

Center for Health Information and Analysis Group Adult Foster Care Cost Report Directions Provider Fiscal Year 2014

The Center for Health Information and Analysis (“the Center” or “CHIA”) will use the Group Adult Foster Care (GAFC) cost report to establish rates for group adult foster care providers, and to complete additional analyses to inform policy-making. Once filed with the Center, these reports become public documents and will be provided upon request to any interested party.

Please carefully read these instructions. Many frequently asked questions are addressed in the instructions.

Contents

| | |
|--|----|
| Who Must File | 1 |
| What to File..... | 2 |
| When to File..... | 3 |
| Unacceptable Filings..... | 3 |
| How to Submit Cost Report..... | 4 |
| How to Get Help | 4 |
| Multiple site agencies | 4 |
| General Instructions | 4 |
| Nature of Expenses and Revenues to be Reported | 4 |
| General Information Tab..... | 5 |
| Schedule A: Revenue | 6 |
| Schedule B: Staffing Expenses | 7 |
| Schedule C: Non-Salary Related Expenses | 9 |
| Summary of Revenues, Expenses, Operating Results and Margins | 11 |
| Statement of Certification | 11 |

Who Must File

Providers of Group Adult Foster Care (GAFC) that participated in the MassHealth program during their Fiscal Year 2014 must file, unless the provider is exempt from filing for one or more of the following reasons:

1. The provider did not have a complete Fiscal Year 2014;
2. The provider had no MassHealth participation in its FY2014; or
3. The provider received less than \$50,000 in MassHealth revenue in its FY2014.

If you believe your agency is exempt from filing for any of the above reasons, please call CHIA’s Pricing Cost Report Helpdesk at (617) 701-8297. We will need your MassHealth ID number and Fiscal Year 2014 start and end dates in order to verify your eligibility for an exemption.

957 CMR 6.19 provides that CHIA may assess penalties against providers who knowingly fail to file cost reports or who knowingly file falsified data. In addition, CHIA may recommend that the Executive Office of Health and Human Services assess penalties, including but not limited to reductions in delinquent providers' rates of payment.

What to File

a) Cost Reports

Providers should file an adult foster care cost report for their Fiscal Year 2014. Blank cost reports are available in Microsoft Excel format from the Center at:

<http://www.chiamass.gov/information-for-data-submitters-group-adult-foster-care-cost-reports/>

b) Statement of Certification

Providers must file a Statement of Certification attesting that the cost report submission is accurate, complete and prepared in accordance with the instructions. The Statement of Certification is found in the cost report blank, and providers must sign, date and submit the Statement of Certification.

c) Financial Statements

Financial statements for the reporting period must also be filed to satisfy reporting requirements. The financial statements must be completed in accordance with generally accepted accounting principles (GAAP) using the accrual basis of accounting. Supplemental schedules must also be completed in accordance with GAAP. If the numbers on the cost report cannot be traced directly to the financial statements, include a reconciliation of the numbers in the cost report and the financials.

Acceptable documentation includes (in descending order of preference):

- a) Audited, reviewed, or compiled financial statements prepared by a Certified Public Accountant.
- b) A certification from a Certified Public Accountant attesting to the accuracy and validity of the data reported on the cost report. The CPA must not be a related party to the principal owners or partners of the agency.
- c) Copies of tax returns filed with the Internal Revenue Service for the reporting year.

Only one of the above financial statements is necessary.

d) Additional Information (if requested)

Upon review of the cost report, the Center may require additional information. This information will be considered a component of the cost report subject to the same certification and filing obligation as the initial filing.

When to File

GAFC providers must send a properly completed GAFC Cost Report via email by **September 16, 2015**. Cost reports containing any errors listed in the “Unacceptable Filings” section of these instructions will not be considered submitted until any errors are fixed.

A fifteen-day filing extension may be granted for good cause. A written request is necessary via email to the following address: CHIA.Data@state.ma.us .

Unacceptable Filings

Filings with the following errors will not be considered complete. Any of the below errors must be resolved before CHIA will consider you report submitted and complete.

