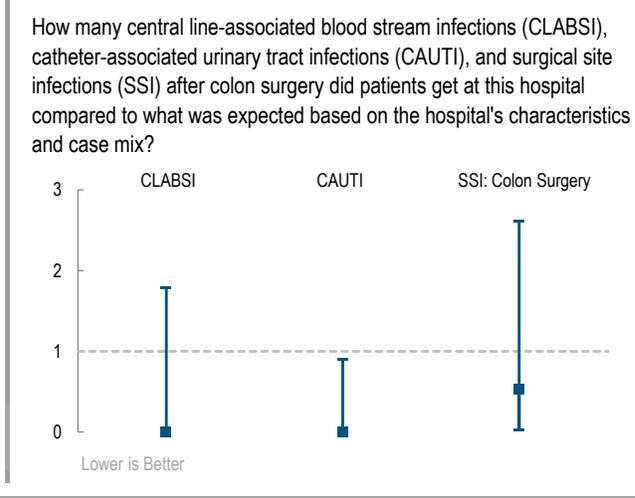
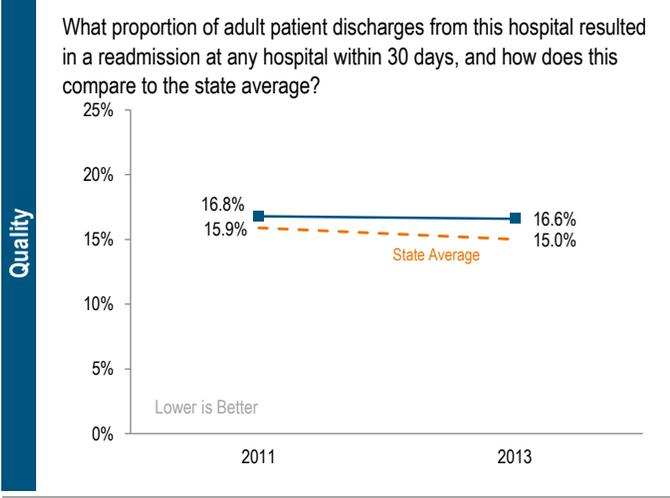
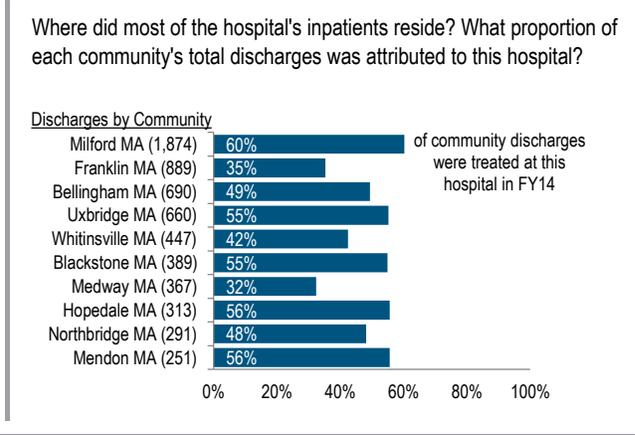
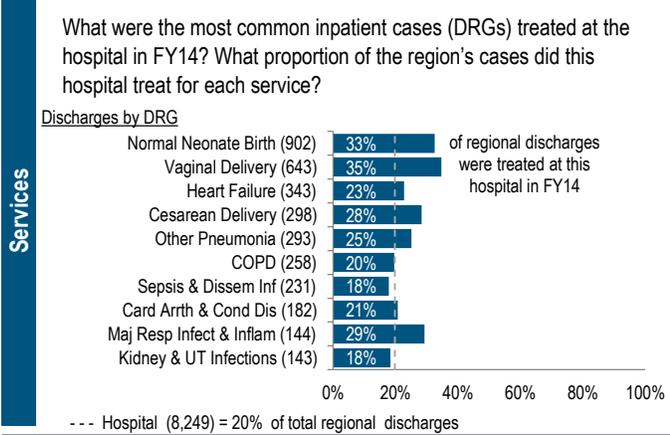


