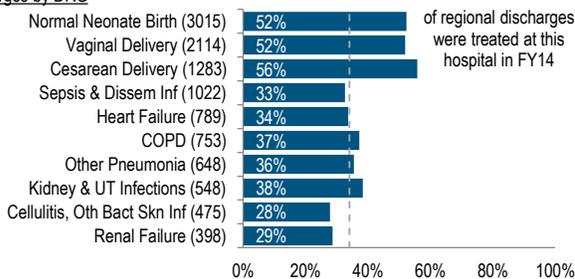
Quality

Readmission Rate in FY13:	14.4%
Change FY11-FY13 (percentage points):	-1.6%
Early Elective Deliveries Rate (Jan 2014-Jun 2015):	0.0%

Services

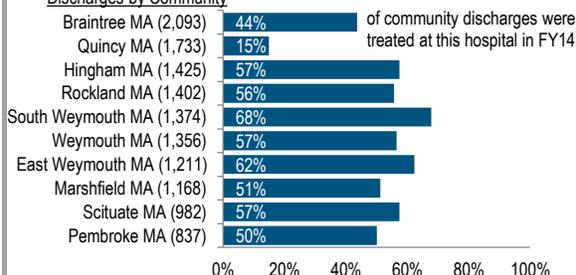
What were the most common inpatient cases (DRGs) treated at the hospital in FY14? What proportion of the region's cases did this hospital treat for each service?

Discharges by DRG



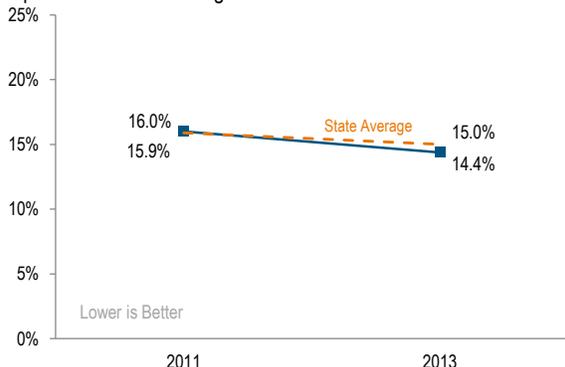
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?

Discharges by Community

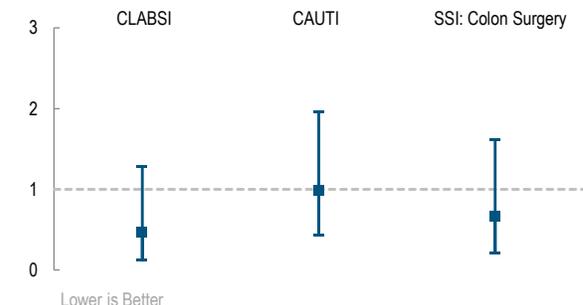


Quality

What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



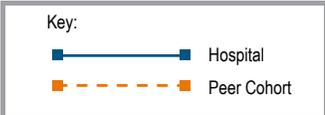
How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



For descriptions of the metrics, please see the technical appendix.

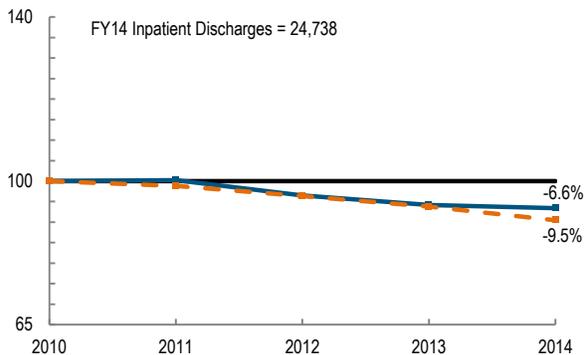
2014 HOSPITAL PROFILE: SOUTH SHORE HOSPITAL