- Cost reports that are missing any of the following information:
 - The provider’s name;
 - The provider’s 9-digit MassHealth ID number and letter suffix(es);
 - Dates of the provider’s fiscal year beginning and fiscal year end;
 - Units of GAFC service provided during the fiscal year.
- Use of prior years’ template for FY2014 reporting.
 - Solution: Download the **FY2014** GAFC cost report. Do not download or use previous years’ templates.
 - <http://www.chiamass.gov/information-for-data-submitters-group-adult-foster-care-cost-reports/>
- Use of “Secure E-Mail” transmission methods that require the CHIA recipient to log onto or register with a “Secure E-Mail” service.
 - Solution: Use the standard email attachment function to submit the report.
- Encrypted Excel files.
 - Solution: Do not encrypt your cost report.
- Cost reports whose formatting, line item descriptions, or other locked content has been altered.
 - Solution: Only enter data into the yellow shaded cells and do not attempt to alter the formatting of the cost report. Do not attempt to unlock protected cells or to delete tabs from the spreadsheet. If you believe the cost report blank has errors or should be changed, contact CHIA at (617) 701-8297.
- Cost report submissions saved in anything other than the .XLSX format. Do not save cost reports as .XLS or .PDF.
 - Solution: Save your cost report Excel file in .XLSX format only.

Additionally, we may ask for correction or verification of GAFC cost reports with unusually high or unusually low operating results, margins or unit costs (total GAFC expenses over total GAFC units), or with other indicators of data quality issues.

How to Submit Cost Report

Send an email to CHIA at the following email address: CHIA.Data@state.ma.us. Attach to the email:

- 1) Your completed Excel workbook cost report (named in the format: AgencyName_GAFCCR14.xlsx)
- 2) The PDF version of your signed Statement of Certification (named in the format: AgencyName_GAFCCR14.pdf)

In the subject line of the email, enter: “GAFC Cost Report from your provider name”.

How to Get Help

If you still need assistance with filling or submitting this report, claiming an exemption, or requesting an extension, please call CHIA’s Pricing Cost Report Helpdesk at (617) 701-8297.

Multiple site agencies

If an agency has multiple MassHealth ID suffixes under which it bills MassHealth, it must file a separate cost report for each site / MassHealth Suffix.

General Instructions

1. Please read all instructions carefully before preparing the report.
2. The preparer should complete only those schedules, columns and line items that are applicable. It is not necessary to enter “0” – simply leave inapplicable cells blank.
3. All dollar amounts should be entered as WHOLE numbers rounded to the nearest dollar.
4. All subtotals and totals will be calculated automatically in the spreadsheet. Please double check the entered numbers and verify that the subtotals and totals are correct.
5. All attachments should be clearly marked to indicate the schedule, column and line item to which they refer.
6. Whenever the term “OTHER” is used, the preparer should list separately, in the space provided in a separate tab, the amount and a brief description of all items that are relevant to the financial statement.
7. Retain a copy of the completed form for your files.

Nature of Expenses and Revenues to be Reported

The purpose of this report is to gather information about the costs, revenues, and profitability of your agency’s GAFC program.

Thus, we are asking only for revenues generated by providing GAFC services and costs incurred in providing GAFC services. We are asking for this information regardless of how those GAFC services are paid for. If you provide GAFC services to private pay clients or other non-MassHealth clients, include the revenue, expense, and units of GAFC service for those clients.

If your agency provides other social or medical services in addition to GAFC services, you must separate the revenue and costs of GAFC services from your agency-wide costs and record only GAFC revenues and costs on the GAFC cost report.

General Information Tab

- **Agency Name:** Select the agency's MassHealth provider name from the drop-down list.
 1. If your agency's name does not appear in the list, then please follow all of the following steps:
 - To register your organization so that its name appears in the list of GAFC providers, download, print and fill a CHIA INET User Agreement – Other Provider form, then scan and email to CHIA.Data@state.ma.us. This form is available from:
<http://chiamass.gov/assets/docs/p/inetuseragreementotherprovider.pdf>
 - To register a person as authorized to file this report on behalf of your agency, fill out a Business Partner Security Agreement and email to <mailto:CHIA.Data@state.ma>. This form is available from:
<http://chiamass.gov/assets/docs/p/inet/confidential-business-partner-agreement-2013.pdf>
 - In the cost report, on the General Information tab, at the top of the data-entry column, click the link that reads “Click here if your Agency Name does not appear in this list.” It will take you to another sheet in the cost report where you should type in your organization's name. Then return to the General Information tab and continue to complete the cost report.
- **MassHealth ID Number:** All providers that participate in MassHealth are assigned an ID number consisting of 9 digits and a character suffix, such as 123456789A. Enter both the digits and the suffix in the appropriate field.
- **Federal Employer Identification Number (FEIN):** Enter the agency's nine digit FEIN.
- **Business Address:** The main address for the agency.
- **Contact Person:** The name of the person whom the Center should call to answer questions about the cost report.
- **Email Address:** The email address for the contact person.
- **Contact Phone:** The telephone number of the contact person.
- **Service Sites:** Enter the address and type of care delivered at each agency site that provides GAFC.
- **Annual Report From:** In the space provided, enter the starting date of the agency's fiscal year for which this Report is prepared.
- **Annual Report To:** In the space provided, enter the closing date of the agency's fiscal year for which this Report is prepared.

