

# FY 2022 Hospital Outpatient Observation Data

## RELEASE NOTES

### Background

These release notes provide information for users of the FY 2022 Outpatient Observation Data (OOD). This data includes outpatient observation stays from Massachusetts acute care hospitals for the period of October 1, 2021 – September 30, 2022.

The Center for Health Information and Analysis (CHIA) has made minimal changes to the FY 2022 data structure/elements. Users of the data should consult the Fiscal Year 2022 Documentation Manual for further details.

### Data Notes

- Steward Norwood Hospital (Org Id 41) temporarily closed on June 29, 2020 due to flooding. OOD is not reported for FY 2022.

### FY 2022 – Provider Specific Notes

Prior to releasing the FY 2022 OOD, CHIA provides the hospitals with a profile of the data submitted. Providers may resubmit data or may provide written feedback to CHIA. Below is a summary of some of the key feedback received.

- Anna Jaques Hospital (Org Id 1):
  - Noted a workflow change relating to observation status beginning in quarter 4 resulted in a decline in the number of outpatient observation stays.
- Cape Cod Hospital (Org Id 39):
  - Noted EMR system conversion mapping resulted in Source of Admission category shifts.
  - Noted staff training on Type of Visit resulted in better reporting and a decline in '2-Urgent' visits.
- Holyoke Medical Center (Org Id 77):
  - Noted all visit types included as '1-Emergency' in quarters 1, 2, and 3 due to incorrect reporting at Registration related to an EMR system upgrade. This workflow issue was fixed for quarter 4.
- Southcoast Hospitals Group - St. Luke's Campus (Org Id 124):
  - Noted increases in Type of Visit '5-Information Unavailable' due to accreditation status as a Level II Trauma Center. There is no Trauma category available to identify this type of visit.

The following hospitals resubmitted data prior to finalizing the FY 2022 OOD release available in August 2023.

- Athol Hospital (Org Id 2) and Heywood Hospital (Org Id 73) resubmitted quarter 1 to correct source of visit.
- Berkshire Medical Center (Org Id 7) and Fairview Hospital (Org Id 8) resubmitted quarter 1 to correct Hispanic indicator.
- Cambridge Health Alliance - Cambridge Campus (Org Id 27) resubmitted quarters 3 and 4 to correct external cause codes of injury.
- Lowell General Hospital (Org Id 85), Lowell General Hospital - Saints Campus (Org Id 115), MelroseWakefield Hospital (Org Id 141) and Tufts Medical Center (Org Id 104) resubmitted quarters 3 and 4 to correct source of visit and patient departure status.

- Massachusetts General Hospital (Org Id 91) resubmitted quarter 1 to correct patient ethnicity.
- Milford Regional Medical Center (Org Id 97) resubmitted quarters 2 and 3 to correct source of visit.

## End User Support

Documentation for Case Mix data releases can be accessed at <http://www.chiamass.gov/case-mix-data/>. For more information about specific data elements, facility reporting, or other questions about the data, please contact CHIA by emailing [CaseMix.data@chiamass.gov](mailto:CaseMix.data@chiamass.gov).