Milford Regional Medical Center is a mid-size, non-profit community hospital located in the Metro West region. Inpatient discharges decreased 2.5% at Milford Regional Hospital from FY10 to FY14, compared with a median decrease of 9.5% among its peer cohort hospitals. Outpatient visits decreased 38.8% at the hospital from FY10 to FY14, compared with a median decrease of 1.5% at its peer cohort hospitals. Milford Regional Hospital earned a profit each year in the five-year period, with a total margin of 4.2% in FY14, higher than the 2.9% median total margin of its peer cohort.

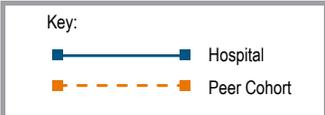
Overview / Size	
Hospital System Affiliation:	Not Applicable
Change in Ownership (FY10-FY14):	Not Applicable
Total Staffed Beds:	150, mid-size acute hospital
% Occupancy:	52.9%, < cohort avg. (61%)
Special Public Funding:	CHART ^A , ICB ^B
Trauma Center Designation:	Not Applicable
Case Mix Index:	0.81, = cohort avg. (0.81); < statewide (1.00)
Financial	
Adjusted ^F Cost per Discharge:	\$9,026
Inpatient NPSR per CMAD:	\$10,890
Change FY13-FY14:	27.4%
Inpatient:Outpatient Revenue in FY14:	26%:74%
Outpatient Revenue in FY14:	\$113,709,588
Change FY13-FY14:	-8.6%
Total Revenue in FY14:	\$188,866,283
Total Surplus (Loss) in FY14:	\$7,863,000
Payer Mix	
Public Payer Mix:	51.9% (Non-DSH* Hospital)
CY14 Commercial Payer Price Level:	34th Percentile
Top 3 Commercial Payers:	Blue Cross Blue Shield of Massachusetts Harvard Pilgrim Health Care Tufts Associated Health Maintenance Org.
Utilization	
Inpatient Discharges in FY14:	8,249
Change FY13-FY14:	-4.9%
Emergency Department Visits in FY14:	55,570
Change FY13-FY14:	0.5%
Outpatient Visits in FY14:	113,298
Change FY13-FY14:	3.3%
Quality	
Readmission Rate in FY13:	16.6%
Change FY11-FY13 (percentage points):	-0.2%
Early Elective Deliveries Rate (Jan 2014-Jun 2015):	0.0%



For descriptions of the metrics, please see the technical appendix.

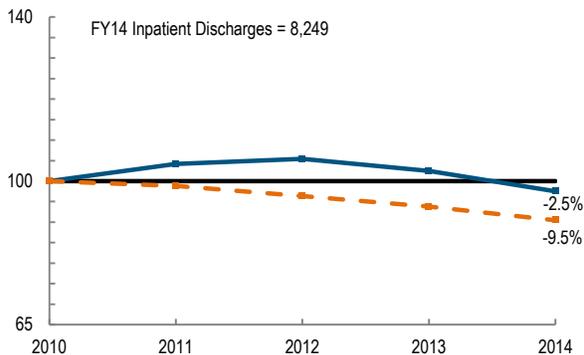
2014 HOSPITAL PROFILE: MILFORD REGIONAL MEDICAL CENTER

Cohort: Community Hospital

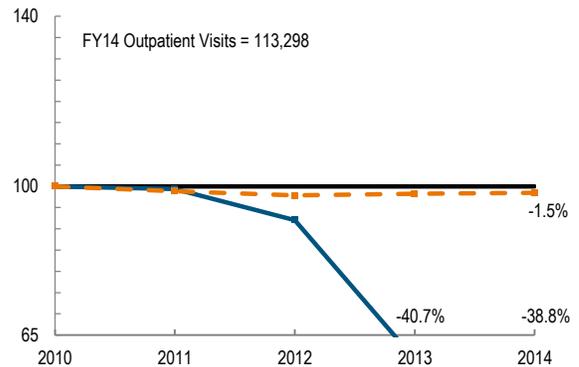


Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY10, and how does this compare to the hospital's peer cohort median? (FY10=100)