Schedule A: Revenue

List only revenue generated by providing GAFC or allocated to the GAFC program.

Line 1A Contributions, Gifts, Bequests: Cash contributions, gifts and bequests to the agency by its benefactors.

Line 2A Private/In-Kind: Contributions, gifts and bequests other than cash recorded at the market value of the item on the date of receipt by the agency.

Line 3A Total Contribution and In Kind: Sum of lines 1A and 2A.

Line 4A Mass Government Grant: Award of funds from a Commonwealth governmental agency to support or subsidize a particular project, program or the general charitable purposes and activities of the agency.

Line 5A Other grant (excluding federal direct): Award of funds from all other entities except grants received directly from the federal government.

Line 6A Total Grants: Sum of lines 4A and 5A.

Line 7A Commercial/Private 3rd Parties: Third-party payments made for services to clients not sponsored by a governmental entity.

Line 8A Government Programs- PACE/SCO: Revenue from government programs PACE and SCO.

Line 9A Private Client Payments: All revenue received from private pay clients.

Line 10A GAFC MassHealth Payments: Revenue received from MassHealth GAFC clients for per diem services only. Includes MassHealth fee for service, and PCC plan.

Enter revenue from the following payers on the appropriate line:

Line 11A MassHealth MCO

Line 12A Medicare

Line 13A Department of Mental Health

Line 14A Department of Developmental Services

Line 15A Department of Public Health

Line 16A Department of Social Services

Line 17A Department of Transitional Assistance

Line 18A Department of Youth Services

Line 19A Total Assistance and Fees: Sum of lines 7A-18A.

Line 20A Interest Income

Line 21A Other Revenue Details: Revenue not falling under any other revenue accounts definition. Space is provided for written explanation on Schedule A1: Other Revenue Details.

Line 22A Total Revenue: Sum of lines 3A+6A+19A + 20A +21A.

Schedule B: Staffing Expenses

Expenses and FTEs reported in Schedule B are limited to those related to the Group Adult Foster Care Program.

Assigning full time equivalents (FTE) for positions:

FTEs are a measurement of the amount of time employees are paid for during the reporting period. If 40 hours defines a full work week then 40 hours of combined part-time wages earned by several people is 1.00 FTE, 20 hours is 0.5 FTE.

FTEs should be reported in annual terms so that a full-time person hired at mid-year would be reported as 0.5 FTE. Of course, one may have a person working less than 1.00 FTE on an annual basis. If an employee works in multiple job categories within the program (eg, supervision and direct care), the reported FTE time should be split accordingly. Each job category that shows an FTE number should also have a corresponding salary number and vice versa. **A full-time workweek is equivalent to 1.00 FTE.**

Example 1: A part-time care manager non-master's (20 hours/week in a 40 hour week)

| Staff | Yearly Salary | FTE | Total Salary |
|-------------------------------|---------------|------|--------------|
| 17B Care Manager (non-master) | \$35,000 | 0.50 | \$17,500 |

Example 2: A nurse who also works 10 hours as a program director

| Staff | Yearly Salary | FTE | Total Salary |
|----------------------|---------------|------|--------------|
| 3B Program Director | \$70,000 | 0.25 | \$17,500 |
| 13B Registered Nurse | \$60,000 | 0.75 | \$45,000 |

Indirect Staff:

Line 1B Chief Executive Officer: The person responsible for the overall operation of the agency in which the GAFC operates. If the GAFC is not part of a larger agency this may also be the person charged with overall direction of the GAFC program.

Line 2B Chief Financial Officer/Business Manager: The person charged with maintaining the agency's financial records.

Line 3B Program Director: An individual who has overall responsibility for the daily operation of the GAFC program.

Line 4B Assistant Program Director: An individual who reports directly to the Program Director, acts for the Program Director in his/her absence and functions as an advisor/assistant to the Program Director.

Line 5B Supervising Professional/Program Manager: The person charged with supervising the Direct Care Staff.

Line 6B Administrative Staff: Personnel who tend to the clerical functions of the program.

Line 7B Office Maintenance & Janitorial Staff: Office maintenance and grounds keepers.