Cohort: Community Hospital

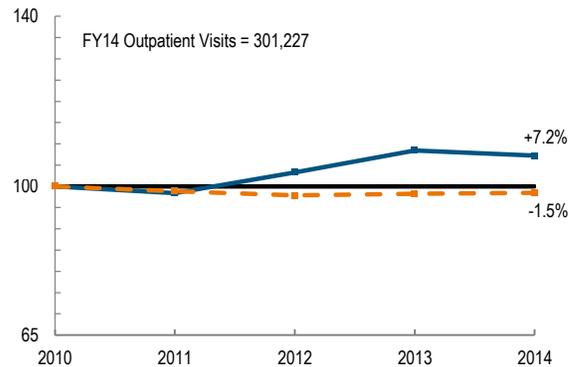


Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY10, and how does this compare to the hospital's peer cohort median? (FY10=100)

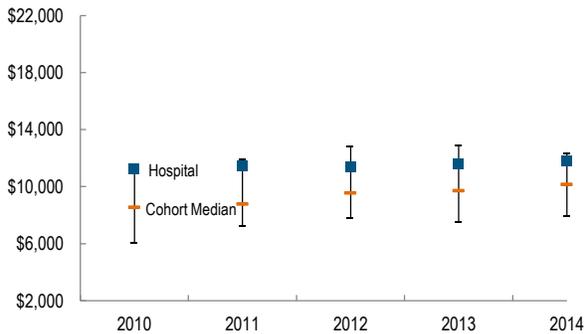


How has the volume of the hospital's outpatient visits changed compared to FY10, and how does this compare to the hospital's peer cohort median? (FY10=100)

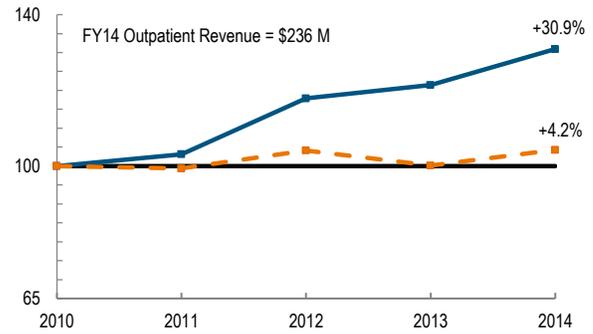


Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY10 and FY14, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY10, and how does this compare to the hospital's peer cohort median? (FY10=100)



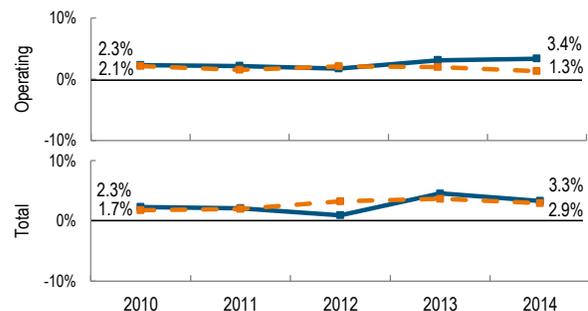
Financial Performance

How have the hospital's total revenue and costs changed between FY10 and FY14?

Revenue, Cost, & Profit/Loss (in millions)

FY	2010	2011	2012	2013	2014
Operating Revenue	\$ 421	\$ 436	\$ 459	\$ 472	\$ 495
Non-Operating Revenue	\$ 0	\$ (0)	\$ (4)	\$ 7	\$ (0)
Total Revenue	\$ 421	\$ 436	\$ 455	\$ 479	\$ 495
Total Costs	\$ 411	\$ 427	\$ 451	\$ 457	\$ 479
Total Profit (Loss)	\$ 9.6	\$ 9.1	\$ 4.2	\$ 21.7	\$ 16.4

What were the hospital's total margin and operating margins between FY10 and FY14, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

* Disproportionate Share Hospitals (DSH) receive a minimum of 63% of gross patient service revenue from public payers.

† Costs were adjusted to exclude direct medical education costs and physician compensation.

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