

STEWARD HOLY FAMILY HOSPITAL

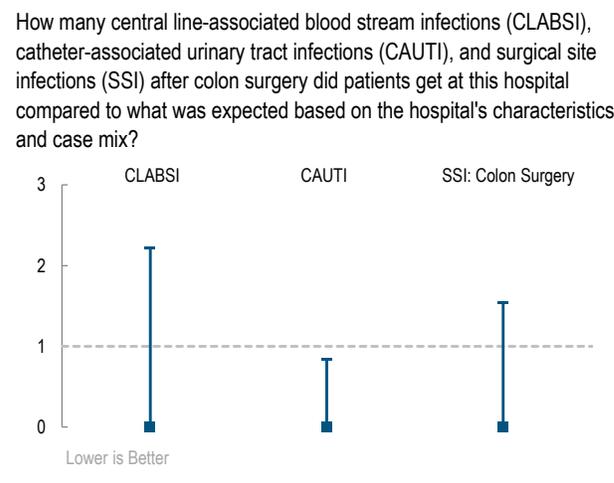
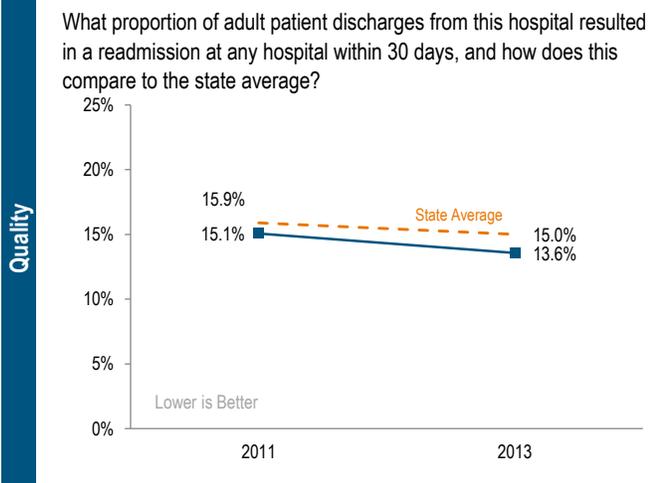
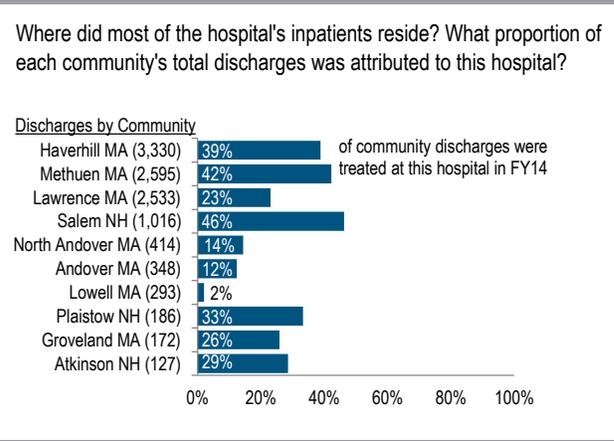
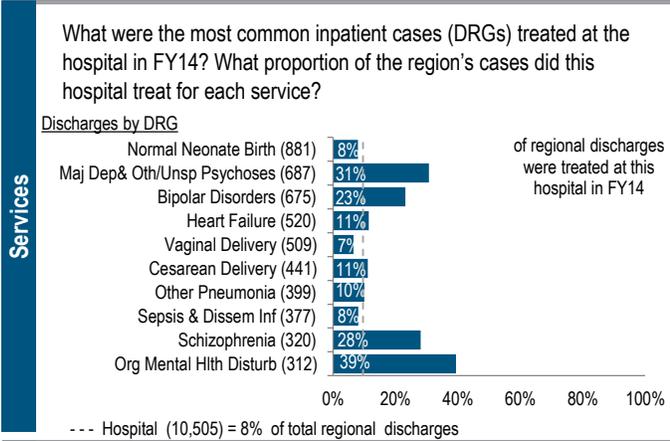
2014 Hospital Profile

Methuen, MA
Community, Disproportionate Share Hospital
Northeastern Massachusetts

Steward Holy Family Hospital is a mid-size, for-profit community-Disproportionate Share Hospital (DSH) located in the Northeastern Massachusetts region. Merrimack Hospital, another Steward Health Care System hospital, merged with Holy Family Hospital, operating under Holy Family's license as Holy Family Hospital at Merrimack Valley. All of the utilization information in this hospital profile includes one month of Merrimack Valley Hospital data in FY14, as the two campuses merged. Holy Family was profitable three of the five years, and had a total margin of 5.3% in FY14, consistent with the median of cohort hospitals.

Overview / Size	
Hospital System Affiliation:	Steward Health Care System
Change in Ownership (FY10-FY14):	Steward Health Care - 2010
Total Staffed Beds:	189, mid-size acute hospital
% Occupancy:	71.4%, > cohort avg. (66%)
Special Public Funding:	ICB ⁹
Trauma Center Designation:	Not Applicable
Case Mix Index:	0.89, > cohort avg. (0.85); < statewide (1.00)
Financial	
Adjusted ⁷ Cost per Discharge:	\$8,785
Inpatient NPSR per CMAD:	\$9,343
Change FY13-FY14:	-0.9%
Inpatient:Outpatient Revenue in FY14:	37%:63%
Outpatient Revenue in FY14:	\$91,680,253
Change FY13-FY14:	10.3%
Total Revenue in FY14:	\$201,945,976
Total Surplus (Loss) in FY14:	\$10,734,190

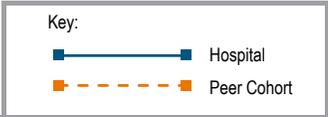
Payer Mix	
Public Payer Mix:	67.2% (DSH* Hospital)
CY14 Commercial Payer Price Level:	36th Percentile
Top 3 Commercial Payers:	Blue Cross Blue Shield of Massachusetts Tufts Associated Health Maintenance Org. Harvard Pilgrim Health Care
Utilization	
Inpatient Discharges in FY14:	10,505
Change FY13-FY14:	-3.7%
Emergency Department Visits in FY14:	46,777
Change FY13-FY14:	12.7%
Outpatient Visits in FY14:	90,985
Change FY13-FY14:	6.6%
Quality	
Readmission Rate in FY13:	13.6%
Change FY11-FY13 (percentage points):	-1.5%
Early Elective Deliveries Rate (Jan 2014-Jun 2015):	3.3%



For descriptions of the metrics, please see the technical appendix.