Line 8B Housekeeping: Housekeeping staff who maintain the cleanliness of the agency.

Line 9B Dietary Staff: Staff preparing and serving meals for clients.

Line 10B Activities Staff: Staff who develop and conduct recreational activities for clients, such as music, art, horticulture, and arts & crafts.

Line 11B Other Indirect Staffing Expense Details: Click on the link to Schedule B1 to enter details of other indirect staff positions not listed above.

Line 12B Indirect Staff Totals: Sum of lines 1B-11B.

Direct Staff:

Function vs. title - assigning direct staff

Direct care/program staff classification is determined by the program function performed. For example, a licensed physician should be classified as a "Physician" only if the physician provides medical care to the clients of the program. If a physician performs the functions of a "Program Director", then the physician should be included in that job category.

Line 13B Registered Nurse: The nurse responsible for the initial clinical assessment and on-going evaluation of a member's progress in the GAFC program. Must be a registered nurse licensed by the MA Board of Registration in Nursing. This person may also function as a program director.

Line 14B Licensed Practical Nurse: Administers nursing services and oversight under the supervision of the registered nurse and participates in the implementation of the member's plan of care. Must be a licensed practical nurse licensed by the MA Board of Registration in Nursing. This person may not function as a program director.

Line 15B Certified Nursing Assistant: Under the supervision of a licensed nurse, assists the client with Activities of Daily Living (ADLs) and Instrumental Activities of Daily Living (IADLs).

Line 16B Care Manager (master's): The care manager is responsible for the psychosocial and counseling assistance for the GAFC program. The care manager must have a master's degree and social worker license from the MA Board of Registration in Social Work. This person may also function as a program director.

Line 17B Care Manager (non-master's): The care manager is responsible for the psychosocial and counseling assistance for the GAFC. The care manager must have a baccalaureate degree and social worker license from the MA Board of Registration in Social Work, or a bachelor's degree and two years clinical experience in the care of elderly or disabled persons.

Line 18B Direct Care Aide: Those responsible for providing direct care on a regular basis for members who meet clinical eligibility requirements described in the GAFC Guidelines. This expense

is used for Direct Care Aides who are qualified individuals who provide direct care to Members as outlined in the GAFC Guidelines.

Line 19B Other Direct Staffing Expense Details: Click on the link to Schedule B2 to enter details of other direct staff positions.

Line 20B Direct Staff Totals: Sum of lines 13B-19B.

Line 21B Total Indirect & Direct Staff: Sum of Lines 12B and 20B.

Line 22B GAFC Notes: Please include any detail relevant to Staffing expenses here.

FTE:

Line 23B: Enter the number of hours paid per week that represent one Full Time Equivalent.

Client Data:

Line 24B: Enter the total number of unduplicated clients to whom services were provided during the fiscal year.

Units:

Line 25B: Enter the total days of service provided to clients during the fiscal year. This information must be filled for the report to be considered complete and acceptable.

Direct Care Data:

Line 26B: Enter the average number of hours of direct individual care provided to each client each day. Please enter this information in 15-minute increments (i.e., round to the nearest 15-minute increment). Enter this data in the following way: 1 hour and 15 minutes would be entered as 1.25. Similarly, 1 hour and 45 minutes would be entered as 1.75.

Schedule C: Non-Salary Related Expenses

Expenses reported in Schedule C are limited to those related to the Group Adult Foster Care Program.

Line 1C Staff training: Formal instruction to meet professional continuing education requirements to satisfy program licensure requirements or to enable direct care staff to acquire and maintain acceptable levels of knowledge, skill and proficiency for the routine performance of their assigned functions.

Line 2C Staff mileage/travel: Direct care staff travel within the normal scope of the staff members' assigned duties. This category includes use of a staff member's own vehicle, as well as public transportation.

Line 3C Program supplies & materials: Program residential, educational, vocational and recreational supplies and materials and expendable items of equipment and furnishings that are not depreciable and are routinely needed for ongoing direct client care or program service delivery.

Line 4C Legal Fees: All fees incurred by the organization for the legal services of an attorney (does not include lobbying or collection fees). If you employ staff serving in this capacity, report the salary

under schedule B indirect staffing under “other indirect” (Line 11B). Include description “Legal Staff” for the line item.

Line 5C Accounting Fees: Fees incurred for accounting services. If you employ staff serving in this capacity, report the salary under schedule B indirect staffing under “other indirect” (Line 11B). Include description “Accounting Staff” for the line item.

