



Harvard Pilgrim Health Care

October 6, 2016

Ray Campbell, Executive Director
Center for Health Information and Analysis
501 Boylston Street, 5th Floor
Boston, MA 02116

Dear Mr. Campbell:

As we have discussed, Harvard Pilgrim has resubmitted certain data related to our TME filings to correct two errors from our initial submission. The first error relates to risk score and membership data from 2014 being inadvertently copied into our 2015 file. The second error relates to medical claims for certain medical groups not being appropriately flagged in our system as reportable claims.

At Harvard Pilgrim we take our reporting requirements very seriously and understand that this data plays a critical role in the state's cost containment efforts. As soon as we identified this data error we brought it to the attention of CHIA and promptly submitted a correction. We regret this error and have taken steps to ensure that future data submissions will be accurate and complete.

Thank You,

A handwritten signature in cursive script that reads "Michelle Clayman".

Michelle Clayman
Senior Vice President of Finance
Harvard Pilgrim Health Care, Inc.