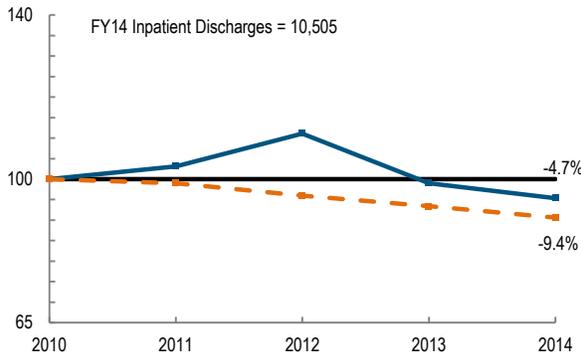
2014 HOSPITAL PROFILE: STEWARD HOLY FAMILY HOSPITAL

Cohort: Community, Disproportionate Share Hospital

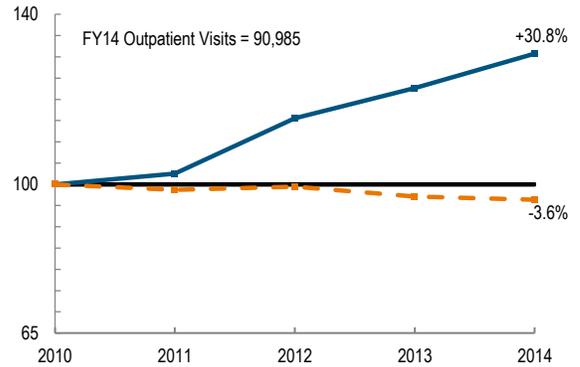


Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY10, and how does this compare to the hospital's peer cohort median? (FY10=100)

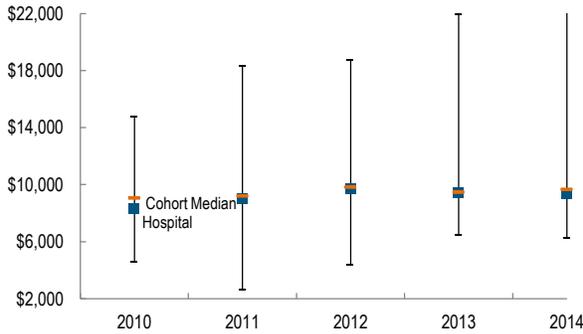


How has the volume of the hospital's outpatient visits changed compared to FY10, and how does this compare to the hospital's peer cohort median? (FY10=100)

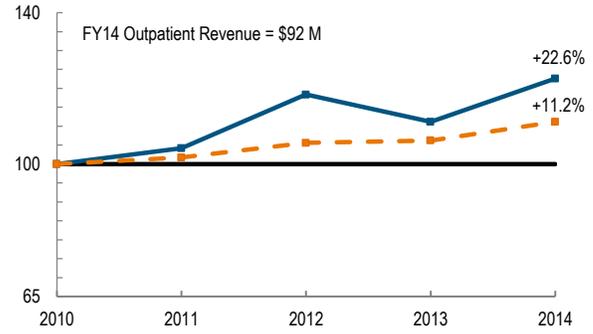


Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY10 and FY14, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY10, and how does this compare to the hospital's peer cohort median? (FY10=100)



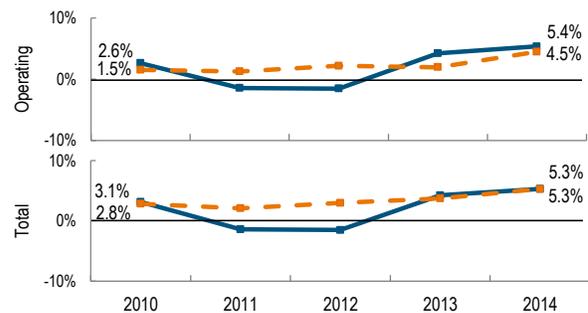
Financial Performance

How have the hospital's total revenue and costs changed between FY10 and FY14?

Revenue, Cost, & Profit/Loss (in millions)

FY	2010	2011	2012	2013	2014
Operating Revenue	\$ 153	\$ 154	\$ 188	\$ 182	\$ 202
Non-Operating Revenue	\$ 1	\$ 0	\$ 0	\$ (0)	\$ (0)
Total Revenue	\$ 154	\$ 154	\$ 188	\$ 182	\$ 202
Total Costs	\$ 149	\$ 156	\$ 191	\$ 174	\$ 191
Total Profit (Loss)	\$ 4.8	\$ (2.2)	\$ (2.9)	\$ 7.7	\$ 10.7

What were the hospital's total margin and operating margins between FY10 and FY14, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

^o For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

* Disproportionate Share Hospitals (DSH) receive a minimum of 63% of gross patient service revenue from public payers.

[†] Costs were adjusted to exclude direct medical education costs and physician compensation.

CENTER FOR HEALTH INFORMATION AND ANALYSIS

501 Boylston Street
Boston, MA 02116
617.701.8100

www.chiamass.gov