Line 6C Marketing & Advertising Fees: Expenses incurred for promotion of program products and services. If you employ staff serving in this capacity, report the salary under schedule B indirect staffing under “other indirect” (Line 11B). Include description “Marketing Staff” for the line item.

Line 7C Dues and Subscriptions: Expenses incurred for memberships in professional organizations or for periodicals related to the agency’s function.

Line 8C Office & equipment expenses: Office supplies and materials and expendable items of equipment and furnishings.

Line 9C Movable equipment depreciation: Depreciation expense associated with program equipment and furnishings. Movable equipment may include furniture, office equipment, and motor vehicles, etc.

Line 10C Fixed equipment depreciation: Depreciation expense associated with program fixed equipment. Fixed equipment may include central air conditioning systems, elevators, and the wiring for telephone systems, etc.

Line 11C Other Taxes: Taxes other than those associated with payroll and occupancy of the agency’s space. Other taxes may include excise tax and sales tax, etc.

Line 12C Equipment Repair and Maintenance: Expenses related to preventing equipment from failing unexpectedly, or for returning failed equipment to a functional state.

Line 13C Malpractice insurance: Insurance premiums to insure the agency from claims resulting from allegations of errors in the care of clients.

Line 14C Dietary expenses: Food related expense for GAFC clients.

Line 15C Vehicle expenses: Any expense, except depreciation, that is associated with the purchase, operation and maintenance of vehicles owned and leased by the organization for the transport of clients, and to fulfill program needs other than for administrative purposes.

Line 16C Admin M&G: Expenses allocated to the agency from a parent or management company for providing administrative oversight.

Line 17C Occupancy Expenses: Click on the link to Schedule C1 to enter details of occupancy expenses.

1. Real Estate Taxes: Tax expense for the agency’s real property.
2. Facility Repair and Maintenance: Expenses related to preventing facilities from falling into disrepair, or for returning facilities to a functional state.
3. Property Insurance: Premiums paid to insure the agency from damages to its property.

4. Building Depreciation: Depreciation associated with buildings owned by the agency.
5. Facility Rent: The expense for leasing or renting the facility in which the agency operates.
6. Utilities: Expenses for heat, power, water, and telephone, etc.
7. Facility Mortgage Interest: Interest paid on mortgages for the facility owned by the agency.
8. Other Occupancy Expense: Expenses related to the premises in which the agency operates that are not enumerated above.
9. Total Occupancy Expenses: Sum of 1-8.

Line 18C Other Non-Salary Related Expense Details: Click on the link to Schedule C2 to enter details of other non-salary expenses.

Line 19C Total Non-Salary Related Expenses: This is the total of the entries above. No input is required.

Line 20C Non-reimbursable Expense Details: Click on the link to Schedule C3 to enter the detail of expenses that are not reimbursable. These items include tax penalties and other late fees, provision for bad debts, and collection fees, etc.

Summary of Revenues, Expenses, Operating Results and Margins

You do not need to enter any data onto this sheet, as the fields will automatically draw data from other sheets in the workbook.

The purpose of this sheet is to clearly show the overall revenue and expense structure of your agency, as well as the operating results (total revenues minus total expenses) and margin (operating results divided by total expenses) expressed as a percent.

If you notice that your total revenues, expenses, operating results and / or margin are not consistent with your understanding of your agency's revenue / expense structure and profitability, you should double-check your work on the other sheets of this report and correct any errors. If necessary, you should double-check the accuracy of the underlying data that you are recording on this report.

Remember, without accurate data, we cannot develop accurate reimbursement rates.

Statement of Certification

The owner, partner, or officer of the agency should read the paragraph that attests to the accuracy of the report, list the owner, partner, or officer's name and title on the designated lines, and then date it. If a person other than the owner, partner, or officer completes this report, the box with the preparer's required information must be completed in the same manner.

New for FY2014, the Certification sheet contains basic summary information about the data entered into the cost report. If you notice that your total revenues, expenses, operating results and / or margin are not consistent with your understanding of your agency's revenue / expense structure and profitability, you should double-check your work on the other sheets of this report and correct any errors.

The owner, partner, or officer accepts the dating of the report and the submission of this data to the Center as certification under the pains and penalties of perjury.

Please **print only the “Statement of Certification” page**, sign it, scan it, save it as a PDF file, and then email the PDF file along with the completed Excel workbook cost report to CHIA.Data@state.ma.us. Remember to name the Excel document in the format: AgencyName_GAFCCR14.xlsx, and the PDF document in the format: AgencyName_GAFCCR14.pdf.