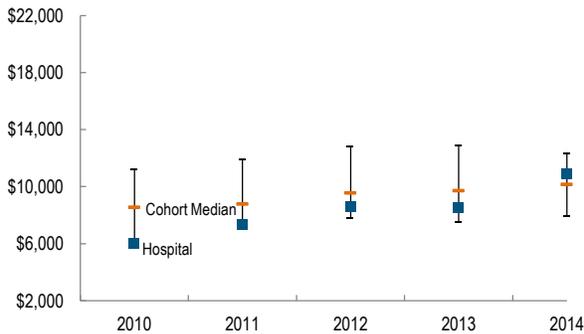


How has the volume of the hospital's outpatient visits changed compared to FY10, and how does this compare to the hospital's peer cohort median? (FY10=100)

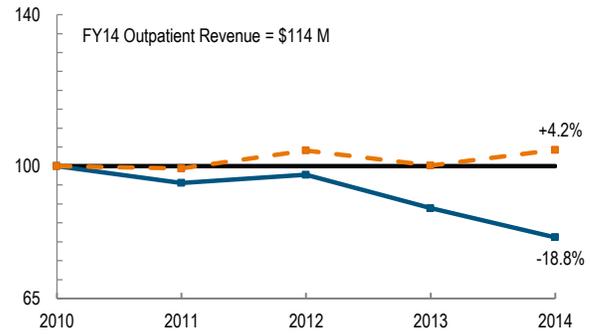


Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY10 and FY14, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY10, and how does this compare to the hospital's peer cohort median? (FY10=100)



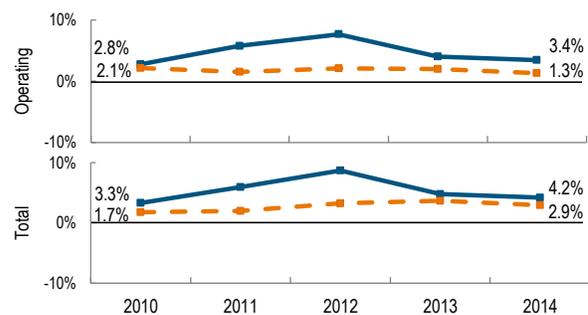
Financial Performance

How have the hospital's total revenue and costs changed between FY10 and FY14?

Revenue, Cost, & Profit/Loss (in millions)

FY	2010	2011	2012	2013	2014
Operating Revenue	\$ 189	\$ 195	\$ 196	\$ 183	\$ 188
Non-Operating Revenue	\$ 1	\$ 0	\$ 2	\$ 1	\$ 1
Total Revenue	\$ 190	\$ 195	\$ 198	\$ 185	\$ 189
Total Costs	\$ 183	\$ 184	\$ 181	\$ 176	\$ 181
Total Profit (Loss)	\$ 6.2	\$ 11.6	\$ 17.2	\$ 8.8	\$ 7.9

What were the hospital's total margin and operating margins between FY10 and FY14, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

^o For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

[^] For more information on Community Hospital Acceleration, Revitalization and Transformation (CHART) special funding, please contact the Health Policy Commission (HPC).

^{*} Disproportionate Share Hospitals (DSH) receive a minimum of 63% of gross patient service revenue from public payers.

[†] Costs were adjusted to exclude direct medical education costs and physician compensation.

CENTER FOR HEALTH INFORMATION AND ANALYSIS

501 Boylston Street
Boston, MA 02116
617.701.8100

www.chiamass.gov

CHIA